

End-User License Agreement

Alta Vista — Jajeh Group · Effective date: July 6, 2026

1. Acceptance of This Agreement

This End-User License Agreement (this “Agreement”) is a binding contract between you and Jajeh Group, doing business as Alta Vista (“Alta Vista,” “we,” “us,” or “our”) and governs your access to and use of the Alta Vista client reporting portal, including its websites, applications, and related services (collectively, the “Service”). By accessing or using the Service, you agree to be bound by this Agreement and by our Privacy Policy. If you are using the Service on behalf of a business, you represent that you have authority to bind that business, and “you” refers to that business. If you do not agree to this Agreement, do not use the Service.

2. The Service

Alta Vista is a private client portal through which we deliver financial reporting to clients of Jajeh Group, including monthly financial metrics, commentary prepared by our staff, financial statements and other report files, transaction review questions, and an optional AI-assisted question feature. The Service is available only to clients of Jajeh Group and their authorized representatives under an existing engagement; this Agreement supplements, and does not replace, the terms of that engagement.

3. Accounts and Access

Access to the Service is by invitation only. You sign in using secure, single-use email links sent to an email address we have authorized; no passwords are stored by the Service. You are responsible for maintaining the security of your email account, for all activity that occurs through sign-in links sent to your address, and for ensuring that only authorized personnel use your access. Notify us immediately at altavista@jajehgroup.com if you believe your access has been compromised. We may suspend or revoke access at any time to protect the Service or its users.

4. License Grant

Subject to this Agreement, we grant you a limited, non-exclusive, non-transferable, non-sublicensable, revocable license to access and use the Service, and to view and download the reports and materials made available to you, solely for your internal business purposes. All rights not expressly granted are reserved.

5. Acceptable Use

You agree that you will not:

- Share sign-in links or otherwise provide access to the Service to unauthorized persons;
- Attempt to access data belonging to any other client or to any account not assigned to you;
- Probe, scan, or test the vulnerability of the Service, or circumvent any security or access controls;
- Copy, scrape, or harvest content from the Service by automated means;
- Reverse engineer, decompile, or disassemble any portion of the Service;

- Use the Service to violate any applicable law or the rights of any third party; or
- Interfere with or disrupt the integrity or performance of the Service.

6. Your Data

As between you and us, you retain all ownership rights in the financial records, documents, and other information you provide to us or authorize us to obtain on your behalf (“Client Data”). You grant us a license to host, process, transmit, and display Client Data solely as necessary to provide the Service and perform our engagement with you. We handle Client Data as described in our Privacy Policy.

7. QuickBooks Online Integration

If you choose to connect your QuickBooks Online account, you authorize us, through Intuit's secure authorization process, to access your accounting data (such as profit and loss, balance sheet, and general ledger reports and transaction details) solely to prepare and maintain your financial reporting within the Service. We never receive your Intuit credentials, and connection tokens are stored encrypted. You may disconnect the integration at any time from your Intuit account settings or by contacting us, after which we will no longer retrieve new data from QuickBooks Online. Your use of QuickBooks Online remains subject to Intuit's own terms of service.

8. AI Features (“Ask Claude”)

The Service may include an optional feature that lets you ask questions about your own published financial data, answered by an artificial-intelligence model. AI-generated responses are provided for informational and explanatory purposes only; they may be inaccurate or incomplete, and they do not constitute investment, tax, legal, or accounting advice. Verify any AI-generated information against your published reports and consult your Jajeh Group advisor before making decisions. Your questions and the responses are logged and are visible to Jajeh Group staff for quality, security, and audit purposes.

9. No Professional Advice Through the Service Itself

The reports and commentary available through the Service are prepared under, and governed by, your separate engagement with Jajeh Group. The Service is a delivery mechanism; nothing generated automatically by the Service (including AI responses and calculated metrics) constitutes professional advice. In the event of any conflict between the Service's automated output and reports or advice provided by Jajeh Group staff, the staff-provided materials control.

10. Intellectual Property

The Service, including its software, design, structure, metric library, and all content we create (excluding Client Data), is owned by Jajeh Group or its licensors and is protected by intellectual-property laws. You may not use our name, logo, or trademarks without our prior written consent.

11. Third-Party Services

The Service is built on third-party infrastructure and integrates with third-party services (identified in our Privacy Policy). We are not responsible for the availability or performance of third-party services, and your

use of them (such as QuickBooks Online) may be subject to separate terms.

12. Disclaimer of Warranties

THE SERVICE IS PROVIDED “AS IS” AND “AS AVAILABLE.” TO THE MAXIMUM EXTENT PERMITTED BY LAW, WE DISCLAIM ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, ACCURACY, AND NON-INFRINGEMENT. WE DO NOT WARRANT THAT THE SERVICE WILL BE UNINTERRUPTED, ERROR-FREE, OR SECURE. THIS SECTION DOES NOT LIMIT ANY WARRANTIES OR OBLIGATIONS SET OUT IN YOUR SEPARATE ENGAGEMENT AGREEMENT WITH JAJEH GROUP.

13. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, WE WILL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES, OR FOR ANY LOSS OF PROFITS, REVENUE, DATA, OR GOODWILL, ARISING OUT OF OR RELATED TO YOUR USE OF THE SERVICE. OUR TOTAL LIABILITY ARISING OUT OF OR RELATED TO THIS AGREEMENT WILL NOT EXCEED THE GREATER OF (A) THE AMOUNTS YOU PAID TO JAJEH GROUP FOR THE SERVICE IN THE TWELVE MONTHS PRECEDING THE CLAIM AND (B) ONE HUNDRED U.S. DOLLARS (\$100). SOME JURISDICTIONS DO NOT ALLOW CERTAIN LIMITATIONS, SO SOME OF THESE LIMITATIONS MAY NOT APPLY TO YOU.

14. Indemnification

You will indemnify and hold harmless Jajeh Group and its officers, employees, and agents from claims, damages, and expenses (including reasonable attorneys' fees) arising out of your misuse of the Service or your violation of this Agreement or applicable law.

15. Term and Termination

This Agreement applies for as long as you use the Service. We may suspend or terminate your access at any time, including upon the end of your engagement with Jajeh Group. Upon termination, your license ends and you must stop using the Service; provisions that by their nature should survive (including Sections 6, 10, and 12–17) will survive.

16. Changes

We may modify the Service or this Agreement from time to time. If we make material changes to this Agreement, we will post the updated version and revise the effective date above, and may notify you by email or through the Service. Your continued use of the Service after changes take effect constitutes acceptance of the updated Agreement.

17. Governing Law and Venue

This Agreement is governed by the laws of the State of Georgia, without regard to conflict-of-laws principles. The state and federal courts located in Georgia will have exclusive jurisdiction over any dispute arising out of this Agreement, and each party consents to personal jurisdiction and venue there.

18. General

This Agreement, together with the Privacy Policy and your engagement agreement with Jajeh Group, constitutes the entire agreement regarding the Service. If any provision is held unenforceable, the remainder will remain in effect. Our failure to enforce a provision is not a waiver. You may not assign this Agreement without our written consent; we may assign it in connection with a merger, acquisition, or sale of assets.

19. Contact

Questions about this Agreement may be directed to Jajeh Group d/b/a Alta Vista at altavista@jajehgroup.com.