

NVQ Certificate

Retailing Level 2



SEAN GOODRIDGE

having satisfied the requirements of the awarding body is hereby
certified competent in the following unit(s):

- 1 Providing a service to the customer
- 2 Contributing to the maintenance of Health and Safety in the retail workplace
- 3 Contributing to good housekeeping routines
- 4 Maintaining relationships in the retail workplace
- 5 Contributing to the security of the retail workplace
- 6 Handling stock
- 7 Processing the sale
- 8 Achieving a sale
- 12 Contributing to the communications within the organisation
- 13 Dealing with returned goods and complaints
- 14 Displaying and merchandising stock
- 21 Dealing with orders

Total of 12 Units



W J Swords
Chief Executive

Sir James Duncan
Chairman

April 95
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