

NVQ Certificate

Retailing Level 2



SEAN GOODRIDGE

having satisfied the requirements of the awarding body is hereby
certified competent in the following unit(s):

- 1 Providing a service to the customer
- 2 Contributing to the maintenance of Health and Safety in the retail workplace
- 3 Contributing to good housekeeping routines
- 4 Maintaining relationships in the retail workplace
- 5 Contributing to the security of the retail workplace
- 6 Handling stock
- 7 Processing the sale
- 8 Achieving a sale
- 12 Contributing to the communications within the organisation
- 13 Dealing with returned goods and complaints
- 14 Displaying and merchandising stock
- 21 Dealing with orders

Total of 12 Units



W J Swords
Chief Executive

Sir James Duncan
Chairman

April 95
PLON152/60018312
96061182

EDEXCEL
FOUNDATION



BTEC Advanced General National Vocational Qualification

BUSINESS

is awarded to

SEAN A GOODRIDGE

who has completed a BTEC approved programme at

WILLIAM MORRIS ACADEMY

JULY 1997

10123 : G1020997: L080411: 00069557:27.07.77

Christina Townsend
Chief Executive
Edexcel Foundation

BTEC
London
EXAMINATIONS
EDEXCEL FOUNDATION
INCORPORATES BTEC AND
LONDON EXAMINATIONS

