LONDON CHAMBER OF COMMERCE AND INDUSTRY EXAMINATIONS BOARD

NVQ Certificate

Retailing Level 2



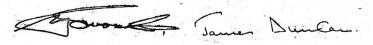
SEAN GOODRIDGE

having satisfied the requirements of the awarding body is hereby certified competent in the following unit(s):

- 1 Providing a service to the customer
- 2 Contributing to the maintenance of Health and Safety in the retail workplace
- 3 Contributing to good housekeeping routines
- 4 Maintaining relationships in the retail workplace
- 5 Contributing to the security of the retail workplace
- 6 Handling stock
- 7 Processing the sale
- 8 Achieving a sale
- 12 Contributing to the communications within the organisation
- 13 Dealing with returned goods and complaints.
- 14 Displaying and merchandising stock
- 21 Dealing with orders

Total of 12 Units





W J Swords Chief Executive Sir James Duncan Chairman April 95 PLON152/60018312 96061182



Advanced General National Vocational Qualification

BUSINESS

is awarded to

SEAN A GOODRIDGE

who has completed a BTEC approved programme at

WILLIAM MORRIS ACADEMY

JULY 1997 .

10123 : G1020997: L080411: 00069557:27:07:77

Christian Towns.

Chief Executive Edexcel Foundation



