

EXHIBITOR SERVICE MANUAL

PUROCLEAN CANADA ANNUAL CONFERENCE

OCTOBER 8 - 9, 2026

**PENTICTON LAKESIDE
RESORT & CONFERENCE CENTRE**





PUROCLEAN CANADA ANNUAL CONFERENCE

OCTOBER 8 – 9, 2026
PENTICTON LAKESIDE RESORT

Dear Exhibitor,

Together with show management we have compiled this Exhibitor Services Manual with the hopes of providing you with all of the necessary information and service order forms that you will need for a successful conference experience.

If you have any questions regarding any of our services, have any requirements not detailed in this service manual or need any assistance with planning your exhibit, please do not hesitate to contact us.

We are here to answer all of your questions, provide you with all of your display needs and ensure that your participation in this conference is successful and hassle free.

Each exhibit booth will be supplied with the following courtesy of show management;

- 1 – 6' skirted display table
- side chairs

Please note that the Penticton Lakeside Resort enforces a strict ban on direct to show shipments and will not accept any shipments of exhibit materials. All exhibit material, regardless of size or description, must be sent to the address shown on the attached shipping label. We will receive your exhibit materials beginning Friday, September 18 and all materials will be delivered and waiting for you in your booth upon arrival at show site.

In order to qualify for discount prices please take time to review this manual thoroughly. To receive discount pricing your order (s) along with payment in full must be received by the date indicated on each form.

We realize that exhibiting in a trade show can be complicated. Please do not hesitate to call us with any questions or concerns.

21 - 8528 - 123 STREET
SURREY BC
CANADA - V3W 3V6

PHONE 604 599 1440
FAX 604 599 1438

324 WESTMINSTER AVENUE WEST
PENTICTON BC
CANADA - V2A 1K2

PHONE 236 422 1440
FAX 236 422 1438



TELEPHONE: (236) 422-1440

EMAIL: Orders@showinmotion.com

CONTACT INFO AND QUICK FACTS

PUROCLEAN CANADA ANNUAL CONFERENCE

HOW TO REACH US

- TELEPHONE - (236) 422-1440
- EMAIL - Orders@showinmotion.com
- FACSIMILE - (236) 422-1438

For General & Rental Inquiries Please Contact
Jaclyn Klassen (Orders@showinmotion.com)

For Specific Freight and Shipping Inquiries Please Contact
Zac Riznek (Zac@showinmotion.com)

MOVE IN / MOVE OUT & SHOW HOURS

Exhibitor Move In:	Thursday, October 8, 2026 Time: 12:00 PM - 4:00 PM
Exhibit Hours:	Thursday, October 8, 2026 Time: 5:00 PM - 9:30 PM Friday, October 9, 2026 Time: 7:30 AM - 1:30 PM
Exhibitor Move Out:	Friday, October 9, 2026 Time: 1:30 PM - 3:00 PM

EXHIBIT SHIPPING ADDRESS

"Your Company Name"
PUROCLEAN CANADA
c/o Show In Motion
324 Westminster Avenue West
Penticton, BC, V2A 1K2, Canada



TELEPHONE: (236) 422-1440
EMAIL: Orders@showinmotion.com

PRE & POST SHOW STORAGE FAQ'S

PUROCLEAN CANADA ANNUAL CONFERENCE

SHIPMENTS DIRECT TO SHOW SITE ARE NOT PERMITTED AND WILL BE REFUSED. ALL EXHIBIT MATERIALS MUST BE SENT TO THE ADDRESS SHOWN ON THE ATTACHED SHIPPING LABEL. UNLESS POST SHOW MATERIALS HANDLING SERVICE IS ORDERED, YOUR EXHIBIT MATERIALS MUST BE REMOVED FROM THE EXHIBIT FLOOR BY THE TIME AND DATE INDICATED ON THE ATTACHED POST SHOW FREIGHT & STORAGE ORDER FORM.

PRE-SHOW SHIPMENTS

What information do I need to place an order?

- To place your order you should provide us with;
 - The number of pieces in your shipment
 - The dimensions of each piece
 - Your Carrier's name
 - The tracking number(s) for your shipment
 - Your completed Materials Handling Order form
 - Your completed Credit Card Authorization form.

What if I don't know all of the details of my shipment?

- Place your order with the information that you have now and update us once you know more. For example, if you don't know the exact number of pieces you will be shipping, please provide your best estimate. We will update your order once your shipment has been received at our warehouse.

Why do you need my Carrier's info and tracking number?

- Having this information will help us track and locate your shipment if it delayed and to alert you.

When can I send my exhibit materials to you?

- You may send your materials to us beginning 30 days prior to the exhibit date of your event.

What happens if my shipment arrives before the deadlines?

- We understand the time sensitive nature of the industry. We will receive your exhibit materials whenever they arrive (even after move in has begun) and will deliver your shipment to your booth as quickly as possible. However, additional charges may be incurred if additional services are necessary.

What happens to my shipment once it is delivered to you?

- Your shipment will be received, weighed and placed in to secure storage. On the day of move-in your materials will be removed from storage, transported to show site and delivered right to your booth.

POST-SHOW SHIPMENTS

What information do I need to use your Post Show Materials Handling & Storage services?

- To place your order we will require;
 - Completed waybill from your carrier
 - Address labels (you may get these from the Exhibitor Service Center in the exhibit hall.
 - Customs documents if required for International shipment
 - Your completed Post Show Materials Handling Order form.

What do I need to do during move-out?

- A Show In Motion representative will connect with you before the show ends to confirm your instructions.
- Empty boxes and crates (if removed for storage) will be returned to your booth.
- Pack up your materials for return shipment. If supplies are needed you may get these from the Exhibitor Service Center.
- Ensure that each piece of your shipment has been labeled to the final destination.
- Schedule your shipment for pick up by your Carrier
- Leave your materials in your booth location.

What will happen to my shipment after Exhibitor move-out?

- Your shipment will be collected from your booth and loaded on to our truck for delivery back to the advance warehouse.
- Once back at our warehouse your shipment will be weighed and sorted.
- When your Carrier arrives your shipment will be loaded on to your Carrier's truck for return shipment to you.

When can my shipment be picked up?

- Your shipment may be picked up the first business day after Exhibitor move-out.



TELEPHONE: (236) 422-1440
EMAIL: Orders@showinmotion.com

SHIPPING INSTRUCTIONS AND ADDRESS

PUROCLEAN CANADA ANNUAL CONFERENCE

**THE PENTICTON LAKESIDE RESORT ADHERES TO A STRICT NO SHIPMENTS POLICY
AND DOES NOT ALLOW DIRECT TO SHOW SHIPMENTS OF ANY KIND.
ALL EXHIBIT MATERIALS MUST BE SENT TO THE ADDRESS SHOWN BELOW.**

SHIPMENTS MAY BE SENT TO THE ADVANCE WAREHOUSE BEGINNING FRIDAY, SEPTEMBER 18.

SHIPMENTS ARRIVING AFTER TUESDAY, SEPTEMBER 29 WILL NOT BE ELIGIBLE FOR PRE-SHOW DISCOUNTS.

PLEASE ENSURE THAT YOUR MATERIALS ARRIVE NO LATER THAN FRIDAY, OCTOBER 2 TO AVOID POTENTIAL DELAYS AND OFF-TARGET DESIGNATION.

ALL MATERIAL HANDLING SERVICES PROVIDED BY SHOW IN MOTION ARE IN ACCORDANCE WITH THE CONDITIONS SPECIFIED ON THE ATTACHED MATERIALS HANDLING AND TERMS & CONDITIONS FORMS.

IT IS THE RESPONSIBILITY OF THE EXHIBITOR TO MAKE RETURN SHIPPING ARRANGEMENTS WITH THE PREFERRED CARRIER OF THEIR CHOICE.

UNLESS POST SHOW MATERIALS HANDLING & STORAGE SERVICES HAVE BEEN ORDERED FROM SHOW IN MOTION, ALL OUTBOUND MATERIALS MUST BE SHIPPED DIRECTLY FROM SHOW SITE IMMEDIATELY FOLLOWING THE CLOSE OF SHOW.

YOUR COMPLETED MATERIALS HANDLING AND CREDIT CARD AUTHORIZATION FORMS MUST BE SENT TO SHOW IN MOTION.

MATERIALS HANDLING SERVICES INCLUDES THE FOLLOWING;

- ADVANCE RECEIVING YOUR MATERIAL BEGINNING SEPTEMBER 18.
- DELIVERING YOUR MATERIAL TO SHOW SITE.
- PLACEMENT OF YOUR EXHIBIT MATERIAL IN YOUR BOOTH.
- REMOVAL OF EMPTY CRATES AND BOXES FOR STORAGE DURING EXHIBIT HOURS.
- RETURN OF EMPTY CRATES AND BOXES AT CLOSE OF SHOW.
- LOADING OF YOUR MATERIAL ON TO DESIGNATED TRUCK FOR RE-SHIPMENT.

PLEASE REMOVE ALL OLD LABELS AND ENSURE THAT ALL FREIGHT DESTINED FOR THIS EVENT IS LABELED WITH THE FOLLOWING INFORMATION. USE ATTACHED SHIPPING LABEL TO AVOID ADDITIONAL CHARGES AND DELAYS.

**PUROCLEAN CANADA
c/o SHOW IN MOTION
324 WESTMINSTER AVENUE WEST
PENTICTON, BC, V2A 1K2, CANADA**

PRE-SHOW SHIPPING AND STORAGE LABEL

**EXHIBIT MATERIAL
DO NOT DELAY
RUSH !**

EXHIBITING
COMPANY:

SHIP TO: C/O SHOW IN MOTION
324 WESTMINSTER AVENUE WEST
PENTICTON, BC, CANADA
V2A 1K2
(TEL) 236-422-1440
(EMAIL) Orders@showinmotion.com

PUROCLEAN CANADA

BOOTH # : _____

CARRIER : _____

NUMBER _____ OF _____



TELEPHONE: (236) 422-1440

EMAIL: Orders@showinmotion.com

PRE-SHOW STORAGE & MATERIALS HANDLING ORDER FORM & INVOICE

PUROCLEAN CANADA ANNUAL CONFERENCE

DIRECT TO SHOW SHIPMENTS OF ANY EXHIBIT MATERIAL ARE NOT PERMITTED AND WILL BE REFUSED

All exhibit materials must be sent to the advanced receiving warehouse using the attached shipping label. We will receive your exhibit materials beginning September 18. Shipments received after September 29 will not be eligible for pre-show discounts. Please ensure that your exhibit materials arrive no later than October 2 to avoid any potential delays and Off-Target designation.

SERVICE INCLUDES:

- Receiving and advance storage of your display material beginning September 18
- Delivery of your display material to show site and placement of material, crates and boxes directly in your booth.
- Removal and storage of empty boxes and crates during show.
- Return of all empty boxes and crates to your booth following close of show and re-loading of display material on to outbound carrier(s) from show site.

CRATED: Exhibit material that is skidded or is in any type of shipping crate that can be unloaded with a forklift at dock height with no additional handling required. All dimensions of each piece must be less than 55".

SPECIAL HANDLING: Exhibit material delivered in such a manner that it requires additional handling such as ground level unloading, stacked or constricted space unloading, designated piece unloading, loads mixed with carpet and / or pad wrapped material, multiple shipments, pad only shipments and shipments that require additional time, equipment or labor to unload. FEDEX, UPS, Purolator, DHL and all van lines are included in this category due to their delivery procedures. Crated or skidded material with any one dimension greater than 55".

OVERTIME: Any shipment that is moved in to (inbound) or out of (outbound) the exhibit hall between 5:00 PM and 8:00 AM, Monday to Friday, all day Saturday, all day Sunday and all holidays. These hours will differ from exhibitor move-in hours, accounting for facility access, elevator availability, etc.

OFF TARGET SHIPMENT: Any shipment that is recieved prior to September 18 or after October 2, 2026

SERVICE DESCRIPTION	PRE-DEADLINE	POST DEADLINE	MINIMUM CHARGES
Crated or Skidded Shipment	\$ 1.10 / Pound	\$ 1.54 / Pound	\$ 250.00 Pre-Deadline
Special Handling Shipment	\$ 1.25 / Pound	\$ 1.75 / Pound	\$ 350.00 Post Deadline
Off Target Shipment	\$.40 / Pound	\$.63 / Pound	\$ 50.00
Small Package Shipment	\$ 85.00	\$ 120.00	\$ 85.00
Overtime Charge - Inbound or Outbound	\$.25 / Pound	\$.35 / Pound	\$ 50.00

When recording weight you must round up to the next one hundred (100) pounds. Example 445 lbs = 500 lbs.

Shipments arriving from different carriers and / or on different dates and times and / or on different waybills or tracking numbers will be billed individually.

Dimensional weight will be charged on all shipments received without a carrier provided waybill / BOL

Dimensional weight is calculated as follows: L x W x H / 1728 x 10

			TOTAL WEIGHT	
MATERIAL SHIPPED FROM (CITY)			DATE SHIPPED	
# OF BOXES	# OF CRATES OR SKIDS	TOTAL # OF PIECES	20 % SERVICE CHARGE	
CARRIER			PRO OR WAYBILL NUMBER	
CUSTOMS BROKER (IF APPLICABLE)				
			SUB-TOTAL	
			7 % PST	
			5 % GST	
			TOTAL	

I AGREE THAT IN PLACING THIS ORDER I HAVE READ AND ACCEPT SHOW IN MOTIONS' PAYMENT POLICY AND TERMS & CONDITIONS OF CONTRACT.

All orders governed by Show In Motion Payment Policy and Terms & Conditions as specified in this service manual.

COMPANY: _____ BOOTH #: _____

AUTHORIZED BY: _____ AUTHORIZED SIGNATURE: _____

STANDARD RATES WILL BE APPLIED
TO ALL ORDERS RECEIVED AFTER
4:00 PM PACIFIC TIME ON:
SEPTEMBER 17, 2026

YOUR COMPLETED CREDIT
CARD AUTHORIZATION FORM
MUST ACCOMPANY THIS
ORDER FORM.

ALL ORDERS ARE GOVERNED BY SHOW IN MOTION PAYMENT POLICY AND TERMS AND CONDITIONS OF CONTRACT.



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POST SHOW MATERIALS HANDLING & STORAGE ORDER FORM & INVOICE

PUROCLEAN CANADA ANNUAL CONFERENCE

In accordance with the storage and freight policies of both the facility and the regulations of this event, all outbound freight must be shipped directly from show site immediately following the close of the exhibit. Exhibit materials must be removed from the show floor no later than 3:00 PM on Friday, October 9 to avoid forced freight designation.

If these policies are inconvenient for you and / or your carrier we are pleased to offer you the option of having your exhibit material returned to our warehouse to await pick-up from your carrier at a convenient time during normal business hours.

If you would like to order this service please complete the required information below and return this form to Show In Motion along with your other service request forms.

This service is offered in conjunction with our standard Materials Handling Service. You must complete and return the attached Materials Handling Order Form as well.

SERVICE RATES

\$.90 / Pound - Discount Rate
\$ 1.20 / Pound - Standard Rate
\$ 250 Minimum Discount Rate Charge
\$ 350 Minimum Standard Rate Charge
Rates Based on Billable Incoming Weight

PICK-UP INFORMATION

ADDRESS: 324 WESTMINSTER AVENUE WEST
PENTICTON, BC, V2A 1K2
HOURS: 9:00 AM - 3:00 PM (PACIFIC TIME)
MONDAY - FRIDAY

**PLEASE ENSURE THAT YOUR COMPLETED WAYBILL OR
BILL OF LADING IS LEFT IN YOUR BOOTH WITH YOUR
OUTBOUND SHIPMENT OR IS EMAILED TO
Zac@showinmotion.com**

**PLEASE NOTE THAT YOU MUST MAKE PICK-UP
ARRANGEMENTS WITH YOUR CARRIER. DUE TO COMMON
CARRIER POLICIES AND PROCEDURES, WE ARE UNABLE
TO DO THIS ON YOUR BEHALF.**

**PLEASE NOTE THAT EXHIBIT MATERIAL REMAINING ON
SITE BEYOND THE DESIGNATED MOVE-OUT TIME WILL BE
FORCED TO OUR WAREHOUSE AT THE ABOVE PREVAILING
RATES.**

**ESTIMATED
WEIGHT**
**ESTIMATED
SUB-TOTAL**
**20 % SERVICE
CHARGE**
7 % PST
5 % GST
TOTAL

All orders governed by Show In Motion Payment Policy and Terms & Conditions as specified in this service manual.

COMPANY: _____ BOOTH #: _____

AUTHORIZED BY: _____ AUTHORIZED SIGNATURE: _____

**STANDARD RATES WILL BE APPLIED
TO ALL ORDERS RECEIVED AFTER
4:00 PM PACIFIC TIME ON:
SEPTEMBER 17, 2026**

**YOUR COMPLETED CREDIT
CARD AUTHORIZATION FORM
MUST ACCOMPANY THIS
ORDER FORM.**



TELEPHONE: (236) 422-1440

EMAIL: Orders@showinmotion.com

CREDIT CARD AUTHORIZATION

PUROCLEAN CANADA ANNUAL CONFERENCE

IF YOU ARE USING THE SERVICES OF SHOW IN MOTION, THIS FORM MUST BE COMPLETED AND RETURNED TOGETHER WITH A PHOTOCOPY OF THE FRONT OF THE CREDIT CARD BEING PROVIDED.

NO ORDERS WILL BE ACCEPTED UNLESS ALL INFORMATION IS PROVIDED.

BY SIGNING THIS FORM YOU AGREE THAT YOUR ORDER WILL BE GOVERNED AND BOUND BY BOTH THE SHOW IN MOTION PAYMENT POLICY AND TERMS AND CONDITIONS OF CONTRACT AS SPECIFIED IN THE EXHIBITOR MANUAL AND HAVE ADVISED YOUR SHOW SITE REPRESENTATIVE(S) ACCORDINGLY. YOU ARE ENTERING INTO A CONTRACT. PLEASE READ THESE DOCUMENTS THOROUGHLY.

WE WILL USE THIS AUTHORIZATION TO CHARGE YOUR CREDIT CARD ACCOUNT FOR YOUR INITIAL ORDER AND ANY ADDITIONAL AMOUNTS INCURRED AS A RESULT OF SHOWSITE ORDERS PLACED BY YOU OR YOUR REPRESENTATIVE OR SERVICES RENDERED TO YOUR COMPANY AT THIS EVENT. THESE CHARGES MAY INCLUDE LABOR, MATERIALS HANDLING OR ANY CHARGES WHICH SHOW IN MOTION MAY BE OBLIGATED TO PAY ON YOUR BEHALF INCLUDING, WITHOUT LIMITATION, ANY SHIPPING CHARGES.

WE RESERVE THE RIGHT TO ADJUST ORDERS NOT CALCULATED CORRECTLY. THESE CORRECTIONS MAY INCLUDE MATERIALS HANDLING CALCULATIONS AND POST DEADLINE PRICING.

THIS COMPLETED FORM MUST ACCOMPANY ALL OTHER COMPLETED SERVICE REQUEST FORMS.

COMPANY: _____ BOOTH #: _____
ADDRESS: _____ PHONE #: _____
CITY & PROVINCE: _____ FAX #: _____
POSTAL / ZIP CODE: _____ EMAIL: _____

PLEASE COMPLETE CLEARLY THE FOLLOWING INFORMATION;

MASTERCARD ☐

VISA ☐

AMERICAN EXPRESS ☐

ACCOUNT NUMBER

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--	--	--	--

EXPIRATION DATE : _____

CCV CODE : _____

I, _____ of _____ do
(Cardholder name) (Exhibiting Company)

hereby authorize Show In Motion Services, Inc. to charge my credit card for expenses related to the above named event. I agree that in placing this order I have accepted Show In Motions' Payment Policy and Terms & Conditions of Contract. I acknowledge that my calculations for materials handling, labor and outbound freight are estimates only and understand that the total amount of the charges to my credit card is subject to final verification by Show In Motion at the conclusion of the event allowing for my estimation of labor and / or materials handling charges and / or pre-show discounts. I further understand and agree that, as the representative for the exhibiting company, I am ultimately responsible for payment of all charges and agree to be bound by all terms and conditions as described on this form and the Payment Policy Form.

BILLING ADDRESS: _____

CARDHOLDERS SIGNATURE: _____

YOUR SIGNATURE DENOTES ACCEPTANCE OF ALL TERMS & CONDITIONS INCLUDED IN THIS SERVICE MANUAL.

EXHIBITOR PAYMENT POLICY

1. **All orders for services from Show In Motion must be accompanied by a fully completed Credit Card Authorization form. We are unable to accept or process any orders that do not include a completed Credit Card Authorization form.**
2. **ELIGIBILITY FOR DISCOUNT PRICING**
To qualify for the discount pricing, payment in full must accompany your completed order and be received in our offices no later than 4:00 PM, Pacific time on the date shown in the bottom left corner of each order form.
3. **SHOW SITE ORDERS**
Charges for orders placed at show site by the cardholder and/or his or her representative will be charged to the credit card number on file.
4. **METHODS OF PAYMENT**
Show In Motion accepts MasterCard, Visa, American Express, Debit Card, Cheque, Interac and e-transfers. Any cheque returned to us and / or any declined credit card transaction, for any reason, will incur a service charge of \$100.00.
5. **MATERIALS HANDLING**
If you are sending exhibit materials of any size or description to this event you must complete both the Materials Handling order form and the Credit Card Authorization Form. All exhibit materials must be shipped to the address as instructed in this service manual.

SHIPMENTS SENT DIRECT TO SHOW SITE ARE NOT PERMITTED AND WILL BE REFUSED.

Please ensure that all shipments are sent "Prepaid" including all applicable taxes, duties, surcharges, etc. Any charges billed to Show In Motion by your carrier following the event will be charged to the Credit Card number provided along with an applicable service charge.

Dimensional weight will be charged on all incoming shipments received without a carrier provided waybill / BOL..

Dimensional weight is calculated as follows: L x W x H / 1728 X 10.

Shipments arriving prior to receiving your completed materials handling order forms and / or not properly labeled with completed Show In Motion shipping labels will incur a minimum 20% surcharge.

Off target shipments received prior to or after the receiving dates shown on the Materials Handling order form will incur a minimum 20% surcharge to standard materials handling rates.

6. **POST EVENT STORAGE**
All exhibit materials returned to the advanced storage warehouse following the event to await pick up by the Exhibitor Appointed Carrier will incur Post Show Materials Handling charges. Storage charges will be incurred on all materials remaining in our warehouse 3 days beyond the close of show. Storage rates begin at \$ 150.00 minimum, plus applicable service charge. Materials remaining in our warehouse more than 60 days following the close of the event may be disposed of with no additional notice and at exhibitors' expense.
7. **LABOR PROVIDED UNDER SHOW IN MOTION SUPERVISION**
Show In Motion shall be responsible for the performance of labor provided under this option. Show In Motion will not be liable for loss or damage caused by delay in labor beginning work when exhibitor requests labor to begin later than the start of the working day.
8. **LABOR PROVIDED UNDER EXHIBITOR SUPERVISION**
Exhibitor shall be responsible for the performance of labor provided under this option. The exhibitor shall supervise labor secured through Show In Motion in a reasonable manner to prevent bodily injury and/or property damage. It is the exhibitors' responsibility to check in with the Show In Motion Service Desk to collect labor, and to return to Service Desk to release labor when the work is completed.
9. **SUBSTITUTIONS**
Every effort will be made to provide identical furniture items that have been ordered. If this is not possible Show In Motion reserves the right to substitute items with similar items of the same or greater quality.
10. **CANCELLATIONS**
All requests to cancel orders and for refunds must be made in writing no less than 7 full business days prior to Show In Motion's scheduled move-in. All cancellations are subject to a minimum 50% cancellation fee. Any cancellations made within 7 full business days of Show In Motion's scheduled move-in will be subject to a 100% cancellation fee.
11. **ADJUSTMENTS / CLAIM(S) FOR LOSS**
Exhibitor agrees that any and all claims for loss must be submitted to Show In Motion, in writing, immediately at show site, and in any case, no later than the conclusion of the exhibit. Exhibitor understands and agrees that all claims made after the conclusion of the exhibit will be rejected and no adjustments will be made after the close of the show.
12. All materials and equipment are supplied on a rental basis for the duration of the event and remain the property of Show In Motion.
13. It is understood and agreed that the exhibitor is responsible for the care, custody and control of all materials and equipment supplied by Show In Motion and accepts full responsibility for any loss or damage to the equipment until it is returned to Show In Motion.
14. Show In Motion "Terms and Conditions", "Payment Policy" and "Electrical Terms & Conditions" are subject to change at the sole discretion of Show In Motion and without notice to any parties.

Show In Motion Services Terms and Conditions of Contract

Show In Motion Services, Inc. Terms & Conditions and Payment Policies are subject to change at the sole discretion of Show In Motion without notice to any parties.

PLEASE READ CAREFULLY! YOU ARE ENTERING A CONTRACT WHICH MAY LIMIT YOUR POSSIBLE RECOVERIES IN CASE OF LOSS OR DAMAGE. The terms and conditions set forth below are part of the contractual agreement between SHOW IN MOTION SERVICES, INC. and you, the EXHIBITOR, who accepts the terms and conditions of this contract once any of the following conditions are met; the Credit Card Authorization form is signed; OR the Materials Handling Agreement is signed; OR the Exhibitors' materials are delivered by a carrier to either the Show In Motion warehouse, an advanced storage warehouse or a show site where Show In Motion is the official show service contractor; OR an order for any other services is placed with Show in Motion.

I. Definitions

Show In Motion: Show In Motion Services, Inc., SIM and their employees, agents, officers and related entities including, but not limited to, any sub-contractors that SIM may appoint.

Agents: SIM's agents, sub-contractors, carriers, and the agents of each.

Exhibitor: Exhibitor, including its' employees, agents, representatives, Exhibitor Appointed Contractor (EAC), or any other party requesting services from SIM. Furthermore, it is understood and agreed, that the Exhibitor is, in fact, the SHIPPER and RECEIVER, for all purposes and circumstances notwithstanding anything contained in this contract to the contrary.

Goods: Exhibits, property and commodities of any type for which SIM is requested to perform services. Show In Motion reserves the right to substitute materials with those of an equal or better variety based on availability.

Carrier: Motor carrier, van line, air carrier or air or surface freight forwarder.

Shipper: The Exhibitor, including its' employees, agents, representatives and / or EAC.

Receiver: The Exhibitor, including its' employees, agents, representatives and / or EAC.

Accessible Storage: Holding of Goods in an area from which Goods may be removed during shows.

Services: Warehousing, transportation, materials handling, unsupervised labor, supervised labor, equipment and furniture rentals and/or all related services.

Show Site: The venue or place where an exhibition or event takes place.

Supervised Labor: Labor that is provided to an Exhibitor to install or dismantle a booth or exhibit space and is supervised and/or directed by the Exhibitor.

Unsupervised Labor: Labor that is provided to an Exhibitor to install or dismantle a booth or exhibit space and pursuant to Exhibitor's election is not supervised and/or directed by SIM. Exhibitor assumes the responsibility and any liability arising therefrom, for the work of labor when Exhibitor elects to use unsupervised labor.

II. Scope

These Terms and Conditions shall be binding upon Exhibitor, SIM, and their respective Agents and representatives, including but not limited to, Exhibitor contracted labor such as EAC's and Installation and Dismantle Companies, and any other party with an interest in the Goods. Each shall have the benefit of, and be bound by, all provisions stated herein, including but not limited to, time limits and limitations of liability.

III. Customer Obligations

a. Payment for Services: Exhibitor shall be liable for all unpaid charges for services performed by SIM or agents. Exhibitor authorizes SIM to charge its' credit card directly for services rendered on Exhibitor's behalf after departure, by placing an order online, via fax, phone or through a work order on site. Payments at show site must be made via SIM-accepted credit card or electronic payment. Exhibitor acknowledges and agrees that all calculations provided by Exhibitor are estimates only and are subject to verification and correction as deemed appropriate by SIM.

b. Credit Terms: All charges are due before Services are performed unless other arrangements have been made in advance. SIM has the right to require prepayment or guarantee of the charges at the time of request for Services. A failure to pay timely will result in Exhibitor having to pay in advance for future Services. SIM retains its right to hold Exhibitor's' Goods for non-payment. If a credit card is provided to SIM, SIM is authorized to bill to such credit card any unpaid charges for Services provided to Exhibitor, including charges for return shipping. Any charges not paid within 30 days of delivery will be subject to interest at 2.0% per month until paid in full.

IV. Mutual Obligation Indemnification

a. Customer to SIM: Exhibitor shall defend, hold harmless and indemnify SIM from and against any claims, lawsuits, demands, liability, costs and expenses, including reasonable attorneys' fees and court costs, resulting from any injury to or death of persons, or damage to property other than Goods, relating to or arising from performance of Services herein. Exhibitor agrees to indemnify and hold SIM harmless for any and all acts of its representatives and agents, including but not limited to Exhibitor Appointed Contractors and Installation and Dismantle Companies, any subtenant or other user of its space or any agents or employees engaged in business on behalf of Exhibitor or present at Exhibitor's invitation, including supervision of labor secured through SIM. Exhibitor's obligations under this provision shall not apply to SIM's own negligence and/or willful misconduct. **EXHIBITOR ACKNOWLEDGES THAT THE SHOW SITE IS AN ACTIVE WORK ZONE AND EXHIBITOR, ITS AGENTS, EMPLOYEES AND REPRESENTATIVES ARE PRESENT AT THEIR OWN RISK.**

b. SIM to Exhibitor: To the extent of SIM's own negligence and/or willful misconduct and subject to the limitations of liability below, SIM shall defend, hold harmless and indemnify Exhibitor from and against any claims, lawsuits, demands, liability, costs and expenses including reasonable attorneys' fees and court costs, resulting from any injury to or death of persons or damage to property other than Goods. SIM's obligations under this provision shall not apply to claims for bodily injury arising a) from Exhibitor's presence in areas which have been marked as "off limits to exhibitors"; and b) when exhibitors are present in the facility prior or subsequent to the effective dates or hours of Exhibitor's space lease with show management.

V. Disclaimer and Limitation of Liability

UNDER NO CIRCUMSTANCES WILL ANY PARTY BE LIABLE FOR SPECIAL, INCIDENTAL, CONSEQUENTIAL INDIRECT OR PUNITIVE DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS OR INCOME. SIM SHALL BE LIABLE, SUBJECT TO THE LIMITATIONS CONTAINED HEREIN, FOR LOSS OR DAMAGE TO GOODS ONLY IF SUCH LOSS OR DAMAGE IS CAUSED BY THE DIRECT NEGLIGENCE OR WILLFUL MISCONDUCT OF SIM. CLAIMS PRESENTED FOR LOSS OR DAMAGE ARISING OUT OF INCIDENTS REFERENCED IN SECTION VI HEREIN WILL BE DENIED.

VI. No Liability for Loss or Damage to Goods

- a. Condition of Goods:** SIM shall not be liable for damage, loss, or delay to uncrated freight, freight improperly packed, glass breakage or concealed damage. SIM shall not be liable for ordinary wear and tear in handling of Goods or for damage to shrink wrapped Goods. All Goods shall be able to withstand handling by heavy equipment, including but not limited to forklifts, pallet jacks, or dollies. It is the Exhibitor's responsibility to ensure that Goods are packaged correctly prior to shipment or movement on or off the Show floor.
- b. Receipt of Goods:** SIM shall not be liable for Goods received without receipts, freight bills or specified unit counts on receipts or freight bills, or for bulk shipments (i.e., courier shipments, air freight, or van lines). Such Goods shall be delivered to booth without the guarantee of piece count or condition.
- c. Force Majeure:** SIM shall not be liable for loss or damage that results from Acts of God, weather conditions, act or default of Exhibitor, shipper, or the owner of the Goods, inherent nature of the Goods, public enemy, public authority, labor disputes and acts of terrorism or war.
- d. Cold Storage:** Goods requiring cold storage are stored at Exhibitor's own risk. SIM assumes no liability or responsibility for Cold Storage.
- e. Accessible Storage:** SIM assumes no liability for loss or damage to Goods while in Accessible Storage. Storage charges are for the use of space and are not a form of insurance, or a guarantee of security.
- f. Unattended Goods:** SIM assumes no liability for loss or damage to unattended Goods received at Show Site at any time from the point of receipt of inbound Goods until the loading of the outbound Goods, including the entire term of the respective show or exhibition. Exhibitor is responsible for insuring its own Goods for any and all risk of loss.
- g. Empty Storage:** SIM assumes no liability for loss or damage to Goods or crates or the contents therein, while containers are in Empty Storage. It is Exhibitor's sole responsibility to affix the appropriate labels available at the SIM Service Desk for empty container storage and ensures that any pre-existing empty labels are removed.
- h. Forced Freight:** SIM is not liable for Exhibitor Goods left on the show floor after the show closing deadline, with or without a Material Handling Services/Straight Bill of Lading signed by Exhibitor. It is Exhibitor's responsibility to complete accurate paperwork for shipping and to ensure Exhibitor Goods are properly labeled. If Exhibitor Goods remain on the floor after the show closing deadline, SIM has the right to remove the Exhibitor Goods. SIM is authorized by Exhibitor to proceed in the manner chosen by Exhibitor on the Order for Material Handling Services/Straight Bill of Lading, if one has been completed, or otherwise to ship Exhibitor Goods at the discretion of SIM and at Exhibitor's expense. SIM shall incur no liability for such shipment. SIM retains the right to dispose of Exhibitor Goods without liability if left on the show floor unattended, without labels or not correctly labeled.
- i. Concealed Damage:** SIM shall not be liable for concealed loss or damage including but not limited to; glass, electronic equipment, prototypes, original art, uncrated Goods, or improperly packaged or labeled Goods.
- j. Unattended Booth:** Relative to inbound shipments, there may be a lapse of time between the delivery of shipment(s) to the booth by SIM or its subcontractors and the arrival of the Exhibitor's representative(s) at the booth. Similarly, relative to outgoing shipment(s), it is possible that there may be a lapse of time between the completion of packing and the actual pick up of materials from the booth for loading on to a carrier. It is understood that during such times the shipment(s) will be left in the booth unattended. Therefore, it is agreed and understood that neither SIM nor its' subcontractors shall be liable for any loss or damage occurring while the Goods are unattended in Exhibitor's booth at any time including, but not limited to, the time the Goods are delivered to the dock until the time the Goods are received by Exhibitor's' chosen carrier.
- k. Hanging items from Booth:** Exhibitor shall not hang any articles, merchandise, product, advertisements, or other similar items from SIM supplied booth materials, (this includes but is not limited to Octanorm panels or pipe and drape), utilized in Exhibitor's own booth set up or in areas occupied by the show organizer or third parties. If Exhibitor does hang any prohibited items, Exhibitor alone shall be held liable for any damages, costs, actions or injuries resulting from the hanging of such item(s). SIM shall have no liability for any damages, costs, actions or injuries arising out of Exhibitor's failure to comply with this provision.

VII. Measure of Damage

- a. Sole Relief:** If found liable for any loss, SIM's sole and exclusive maximum liability for loss or damage to Exhibitor's Goods is limited to \$.30 (CAD) per pound with a maximum liability of \$100.00 (CAD) per container, or \$1,500.00 CAD) per shipment whichever is less, as agreed upon damages and exclusive remedy. Provisions of this paragraph shall apply if loss or damage, regardless of cause or origin, results directly or indirectly to property through performance of services to Exhibitor's or from negligence, active or otherwise, by SIM, its subcontractors or employees.
- b. Labor:** SIM assumes no liability for loss, damage, or bodily injury arising out of Exhibitor's supervision of SIM provided labor. If SIM supervises labor for a fee, SIM shall be liable only for actions or claims arising out of its negligent supervision. Such liability shall be limited to the cost to Exhibitor of the supervised labor or the depreciated value of the Goods, whichever is less. If Exhibitor elects to use unsupervised labor, then Exhibitor assumes all liability for the actions or claims that arise out of such work, including but not limited to loss, damage or bodily injury and shall provide SIM and show management with an indemnity, including defense costs, for any claims that result from Exhibitors' supervision or failure to supervise assigned labor.
- c.** SIM and its subcontractors shall not be responsible for loss or damage due to fire, theft, water, vandalism acts of God, mysterious disappearance or any other causes beyond its control.
- d.** SIM and its subcontractors shall not be responsible for loss, delay or damage due to strikes, lockouts or work stoppages of any kind.
- e.** SIM and its subcontractors shall not be liable to any extent whatsoever for any actual, potential or assumed loss of profits or revenues, or for any other collateral costs that may result from any loss or damage to Exhibitor's materials which may it impossible or impractical to exhibit same.

VIII. Miscellaneous

- a. Insurance:** IT IS UNDERSTOOD THAT SIM IS NOT AN INSURANCE COMPANY AND DOES NOT OFFER OR PROVIDE INSURANCE. It is the obligation of Exhibitor to ensure Goods are insured from the time they leave your custody until they are returned to you following the event. Loss or theft of the Goods while in SIM storage or in transit to and from the show and/or while on the show floor is the sole responsibility of Exhibitor. SIM recommends Exhibitor arrange for All Risk Coverage.
- b. Notice of Loss or Damage:** In order to have a valid claim, notice of loss or damage to Goods must be given to SIM or its agent within 24 hours of occurrence, as evidenced in an Incident Report completed at Show Site by SIM.
- c. Filing of Claim:** Any claim for loss or damage to Goods must be submitted in writing, to SIM immediately at Show Site, and in any case, no later than the conclusion of the event. Exhibitor understands and agrees all claims after this time shall be rejected.
- d. Filing of Suit:** Any action at law regarding loss or damage to Goods must be filed within one (1) year of the date of declination of any part of a claim.
- e. Jurisdiction:** This Agreement shall be governed by and construed in accordance with the applicable laws of Canada or, alternatively and depending on jurisdiction, the laws of the Province of British Columbia.

SPECIAL NOTE: THE CONSIGNMENT OR DELIVERY OF A SHIPMENT TO SIM OR ITS SUBCONTRACTORS BY AN EXHIBITOR OR BY A SHIPPER ON BEHALF OF THE EXHIBITOR SHALL BE CONSTRUED AS AN ACCEPTANCE BY SUCH EXHIBITOR (AND/OR OTHER SHIPPER) OF THE TERMS AND CONDITIONS SET FORTH IN THIS AGREEMENT.