Job Title: WMS Manhattan Active Functional Consultant Location: North Liberty, IA Experience: 3 Years Company: Lotus Tech Services

## About Us

At Lotus Tech Services, we're passionate about creating workplaces where people realize their potential, are recognized for their impact, and enjoy the journey with supportive peers. If you're looking to grow in the Supply Chain domain and work with cutting-edge technologies like Manhattan Active WMS, we want to hear from you.

#### **Role Overview**

We are seeking a **WMS Manhattan Active Functional Consultant** with strong functional experience in Supply Chain and Warehouse Management systems. This role will contribute to the implementation and optimization of Manhattan Active WM (2018 and above), working closely with cross-functional teams and clients to deliver scalable and effective WMS solutions.

## **Key Responsibilities**

- Collaborate with stakeholders to gather and analyze business requirements and translate them into functional specifications.
- Configure and support Manhattan Active WM modules; experience in WM 2018 or later is essential.
- Participate in the implementation lifecycle, including design, testing, deployment, and support of WMS solutions.
- Support interface mapping between upstream and downstream systems.
- Work in an Agile environment, managing epics and stories in tools like JIRA and Confluence.
- Conduct gap analysis and provide functional documentation including BRDs and configuration specs.

- Assist in troubleshooting issues, conducting root cause analysis, and providing timely resolution.
- Support distribution and 3PL logistics operations across retail verticals such as apparel, grocery, and general merchandising.

## **Preferred Skills**

- 3+ years of functional experience with Manhattan Active WM.
- Solid understanding of Supply Chain processes, Distribution, and Logistics.
- Exposure to related systems like Labor Management (LMS), Yard Management (YMS), and WCS/WES is an advantage.
- Experience with integration of WMS with sorters, conveyors, and third-party applications.
- Ability to identify process improvement opportunities and align them with system capabilities.
- Good understanding of software development lifecycle, particularly in Agile settings.
- Excellent verbal and written communication skills.

# Nice to Have

- Familiarity with Manhattan solutions like SCI Reporting, Yard Management, and Slotting Optimization.
- Knowledge of transportation management applications such as multi-carrier parcel or LTL/TL systems.
- Prior experience as a Business Analyst or Functional Consultant in client-facing roles.

# Why Join Lotus Tech Services?

- Work with cutting-edge WMS technologies.
- Exposure to global clients in the retail and logistics domain.

- Collaborative, growth-oriented culture.
- Opportunities for skill enhancement and career progression.

**Interested?** Apply now to become part of a dynamic team that's reshaping supply chain solutions. Send your resume to contact@lotustechservices.com