



SlideMoor, LLC
1150 Central Ave.
Naples, FL 34102
P: 239-263-7044

Manufacturer’s Limited Warranty

Your product has been manufactured and tested to the highest quality standards by SlideMoor LLC, hereinafter known as SlideMoor. Your product leaves our factory with a Limited Warranty that represents our confidence in the quality of our products. This Limited Warranty offered by SlideMoor covers defects in workmanship of the SlideMoor Docking Systems. This warranty extends only to the original purchaser and is non-transferable. Only consumers purchasing a SlideMoor Docking Product from an authorized dealer may obtain coverage under our Limited Warranty.

SlideMoor warrants this product against defects in workmanship as follows: SlideMoor will replace at no charge the Slide Unit, and or any of its components for parts only or, at its option, replace any product or part of the product that proves defective because of improper workmanship and/or material, under normal installation, use, service, and maintenance. If SlideMoor is unable to provide a replacement and repair is not practical, or cannot be made in a timely fashion, SlideMoor may elect to refund the purchase price in exchange for the return of the product. Please note, some conditions and areas may be unsuitable for product installation.

Our warranty period is 3 (three) years from the date of purchase – warranty claims must be accompanied by original warranty form filled out and signed by the installing dealer with a few titled pictures of the installation. If self-installed, user must provide a few titled pictures of the installation, and fill out the warranty form in order for the warranty to be in force. All warranties must be returned and filed within thirty (30) days of installation.

What Our Warranty Does Not Cover? The SlideMoor Limited Warranty does not cover conditions, damage, deterioration, or malfunction resulting from: A. fire, hurricanes, lightning, or other acts of nature. B. excessive wear and tear, improper installation or maintenance, intentional damage, misuse, abuse, negligence, accident, or unauthorized product modification. C. issues associated with any accessories, connected materials and products, or related products not manufactured by SlideMoor. Our Limited Warranty is void if a product is returned with any alterations (including removal of any component or external cover), or failure to follow instructions supplied with the product.

How to File a Warranty? SlideMoor will not provide any warranty coverage unless customer has complied with all terms of the controlling warranty statement included with your SlideMoor product. Proper warranty form return procedures must be followed. Send below form, receipt of purchase, and titled pictures of installation via email to Sales@SlideMoor.com (preferred), or to the mailing address above. You may also file a warranty by filling out our warranty form online at www.slidemoor.com/manufacturers-limited-warranty/

How to File a Claim? To request warranty service, you will need to provide a description of the problem accompanied with titled pictures. Send claims via email to Sales@SlideMoor.com (preferred), or to the mailing address above. SlideMoor reserves the right to request a return of the product for inspection.

----- Detach And Return Completed Form -----

_____		_____		
Customer Name		Address		
_____	_____	_____	_____	_____
City	State	Zip	Phone	Email
_____	_____/_____/_____		_____	
Installing Dealer	Date of Install		Dealer Contact	
_____	_____/_____/_____		_____	
Installer Signature	Date			

*Signee has read and agrees to the terms of SlideMoor’s Limited Warranty.
Please attach required pictures of installation with completed form.*