

AGM MINUTES 17th June 2023

1. Meeting attended by:

Deborah Henry (DH - Chair)

Chloe Beadle (CB - Vice Chair)

Marc Henry (MH - Secretary)

Shane Higgs (SH - Treasurer)

Fiona Lynch (FL – Committee member)

Torun Ostli (TO - Committee member)

Andy Pryce (AP - Committee member)

Matt Johnson (MJ – Committee member)

Plus 11 Members (Names withheld for privacy)

2. The Agenda for the meeting was read out as follows:

Approval of past meeting minutes

Voting on of Board Members

Voting on of Committee Members

Treasurer Report

Chairperson Report

Voting of Constitution Changes

Membership 2023/24

Ticketing

Submitted Questions

AOB

Close of Meeting

3. MH opened the meeting and welcomed everyone to the AGM.

4. MH asked if everyone approved the last set of minutes.

All in attendance agreed.

5. MH shared that as no one had stood for any Board positions, but the current Board had all reapplied, DH, CB, MH and SH would all continue for a further 12 months in role.

6. MH announced that AP had not stood for re-election to the Committee, but Ramu Bhattathiri had. FL, TO and MJ had all stood again for re-election and so would continue in post for a further year, along with RB. RB was welcomed to the Committee.

7. MH passed over to SH for the Treasurer's report.
(The report will be distributed alongside the meeting minutes)

8. SH acknowledged that the healthy bank balance could largely be attributed to the impact of Cup Final merchandise and early purchases of Plus membership. Plus memberships had increased considerably during the previous season.

SH mentioned the MUWSC banner which is on display at Old Trafford. Members were invited to make a contribution to this if they wished to own a small part of it.

Funds are available for more badges, flags and other merchandise.

SH invited questions but there were none.

9. MH invited DH to offer her Chairperson's report.

DH thanked everyone for attending and for their support throughout the year.

DH thanked the rest of the Board and Committee members for their work during the season and acknowledged the amount of work that often gets missed. Due to Cup Final ticketing, SH and MH were thanked for the role they did in securing a section and then organising this with the club.

DH acknowledged that MUWSC are now an Official Supporters Club of Manchester United which is hoped will continue to allow for formative dialogue.

DH invited questions not just at this meeting but at any stage. Transparency is important to the Supporters Club and people are welcome to ask anything at any stage. If details can be shared, the SC will be glad to.

10. MH handed back to SH for changes to the Constitution.

SH explained the structural changes are largely to reorganise the constitution for ease of reading. Pronouns have been removed to allow for gender neutrality and other housekeeping matters revolved around tidying up superfluous elements.

SH invited people to show if they accepted the new Constitution. Everyone in the meeting accepted the new Constitution.

11. MH moved onto membership and announced that Plus memberships would open immediately for the upcoming season. Those renewing would be offered a discount of 20% if they renewed in the next 2 weeks. MH explained that all current Plus members would be receiving an email regarding renewals.

MH announced the increase in membership numbers over the last 12 months.

12. MH moved onto the ticketing section of the agenda. He explained that the growth of the game had led to a busy and challenging year. MH thanked the ticketing department at the club for their assistance and support. Away ticketing remains a constant battle and the club constantly seek away sections or allocations for us.

MH mentioned the Cup Final and how accommodating the club were regarding the standing section and organising tickets.

SH shared that although they had not yet been able to get everything that was asked for, he was pleased with what had been organised. Plans for the season begin as soon as the fixture list is released and the club is encouraged to offer an away section at LSV in the interests of fairness.

SH repeated the support from the club has been exceptional. Emails and support has been offered immediately, there is little delay in getting an answer.

DH clarified that as there is no league rule regarding away sections, some clubs have reasons for not offering them and as such, we need to stay vigilant on this. This is a particular issue that is hoped will resolve itself soon. DH thanked MH and SH for their work this season.

Questions were invited regarding ticketing. One member asked if they had to do anything to move their season ticket to the North Stand and were more games planned at Old Trafford? Comment was also passed about the delays getting away from Wembley.

MH explained that there was a procedure to follow to move a season ticket and would send an email to those who needed it. DH explained that games at OT are a feature of the club's growth and so will continue to be a feature in future seasons. As of yet, there is no fixed number of games to be played but it's hoped there will be a game against one of the bigger teams in order to bring in a bigger crowd.

DH offered to feedback to the coach company that the drivers needed to be more proactive in checking that all passengers were onboard to ensure a quicker departure, but that it's often upto 2 hours to get away from a coach park.

13. MH announced 2 questions that had been proposed.

- What is the official response to the article in the Manchester Evening News about a letter complaining about the investment in the womens team? Has any action been taken on this matter with regard to any negative impact it may have on the Supporters Club's relationship with the club?

DH replied that there was no need felt for an official response from the SC as we had previously acknowledged publicly the letter and existence of the group. DH agreed that as fans we all want more and better for the team. With regard to the relationship with the club, this has not been impacted.

-Have we been given assurances that the club will continue to support the team?

DH replied that as much as assurances had been offered, as fans we will always want more and this is a crucial time. Scepticism remains that the club will support the team as well as it can. This may

remain a constant battle but greater transparency would help people know their intentions. Suggestions have been made to the club hierarchy to be clearer about any progress being made.

14. MH invited AOB. A member wished to pass on their thanks to the Supporters Club for their hard work this season.

15. No further questions were asked so MH brought the meeting to a close.