



## AGM MINUTES 18<sup>th</sup> June 2022

1. Meeting attended by:

Deborah Henry (DH - Chair)

Chloe Beadle (CB - Vice Chair)

Marc Henry (MH - Secretary)

Shane Higgs (SH - Treasurer)

Fiona Lynch (FL - Vice Treasurer)

Plus 11 Members (Names withheld for privacy)

2. The Agenda for the meeting was read out as follows:

Approval of past meeting minutes

Voting on of Board Members

Voting on of Committee Members

Treasurer Report

Chairperson Report

Members Questions

AOB

3. MH opened the meeting and welcomed everyone to the AGM.

4. MH wanted to put on record his gratitude to Iain Sealey (IS) for his work on matchday with the twitter account.

5. MH asked if everyone approved the last set of minutes.

All in attendance agreed.

6. MH explained the process of extending the committee. DH, CB, MH and SH all stood for their current roles with no one to oppose them so are voted back in.

7. MH shared that in opening up the new committee member roles, 4 people had nominated themselves for these positions and as such, were now officially committee members. FL, Matt Johnson (MJ), Andy Pryce (AP) and Torun Ostli (TO) are now committee members and were welcomed by the 4 named officers of The Board.

8. MH passed over to SH for the Treasurer's report.

**(The report will be distributed alongside the meeting minutes)**

**MUWSC**



**EST. 2018**

9. SH recognised that unlike the previous 2 seasons, we had been able to attend all of the matches the past season and as such this was reflected in the expenditure. Total outgoings were approx. £7,700 with incomings of approx. £7,400.

The loss is largely due to travel expenses and running coach travel to games.

SH thanked the club for their contributions to coach travel.

SH reminded members that Plus membership is now open.

Part of the loss was explained as having been on Plus membership badges, which were now being sold so is being mitigated currently.

10. MH invited DH to make her Chairperson's report.

DH thanked everyone for attending and giving up their time.

DH thanked the rest of the committee for their work over the last 12 months and welcomed the new committee members.

DH explained that she could rattle off a list of achievements to describe the last 12 months but wanted to focus on the growth of the membership and the Supporters Club (SC).

DH acknowledged that it was great to be able to share the meeting with some new faces and some familiar faces.

DH said the SC appreciated the trust and faith that has been shown by the members in them and they will constantly strive to justify their positions.

DH invited feedback from all the members about anything. Although requests could not always be fulfilled, they will be listened to.

DH shared that there had been difficulties and challenges throughout last season and wished she could be more honest and open about some things but also shared excitement about a project that had been in the planning for some months that MH would soon talk about.

DH insisted that relationships both within and outside of the club are a focus and will continue to be worked on, developed and initiated.

DH asked for questions and then invited MH to take over the meeting and share the information about the project mentioned earlier.

11. MH explained that when he went to collect the flags after the game at Old Trafford (OT), a representative from the club asked if the SC would like to have a banner put up at the next OT game.

The committee discussed this matter and it was agreed that this would be designed and purchased. Although the club had offered to make a contribution, the committee felt it would be a welcome opportunity for members to own a share of the banner. Furthermore, any financial club support would be more welcome on travel costs next season. As such, the committee decided to invite members to contribute up to a maximum of £10 per person. There is no obligation and the committee are prepared to cover all the costs.



MH showed the artwork of the banner that had been agreed on.

SH asked that if people did plan to make a contribution that they amended the reference on their payment details so we know what the payment is for.

MH took the opportunity to share the level of dialogue that the SC has with the club over a variety of issues – ticketing, marketing, operations etc.

MH is updating the Teespring store and has used the banner design on a number of items.

12. No member questions were submitted so the forum was thrown open for questions in the meeting.

Question about away tickets and if anything could be done to improve the process of buying tickets from other clubs.

DH answered that previous responses to this query had been met with resistance. The SC continue to push for it and thanked the ticket office for being willing to engage on processes that are unusual in womens football, but are wanted by United fans. DH admitted that it's a constant ask and hopes that as with away allocations, in time it will shift.

MH repeated that the relationship with the ticketing department is very open and communication is excellent.

MH talked about the matter of work with wider bodies outside of the club, most notably the Football Supporters' Association (FSA). The SC also has links with the Fans' Forum and Fans Advisory Board of the club. MH himself is now on the Manchester United Supporters' Trust (MUST) committee representing the womens team and fans.

AP asked when the Plus member badges would be sent out. MH hoped to get those out this week. AP then asked if there was a chance of a pick up more local to him. Both SH and FL said they could look into this for the next season.

SH wanted to talk about the 'wins' that had been achieved this season, most notably the Automatic Cup Scheme (ACS) which had been added to the next season's Season Ticket offer. It was nice to have the womens side of the club achieve something before the mens side.

DH reminded people to check their account to make sure they weren't opted in if they didn't want to be.

IS reminded people that the Rugby World Cup will mean a run of away fixtures around October and November.

Discussion moved onto pre-season tour and people's travel plans for Toulouse.

MJ thanked the Board for placing their trust in him as he starts his role as a committee member and asked if there would be any impact on the WSL due to the mens World Cup.



DH and IS said there would be no impact as the women would play through the season as usual.

MH said the hope is that the SC are allowed to use J Stand again for future OT games.

Question about the number of people occupying West Stand South at LSV what impact would it have?

MH offered information around the terrace not being possible for safety reasons and unnecessary when the rest of the ground isn't full.

DH confirmed that North Stand, the terrace is the last area to ever become available if/when West, South and East are full.

Regarding the seating in West Stand South (WSS), LSV's current ticketing system isn't sufficient to 'click off' when the number of people in a stand has been reached. This is why people have tickets for one specific side of the West Stand. So there will never be more tickets sold than there are spaces in WSS. Additionally, as COVID restrictions are hopefully lifted and the need for a sterile area is reduced, more spaces will become available.

DH explained that the 'free for all' element of seating means that if people have a wish to stand, then it helps if they can arrive early so that they can stand near the back and not block anyone lower down in the stadium. Ultimately, the issues around standing will be a constant matter to deal with and all feedback is welcome, as is the support and co-operation of everyone abiding by the rules.

13. No further questions were asked so MH brought the meeting to a close.