

## Holistic Horsemanship Institute of America™ Schedule and Tuition Policy

HHIA is a low-profit/no-profit business (and not a 501c3 for many reasons). It allows us to keep lesson costs as low as possible, but they are fixed, and we do not award refunds. The horses at HHIA depend on lesson tuition for feed and care. The head trainer donates her time as a riding instructor to keep costs as low as possible for students.

Students may choose whether to ride 2 (every other week) or 4 times each month. Payment for the month is due on the first of each month with late fees of \$5 a day beginning on the 6th day of each month.

### **Tuition prices effective September 1, 2022:**

- Temporarily unavailable: Private Lessons: \$60 each (Totaling either \$120 or \$240 a month)
- Temporarily unavailable: Semi-Private Lessons: \$50 each (Totaling either \$100 or \$200 a month)
- Group Lessons: \$50 each (Totaling either \$100 or \$200 a month)
- Private Lessons with the head trainer: \$100 each (available as single occasional bookings only)

Please note that if there are 5 days in a particular month (ex. 5 Sundays), lessons will only occur on 4 of them. The day Lisa is not teaching will vary based on her vacations/holidays and will be sent out in monthly texts.

### **How to pay:**

- HHIA accepts most forms of payment. Choose your option based on the information below:
  - CashApp: \$HolisticHorsemanship
  - Paypal: [holistichorsemanshipllc@gmail.com](mailto:holistichorsemanshipllc@gmail.com)
  - Venmo: @HolisticHorsemanshipInstitute
  - GooglePay: [holistichorsemanshipllc@gmail.com](mailto:holistichorsemanshipllc@gmail.com)
  - Cash
  - Checks made out to "HHIA." There is a \$35 fee for all returned checks.
  - Credit Card – through Square: (Please sign up for auto-pay for this option)
- Notify Lisa 30 days in advance to reduce lesson frequency or discontinue lessons. We often have a waiting list and this allows us to arrange for new students to join HHIA.
- We do not issue refunds.

### **Schedule**

All riders are assigned a skill level. Available lessons are the same each week and based on skill level. Students may attend a lesson at or below their level. They may not attend a lesson above their skill level.

Current Assigned Skill Level: \_\_\_\_\_

All students must have a regular assigned lesson day/time (either 2 or 4 times a month). Example: Thursdays at 5:30pm. To change the regular lesson time, text Lisa at 314.276.3337.

### **In order, skill levels are:**

- **Beginner - Dressage Introductory Level and Hunter/Jumper (6"-12").** Required bareback until cantering comfortably.
- **Beginner/Intermediate - Dressage Training Level/Level 1 and Hunter/Jumper (up to 18").** Typically ridden bareback, but some students have earned their saddles.
- **Dressage First Level.** Most students have earned their saddles.
- **Hunter/Jumper 3'-0"-3'-6" (Prerequisite: Dressage Training Level).** Eligible for Dressage First Level for rescheduled lessons. Typically ridden bareback, but all students have a choice to use a saddle.
- **Dressage Second Level.** All students have earned their saddles, but most choose to ride bareback.

As riders progress, they will be assigned a new skill level. As classes of riders progress, the class may also be assigned a new skill level.

## Tuesdays

- 4:30pm Beginner/Intermediate - Dressage Training Level/Level 1 and Hunter/Jumper (up to 18")
- 5:30pm Beginner - Dressage Introductory Level and Hunter/Jumper (6"-12")
- 6:30pm Dressage Second Level

## Thursdays

- 4:30pm Beginner - Dressage Introductory Level and Hunter/Jumper (6"-12")
- 5:30pm Beginner/Intermediate - Dressage Training Level/Level 1 and Hunter/Jumper (up to 18")
- 6:30pm Trail (all levels)

## Sundays

- 9:00am Training (all levels)
- 10:00am Dressage First Level
- 11:00am Beginner/Intermediate - Dressage Training Level/Level 1 and Hunter/Jumper (up to 18")
- 1:30pm Hunter/Jumper 3'-0"-3'-6" (Prerequisite: Dressage Training Level)
- 2:30pm Beginner/Intermediate - Dressage Training Level/Level 1 and Hunter/Jumper (up to 18")
- 3:30pm Beginner - Dressage Introductory Level and Hunter/Jumper (6"-12")

Cancelled lessons by the instructor or with advance notice from the rider are rescheduled rather than refunded so as to keep our horses fed and cared for.

**To Cancel A Lesson:** Any cancellations not reported via text to Lisa at 314.276.3337 by 8am the day of a lesson are forfeit. Out of courtesy to other riders, share any known cancellations for vacation, COVID, etc. with Lisa as soon as possible.

**Illness:** Since COVID-19, our illness policy has changed. If you have a chronic cough or fever, you may not come to the farm. You must be fever-free for 24 hours before returning to the farm.

**Weather:** DO NOT contact Lisa asking about cancellations. No news is good news and lessons are on. Remember, weather at the farm is often different from weather at your house.

Cancellations due to weather are sent out at least 2 hours in advance (longer if we can be sure the weather won't allow for riding). Like soccer, softball and other outdoor sports, the weather must be dangerous (thunder/lightening nearby, dangerous temperatures) for a cancellation to occur.

Dangerous weather is unpredictable, so there may be times Lisa will call last minute to cancel. She uses a lightening tracker and 3 radars to determine safe riding environments. Be prepared to ride in rain (not downpours) or start a few minutes late/end a few minutes early for downpours and pop-up thunderstorms. Thunderstorms and Polar Vortexes are the primary reason for cancelling. With our covered round pen, we tend to ride in the rain and heat. Our valley also protects us from the winter winds.

HHIA uses the same heat policy as Grand Prix riders: Straight addition of temperature + humidity.

- 140 and under: all-go
- 141-150: Some precautions taken
- 151-169: Major precautions taken
- 170 and above: all-stop

HHIA's cold temperature policy is based on temperature and windchill. All is cancelled under 25 degrees Fahrenheit. 20 degrees is the point where horses have to eat more to stay warm and can no longer be worked in order to preserve calories. 25 degrees provides a buffer for our largely older herd.

**To Reschedule a lesson:** Based on assigned rider skill level, refer to the standard calendar above and text Lisa at 314.276.3337 with the lesson you plan to attend. Don't forget to cross-reference monthly texts that address schedule changes, or you may show up to a lesson that isn't scheduled! While Lisa will try to respond, if you don't hear back, you are scheduled. If it doesn't work, you will receive a text within 48 hours, letting you know that you need to select an alternate time.

Students may attend a lesson at or below their level. They may not attend a lesson above their skill level.

It is the responsibility of the rider/parent to arrange for a makeup lesson. The head trainer will not contact you.

Some methods for rescheduling include:

- Coming on an alternate day
- Riding 2 sessions in a row
- Using a makeup lesson for an alternate HHIA program or class
- If you own your own horse, using lesson funds for horse training or private sessions with the head trainer (2 missed group lessons = 1 training session or private session).

### **How to Communicate with HHIA**

Most communication regarding scheduling, regardless of instructor, should be via text to Lisa Wynne at 314.276.3337. Please be patient on response time. HHIA has 70-100 clients at any given time and can develop a communication backlog at times. Also understand that, for everyone's safety, Lisa will not respond to texts or phone calls if she is teaching or working with a horse.

**HHIA reserves the right to refuse service to anyone not in compliance with the Schedule and Tuition Policy.**

### **Notice of Understanding: HHIA Schedule and Tuition Policy**

I have read and understand the HHIA Schedule and Tuition Policy.

**Signature:** \_\_\_\_\_

**Name (print):** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Keep this policy for your personal reference. Return next page, signed, to HHIA.**

**Notice of Understanding: HHIA Schedule and Tuition Policy**

I have read and understand the HHIA Schedule and Tuition Policy.

**Signature:** \_\_\_\_\_

**Name (print):** \_\_\_\_\_

**Student Name (print):** \_\_\_\_\_

**Date:** \_\_\_\_\_