



Your Family Portal

A secure place for you and your family to stay involved in your care

We are integrated with a management software, **AxisCare Home Care Software**, to provide you with a **secure family portal** that allows you and your family to access your care calendar and care information!



View Your Upcoming Visits

View your care calendar to see when your upcoming visits, which caregiver will be providing care, tasks that the caregiver will be completing, and more.



Keep Track of Your Care

Be more actively involved in your own health care. See which tasks will be completed at each visit and keep track of any changes made to your care information.



Keep the Family Connected

Family members that would like to stay updated on your care will be given their own unique login to access the portal.



Communicate with the Office

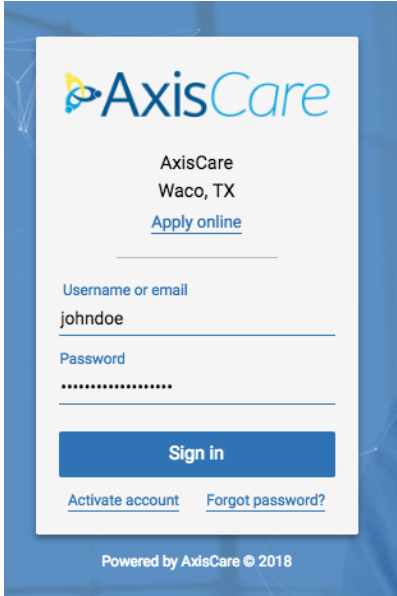
Have a question about your care? Contact us directly from the portal!

Accessing Your Family Portal

Open your web browser and navigate to the portal URL provided to you (Example: xxx.axiscare.com).

Enter the login credentials provided to you by our office. (Haven't received this info? Please contact our office to receive your portal login)

Once you are logged in successfully, you will see your care calendar and have access to your care information. Click on "View Visit" on an individual visit to view the visit's information.



The login page for AxisCare Waco, TX. It features the AxisCare logo at the top, followed by the text "AxisCare Waco, TX" and a link to "Apply online". Below this is a form with fields for "Username or email" (containing "johndoe") and "Password" (masked with dots). A "Sign in" button is positioned below the password field. At the bottom of the form are links for "Activate account" and "Forgot password?". The footer states "Powered by AxisCare © 2018".

Print Save PDF Print Save PDF

< September 2018 GoTo: Oct, 2018 > Display: Normal Timeline November 2018 >

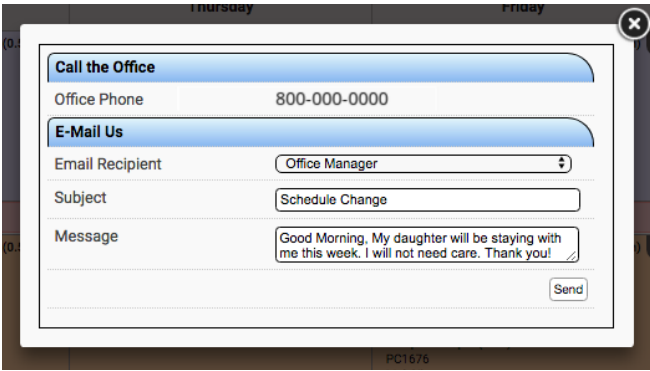
Show Removed Visits Send Now Resend daily/weekly message: Week Calendar

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	Weekly Hours
(0.5h) Oct 8 3:00pm-3:30pm (0.5h) PC1676 Mel Gibson VIEW VISIT	(0.5h) 9 3:00pm-3:30pm (0.5h) PC1676 Mel Gibson VIEW VISIT	(0.5h) 10 3:00pm-3:30pm (0.5h) PC1676 Mel Gibson VIEW VISIT	(0.5h) 11 3:00pm-3:30pm (0.5h) PC1676 Mel Gibson VIEW VISIT	(4.5h) 12 9:00am-1:00pm (4h) PC1676 Ashton Kutcher VIEW VISIT 3:00pm-3:30pm (0.5h) PC1676 Mel Gibson VIEW VISIT	13	14	6.5 PC1676: 6.5
(0.5h) 15 3:00pm-3:30pm (0.5h) PC1676 Mel Gibson VIEW VISIT	(0.5h) 16 3:00pm-3:30pm (0.5h) PC1676 Mel Gibson VIEW VISIT	(0.5h) 17 3:00pm-3:30pm (0.5h) PC1676 Mel Gibson VIEW VISIT	(0.5h) 18 3:00pm-3:30pm (0.5h) PC1676 Mel Gibson VIEW VISIT	(4.5h) 19 9:00am-1:00pm (4h) PC1676 Ashton Kutcher VIEW VISIT 3:00pm-3:30pm (0.5h) PC1676 Mel Gibson VIEW VISIT	20	21	6.5 PC1676: 6.5

Calendar Colors:

- Current Month
- Current Week
- Today
- Day your cursor is hovering over

Click on "Contact Us" in the top right menu to contact our office (Have an urgent issue? Give us a call at the number provided).



The "Contact Us" form is displayed over a calendar background. It has two main sections: "Call the Office" and "E-Mail Us". The "Call the Office" section shows the "Office Phone" as "800-000-0000". The "E-Mail Us" section includes a dropdown for "Email Recipient" (set to "Office Manager"), a text field for "Subject" (containing "Schedule Change"), and a text area for "Message" (containing "Good Morning, My daughter will be staying with me this week. I will not need care. Thank you!"). A "Send" button is located at the bottom right of the form.



FREQUENTLY ASKED QUESTIONS

? Can all caregivers see my care information?

Only caregivers that have a scheduled visit with you can see your care information. They will be able to view which tasks need to be done during their shift and use their mobile device to check them off as complete/incomplete in addition to taking any other notes about the shift.

? What is the bulletin board?

The bulletin board is a feature that allows us to post messages for you and your family to see on your portal. These messages may include office announcements, holiday messages, non-urgent updates, etc...

? What if I have a question/request about my schedule?

If you have a question about your schedule, your caregiver, or care information please contact the office using either the Contact Us feature on your portal, or give the office a call using the number provided - we always look forward to hearing from you!

? I am having trouble accessing my portal.

If you are having issues accessing your family portal, you can use the "Forgot Password" feature on the login screen. If you are still having issues with your login information or don't have a login yet, please contact the office and we will reset/create your login.

AxisCare
Waco, TX
[Apply online](#)

Username or email

Password

Sign in

[Activate account](#) [Forgot password?](#)