

13 March 2026: FedEx Service Update - Flooding Impacts Across North & North West QLD

We would like to provide an update regarding service impacts in North Queensland due to ongoing severe weather and flooding.

The Flinders Highway west of Townsville remains closed in multiple locations, resulting in approximately three days of backlogged agent freight currently held at the Townsville station.

Affected delivery areas include Mt Isa, Cloncurry, Julia Creek, Richmond, Hughenden, and surrounding regions. A bad weather scan status is being applied daily to impacted consignments.

Last night's Mt Isa linehaul movement was able to proceed; however, the highway has since closed again due to further flooding. We are monitoring conditions closely to determine whether tonight's departure can proceed. In addition, the Bruce Highway is currently closed at Proserpine.

Depending on reopening times, there may be flow-on effects to scheduled Cairns and Townsville services for tomorrow.

Weather forecasts indicate continued rainfall for the remainder of the week. We will continue to monitor the situation and provide further updates as more information becomes available.

Thank you for your patience and understanding while we work to minimise disruption and resume normal service as soon as conditions allow.

If you have any questions or need assistance, please don't hesitate to reach out to your dedicated freight consultant.