

27 Aug 2025: AusPost suspension for US parcels

Australia Post has temporarily paused most parcels to the United States (and Puerto Rico) due to sudden US customs/tariff changes. Letters and documents are still moving, but business parcels are affected until further notice.

We don't want your orders stuck or returned so should you need a contingency solution, we've got Express carrier solutions with DHL and FedEx in WebShip to keep you shipping normally to the US.

What's changing:

- Aus Post parcels to the USA are paused
- Express services (DHL Express, FedEx, UPS) remain fully operational.

Need help switching? Reply to this email or contact your dedicated freight consultant, and we'll show how you can use DHL and FedEx for your US orders.

Typical Express timeframes with Express:

- USA metro: ~2-5 business days door-to-door
- Full tracking and proactive updates included