

1 April 2026: FedEx Handling Fees for International Packages

This is a reminder that all International packages travelling with FedEx that meet any of the following criteria will incur Additional Handling Surcharge.

Dimension*

- Measures greater than 121 cm along its longest side;
- Measures greater than 76 cm along its second-longest side; or,
- Measures greater than 266 cm in length and girth (L+2W+2H)

Weight*

- Has actual weight greater than 31 kg.

* Dimension and Weight criteria can be detected by Webship and quotes are automatically added with Additional Handling Fees where applicable

Packaging**

- Is not fully encased in an outer shipping container;
- Is encased in an outer shipping container not made of corrugated fibreboard (cardboard) materials, including but not limited to metal, wood, canvas, leather, hard plastic, soft plastic, or expanded polystyrene foam (e.g., Styrofoam);
- Is encased in an outer shipping container covered in shrink wrap or stretch wrap;
- Is round or cylindrical, including (without limitation) mailing tubes, cans, buckers, barrels, tires, drums, or pails;
- Is bound with metal, plastic, or cloth branding, or has wheels, casters, handles, or straps (e.g., a bicycle) including packages where the outer surface area is loosely wrapped, or where the contents protrude outside the surface area); or,
- Could become entangled or cause damage to other packages or the FedEx sortation system.

** Packaging criteria, as they relate to physical qualities of the package won't be detected by Webship automatically, unless the "Non Stackable Package/Pallet" checkbox is ticked. When the checkbox is ticked, the appropriate Additional Handling Surcharge will be added to the quote.

FedEx reserves the right to assess additional handling charges for packages that require special handling or that require FedEx to apply additional packaging during transit.

If a package is eligible for 2 or all 3 Additional Handling Surcharges, only 1 with greater charge will apply.

Package shape and dimensions may change during transit, which can affect the package's surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time.

Freight

A surcharge applies to any freight handling unit that measures greater than 157 cm along its longest side. FedEx reserves the right to assess additional handling charges for freight and any freight handling unit that requires special handling during transit.

Oversize Charge

An oversize charge applies to a package that exceeds 243 cm in longest length or 330 centimetres in longest length and girth (L+2W+2H). Package shape and dimensions may change during transit, which can affect the package's surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time.

Non-Stackable Surcharge

A surcharge applies to any freight handling unit that is non-stackable, which means the piece, skids, or pallet cannot be stacked vertically in a safe and secure manner. Examples include, but are not limited to, non-stackable freight handling units that:

- Do not have a flat and stable top or base;
- May be damaged if another piece is loaded on them; or
- Have flat and stable loading surfaces but are too narrow to safely and securely support other freight handling units (e.g. 1-2 barrels or drums)

** Non-Stackable criteria, as they relate to physical qualities of the package won't be detected by Webship automatically, unless the "Non Stackable Package/Pallet" checkbox is ticked. When the checkbox is ticked, the appropriate Additional Handling Surcharge will be added to the quote.

For a comprehensive listing of FedEx surcharges, please visit FedEx Australia's surcharge page: fedex.com/en-au/shipping/surcharges/other-surcharges.html

If you have any questions, please reach out to your dedicated freight consultant or account manager.

Thank you.