



Freight Insurance

Alexandra O'Connor 18.05.2023



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1 What is Freight Insurance

Freight safe is an insurance program that can be used for all shipments booked in Webship+ for our core carriers up to a value of \$50,000 including GST.

Please ensure that you read the Terms and Conditions when using this service. These can be viewed <https://freightinsure.com/>

2 How To Lodge A claim

If you need to lodge a claim – please go to this link and follow the steps claimform.freightsafe.com/fin

3 How do I book Freight Insurance

To book freight safe insurance through Webship you must first complete a shipment. Please see the below steps on how to add Freight Insurance after a booking has been made:

1. The below pop up will show when a shipment is booked with the waybill number/confirmation number.

SHIPMENT REQUEST SUCCESS ×

Your label has been created successfully!

Your waybill number is: 1099254634

Your shipment has been scheduled successfully! Your confirmation number is CBJ180121002626

Print Label

Print Thermal Label

Email Waybill

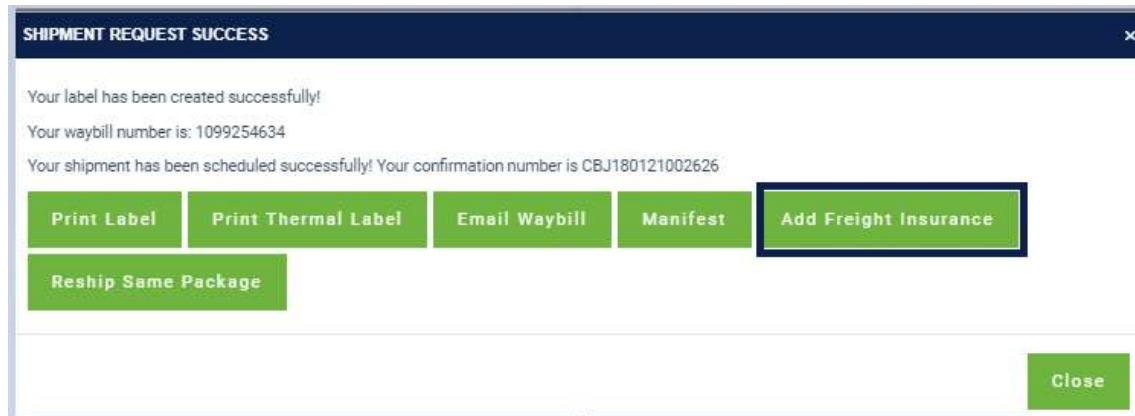
Manifest

Add Freight Insurance

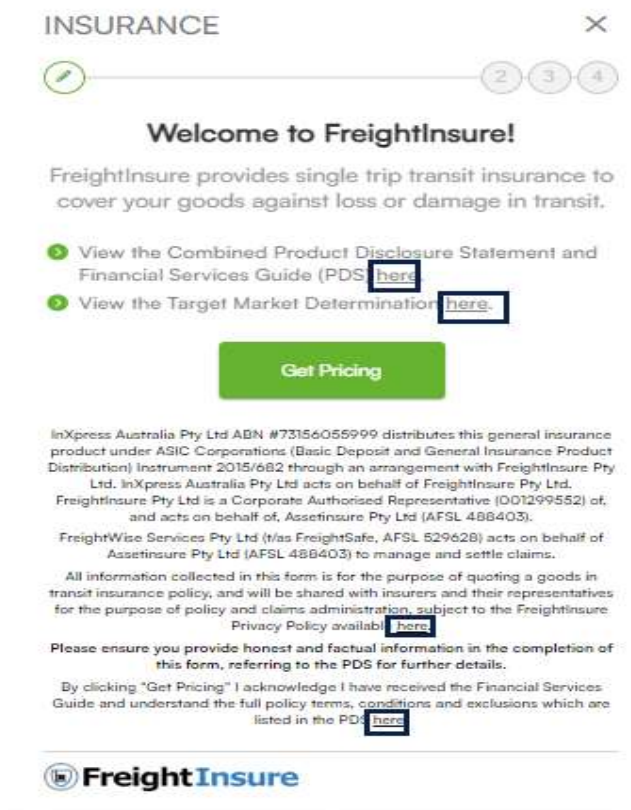
Reship Same Package

Close

2. Click on the Add freight safe insurance button



3. The below pop up will then show and you will have the ability to download the following documents – which is recommended to do so:
- Combined product disclosure statement
 - Target Market Determination
 - Freightinsure Privacy Policy
 - Terms and Conditions



4. Once all relevant information has been selected get pricing.

INSURANCE

2

3

4

Welcome to FreightInsure!

FreightInsure provides single trip transit insurance to cover your goods against loss or damage in transit.

1

View the Combined Product Disclosure Statement and Financial Services Guide (PDS) [here](#).

2

View the Target Market Determination [here](#).

Get Pricing

InXpress Australia Pty Ltd ABN #73156055999 distributes this general insurance product under ASIC Corporations (Basic Deposit and General Insurance Product Distribution) Instrument 2015/682 through an arrangement with FreightInsure Pty Ltd. InXpress Australia Pty Ltd acts on behalf of FreightInsure Pty Ltd. FreightInsure Pty Ltd is a Corporate Authorised Representative (001299552) of, and acts on behalf of, Assetinsure Pty Ltd (AFSL 488403). FreightWise Services Pty Ltd (t/as FreightSafe, AFSL 529628) acts on behalf of Assetinsure Pty Ltd (AFSL 488403) to manage and settle claims.

All information collected in this form is for the purpose of quoting a goods in transit insurance policy, and will be shared with insurers and their representatives for the purpose of policy and claims administration, subject to the FreightInsure Privacy Policy available [here](#).

Please ensure you provide honest and factual information in the completion of this form, referring to the PDS for further details.

By clicking "Get Pricing" I acknowledge I have received the Financial Services Guide and understand the full policy terms, conditions and exclusions which are listed in the PDS [here](#).

 FreightInsure

5. The below page will show, select the condition of goods

INSURANCE

2

3

4

Condition of Goods 1

Are all goods new, or some goods used (including reconditioned or second-hand)?

All New

All Used

Both New & Used

Next

 FreightInsure

Please note that if you select used or both new and used goods the below message will appear

Please note: Coverage on used goods will be assessed on a depreciation basis as supported by a market valuation for the goods in the same or similar condition. There is no coverage on damaged used goods where there is no visible evidence of transport damage.

6. Once you have selected the condition of goods, you have to enter the value of goods

INSURANCE

2

3

4

^

Value of Goods

Please select the value of your goods. This determines your total coverage limit should you need to make a claim.

\$0

\$12,500

\$25,000

\$37,500

\$50,000

Or enter directly

\$

0

Next

FreightInsure

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7. Select a category of goods that you are sending – If you select an item that can't be covered you will get the below message

INSURANCE +\$123.97 X

1 2 3 4

Category of Goods

Please select a category for each item in your consignment

Alcohol X

Alcohol

Certain items are excluded from coverage, e.g. weapons, currency, antiques, cigarettes, etc. For the full list, please review our PDS [here](#).

Next

Freight Insure Need help?

INSURANCE X

1 2 3 4

Category of Goods

Please select a category for each item in your consignment

Antiques X

+ Add

Certain items are excluded from coverage, e.g. weapons, currency, antiques, cigarettes, etc. For the full list, please review our PDS [here](#).

We're sorry we can't provide coverage for your consignment due to the inclusion of items which fall into the category of Antiques.

8. If the item is accepted, you will be asked to add a description of goods

INSURANCE +\$154.91 (estimate) X

1 2 3 4

^

Description of Goods

Please describe the contents of your package(s).

This is a test

Next

9. You will then be asked to enter your contact details

INSURANCE +\$154.91 (estimate) X

1 2 3 4

^

Your Details

Contact Name
InXpress Test

Email
projectsupport.au@inxpress.com

Phone
1300469773

Business Name (if applicable)
Test

Next

INSURANCE +\$154.91 (estimate) X

1 2 3 4

^

Your Address

Address
address1 I5FM60

Suburb
Brisbane

State
QLD

Postcode
4000

Next

10. The below details will then show – if the details are correct, select the button that says looks good.

INSURANCE +\$154.91

✓

✓

4

^

Summary

Almost there!

Please confirm your information below. If you need to change anything, please click the arrow up above to go back.

Contact Name

InXpress Test

Contact Phone

1300 469 773

Consignment No.

1099254634

Insured Value

\$20,000

If any details which came from your freight provider are incorrect, please change them with your freight provider and try again. Don't worry, we'll remember your selections.

Looks good!

11. Then select Next

INSURANCE +\$154.91

✓

✓

4

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Your Price

The total price for \$20,000 insurance cover is:

\$154.91

(\$140.83 premium + \$14.08 GST)

✔

Covers the cost price of your goods lost or damaged in transit up to a coverage limit of \$20,000.

Next

12.The below confirmation will show and to proceed hit I agree

INSURANCE +\$154.91 ×

✓

✓

✎

4

^

Confirmation

To proceed to payment, please confirm the terms of cover:

- 1 This policy covers the cost price (prior to shipment or retail sale) of the goods under claim. If the cost of your goods cannot be validated, the policy will still cover up to 65% of the verified sales value of the goods.
- 2 Coverage is for loss or damage to your goods and does not extend to consequential loss of any kind.
- 3 Goods must be packaged and labelled sufficiently for transport and comply with freight carrier requirements.
- 3 Notification of loss or damage must be made to the freight carrier within specified time limits, being:
 - 24 hours from delivery of goods confirmed as received in good order and condition
 - 7 days from the delivery of goods where damage was noted in advance or upon delivery
 - 14 days from the expected delivery date for goods potentially lost/undelivered
- 3 You must have read and accept our full conditions of coverage at <http://freightinsure.com.au/pds>

I Agree

13.Hit proceed

INSURANCE +\$154.91 ×

✓

✓

✓

✎

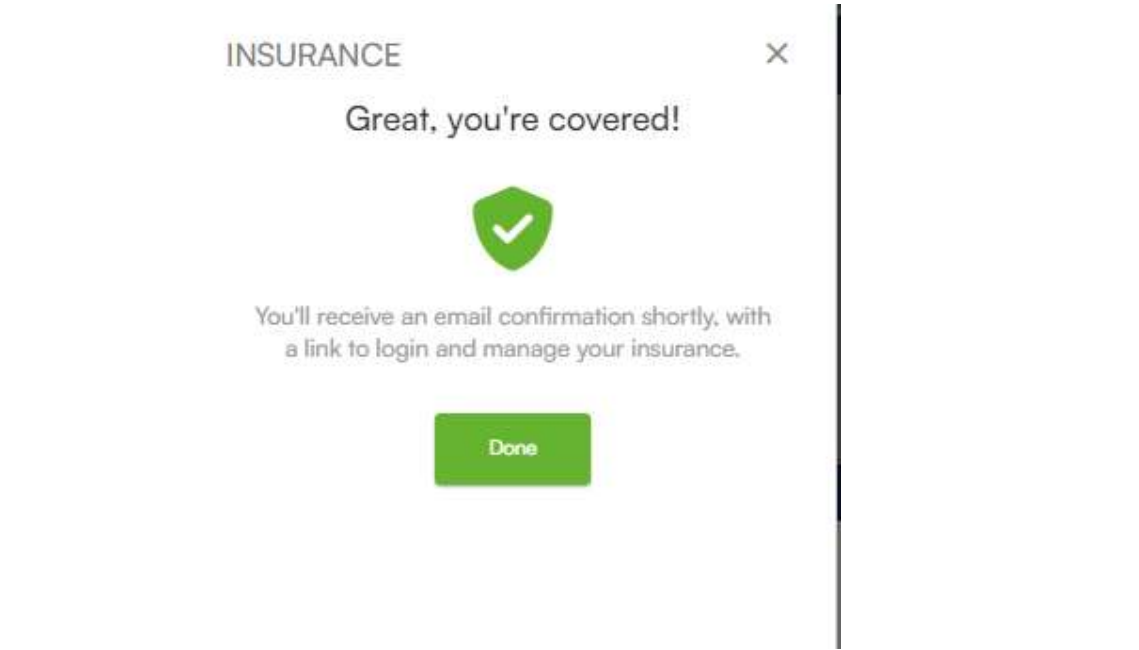
^

Invoice

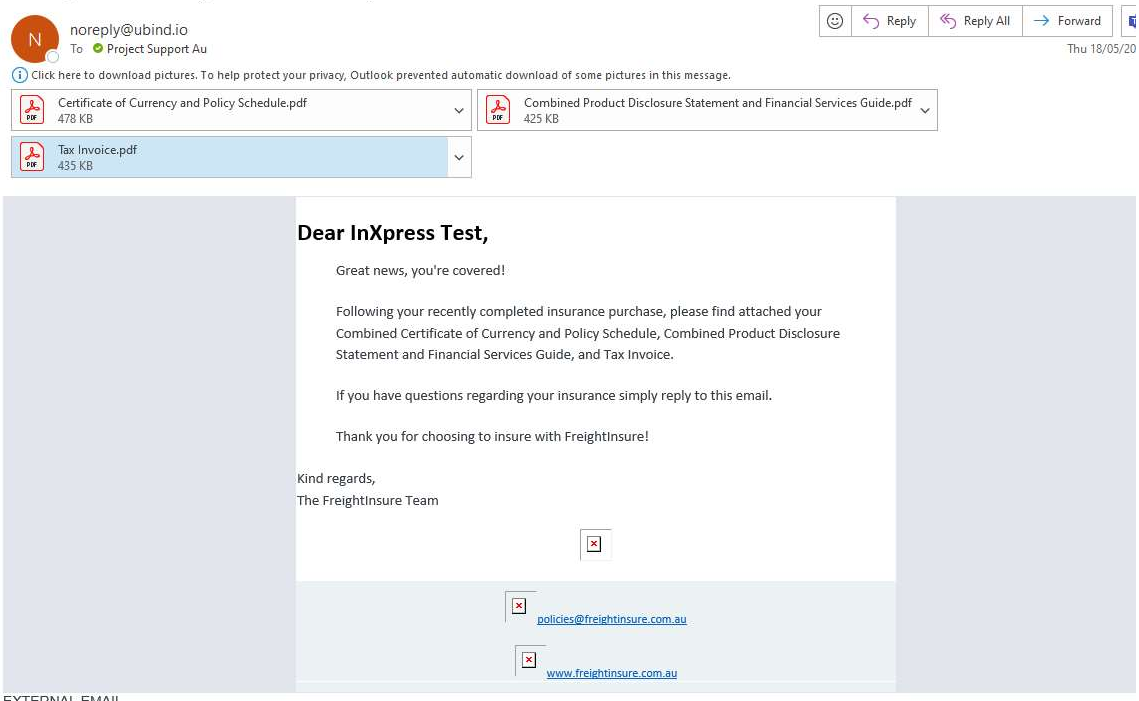
I authorise this transaction of \$154.91 to be billed to my freight account.

Proceed

14.The below will show to confirm the insurance



15.You will then receive the below email from Freight Insure



It is important that you are entering accurate information, to ensure your goods are covered.

4 Billing

Freight Insure will bill InXpress for these shipments, these will then be billed to you as per our normal invoicing processes.