

The background of the entire image is a blue-toned photograph of a TFMxpress truck. The truck is white with blue and red branding. On the side of the truck, the text 'TFMxpress' and 'National Door to Door Freight Express' are visible. The truck is moving towards the right. Overlaid on the right side of the image is a large, stylized blue arrow pointing upwards and to the right. The arrow has a dotted pattern on its shaft. In the bottom left corner, there is a small white triangle containing the TFMxpress logo.

TFMxpress

.com.au

National Door to Door
Freight Express

Get to Know Our Team

At TFMXpress we are like a family of talented and experienced individuals who work together to deliver exceptional freight solutions across Australia.

TFMXpress has one of the most result-driven, industry-leading teams, focused on unrivalled customer service, ensuring reliability and peace of mind. We respect the Traditional Custodians of the land and embrace the diversity of cultures, faiths and genders. Everyone is at home in our safe workplace.

We are always grateful for the opportunity in welcoming new clients, and would openly look forward to helping you drive your business to the next level.

- Frank Ainalis
CEO



Choose the National Freight Experts

TFMxpress is your trusted partner in solving freight challenges. We're not just about numbers, we are an Australian owned family business.

Leading brands depend on us for reliability, fostering relationships and trust. Our approach blends technology, safety standards and sustainable practices to drive your business growth.

- **Workplace & Supply Chain Safety:** Be rest assured, our National safety standards are paramount across all our operations.
- **National coverage:** Door-to-door delivery solutions across all Australian capital cities and regional areas.
- **Speed and reliability:** On-time deliveries backed by our industry-leading DIFOT (Delivery In Full On Time) performance.
- **Versatility:** A wide range of services to cater to diverse needs, from Express and Priority shipments to specialised options for sensitive freight.
- **Technology:** Advanced tracking systems and customer portals for complete visibility and peace of mind.
- **Customer service:** Dedicated customer service team available 24/7 to answer questions and provide support.



COMMITTED
TO CUSTOMER
SERVICE



RELIABLE
EXPRESS FREIGHT
SERVICES



BACKED BY
RESULTS

On Target!

Tailored Freight Solutions

 **1300 113 822**
National Door to Door Freight Express

Services Tailored to your Unique Requirements

Cartons, pallets, skids, from retail to sensitive freight we have the solutions to your unique freight requirements.

Across sectors - we provide solutions covering various industries;

- Retail
- Motor Industry
- FMCG
- Electronics
- Health
- Sensitive Freight
- Manufacturing
- Air Freight
- 3PL

Daily line-haul - departures from all capital cities ensure efficient national door to door freight delivery.

Efficient deliveries - get it there on time and in full with our reliable DIFOT performance (Delivered In Full and On Time)

Daily pick-ups - dedicated vehicles, backup options and reliability you can

count on.

Security - Onboard scanning, enclosed vehicles, courteous drivers, door-to-door and depot deliveries with care.

Priority express - urgent shipments delivered super-fast, with premium care and real-time tracking.

Unlock Your Growth Potential! Let the TFMXpress expertise and tailored solutions drive your supply chain success. Get in touch and start your journey today!



Freight Challenges!?

Choose TFMXpress

Trusted by
Leading Brands!

Solve Freight Challenges, Drive Efficiency!

**Challenges in tracking items Nationwide?
Seeking confidence & extended clarity on knowing where
your goods are?**

Many Australian businesses struggle with these challenges that often cause stressful bottlenecks in business growth and customer satisfaction.

At TFMXpress, we understand the complexities and frustrations that come with managing effective freight delivery networks. It's not just about packages; it's about meeting commitments, ensuring customer satisfaction and streamline workflows.

We see your challenges and provide effective solutions.

1300 113 822

tfmxpress.com.au



Join the growing community
of Australian brands that
choose TFMXpress.

30,000 Reasons to Join our Happy Clients

Our National network of **500+ dedicated vehicles** regularly clock a staggering **250,000 KM** per week, ensuring **30,000 deliveries** reached their destinations on time and intact.

*"Working with TFMXpress has been incredible, they are always a delight to work with, service is fast and efficient, and they always go above and beyond to assist their customers. Would recommend them in a heartbeat. Keep up the good work!" - **Anastasia Dousios***

*"We have had a great relationship with TFMXpress for a few years now. We get answers from them in a timely manner and a very good service at competitive rates. Highly recommend them." - **David Weerden***

Join our vast client base of leading brands. Our reliable team, efficient logistics systems and dedication to customer satisfaction ensure that we meet deadlines, exceed expectations and keep your supply chain running smoothly.

Partner for Success

Your business has unique challenges and your freight solutions should be just as unique. TFMXpress is more than just a service provider, we're your partner in progress. We work alongside you, understanding your goals and tailoring solutions that drive your success.

- **Customised Solutions:** Our dedicated team analyses your specific needs and crafts a freight strategy that seamlessly integrates with your operations. Our focus is on personalised solutions for optimal efficiency and cost-effectiveness.
- **Collaboration is Key:** We believe in open communication and regular collaboration. You'll have a dedicated account manager to share ideas, address concerns, review reports and develop strategies together.
- **Commitment to Your Growth:** Your success is our success. We invest in your growth, offering proactive insights, data-driven recommendations, and continuous optimisation to keep your freight moving forward.

Your growth is our mission and your clients are our priority. Partner with TFMXpress and drive your supply chain to the next level.



More than Just Freight!
we are your PARTNER
in Business Growth

Customer Journey



**STEP
01**

**Introduction
& Initial Contact**



02

**Assessment &
Solution Tailoring**



03

**Solution Review
& Acceptance**



04

**Onboarding
& Implementation**



05

Ongoing Support



Have a question?

We're here to help.

Contact

📞 1300 113 822

🌐 tfmexpress.com.au

✉️ customerservice@tfmexpress.com.au

Summary

- National Express Service trusted by leading brands
- Door to door service with complete visibility of items
- Industry leading safety protocols
- Environment friendly measures
- Integrated freight management systems
- Sign on Glass & Electronic POD
- Dedicated customer service Monday to Friday
- Proactive reporting of issues
- After hours contacts 24/7
- Timely and reliable pick up and delivery measured by KPI's
- Freight handling with sort by destination
- Tailored solution at a competitive rate
- Implementation plan

Ready to streamline your freight requirements and drive business growth? Contact our team to get a free quote and experience the TFMXpress difference today!