

24 June 2026: FedEx/TNT: Service Alert – Melbourne Sortation System Disruption

On Tuesday, 23 June 2026, technical issues affected the sortation system at our Melbourne Airport facility. While the system is currently offline, our teams have implemented manual processing to maintain operations and minimise disruption.

What this means for you:

- Deliveries to and from Melbourne, as well as some broader network movements, may experience delays of approximately up to 2 days.
- Bulk delays may be experienced where shipments are transitioning from smaller freight profiles to bulk consignments.

Tracking your shipment:

We recommend using our online tracking tools and enabling notifications to stay updated on your shipment status. Visit tnt.com.au or fedex.com/au.

Customer support:

- TNT shipments: 13 11 50
- FedEx shipments: 13 26 10

Where necessary, collection from the station may be arranged once freight is confirmed as available.

We sincerely apologise for any inconvenience this may cause and appreciate your patience while we work to restore full service as quickly as possible.

If you have any questions, please reach out to your dedicated freight consultant or account manager.

Thank you.