

3 July 2026: FedEx Additional Handling Fees for International Packages

This is a reminder that all International packages travelling with FedEx that meet any of the following criteria will incur Additional Handling Surcharge. Please see updated announcement below.

Fuel Surcharge

The fuel surcharge percentage is adjusted every Monday based on the US Gulf Coast Jet Fuel Index. This percentage is applied to the total transportation charge. Current fuel surcharge rates are available at: fedex.com/en-au/shipping/surcharges.html

Demand Surcharge

During periods of elevated shipping volumes, increased demand for capacity, higher operating costs, or other network constraints, FedEx may apply a Demand Surcharge.

Non-Standard Shipment Fees

Applicable to IPE, IP & IE (FedEx International Priority Express, FedEx International Priority and FedEx International Economy)

Dimension - AUD 41.10 per package

- Measures greater than 121 cm along its longest side;
- Measures greater than 76 cm along its second-longest side; or,
- Measures greater than 266 cm in length and girth ($L+2W+2H$)
- Have a cubic volume greater than 169,901 cm³

Minimum billable weight: 18 kg

Weight - AUD 41.10 per package

- Applies to packages with an actual weight exceeding 25 kg.

Dimension and Weight criteria can be detected by Webship and quotes are automatically added with Additional Handling Fees where applicable.

Packaging - AUD 41.10 per package

- Is not fully encased in an outer shipping container;
- Is encased in an outer shipping container not made of corrugated fibreboard (cardboard) materials, including but not limited to metal, wood, canvas, leather, hard plastic, soft plastic, or expanded polystyrene foam (e.g., Styrofoam);
- Is encased in an outer shipping container covered in shrink wrap or stretch wrap;
- Is round or cylindrical, including (without limitation) mailing tubes, cans, buckers, barrels, tires, drums, or pails;
- Is bound with metal, plastic, or cloth branding, or has wheels, casters, handles, or straps (e.g., a bicycle) including packages where the outer surface area is loosely wrapped, or

where the contents protrude outside the surface area); or,

- Could become entangled or cause damage to other packages or the FedEx sortation system.

Packaging criteria, as they relate to physical qualities of the package won't be detected by Webship automatically, unless the "Non Stackable Package/Pallet" checkbox is ticked. When the checkbox is ticked, the appropriate Additional Handling Surcharge will be added to the quote.

FedEx reserves the right to assess additional handling charges for packages that require special handling or that require FedEx to apply additional packaging during transit.

If a package is eligible for 2 or all 3 Additional Handling Surcharges, only 1 with greater charge will apply.

Package shape and dimensions may change during transit, which can affect the package's surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time.

Oversize Charge - AUD 101.60 per package

- Exceed 243 cm on the longest side;
- Exceed 330 cm in combined length and girth;
- Weigh more than 50 kg; or
- Have a cubic volume exceeding 283,168 cm³

If a package is subject to both the Oversize Charge and Additional Handling – Dimension, the 18 kg minimum billable weight still applies. Package dimensions may change during transit, and shipment charges may be adjusted accordingly.

Unauthorized Package Charge - AUD 426.00 per package

- Exceed 274 cm on the longest side;
- Exceed 419 cm in combined length and girth; or
- Have an actual weight greater than 68 kg

FedEx international packages meeting the Additional Handling – Dimension criteria are also subject to an 18 kg minimum billable weight.

Shipments exceeding these limits may be refused, returned, or disposed of at FedEx's discretion. If accepted, the Unauthorized Package Charge will apply.

Applicable to IPF & IEF (FedEx International Priority Freight and FedEx International Economy Freight)

Freight - AUD 270.80 per freight handling unit

A surcharge applies to any freight handling unit that measures greater than 157 cm along its longest side. FedEx reserves the right to assess additional handling charges for freight and any freight handling unit that requires special handling during transit.

Non-Stackable Surcharge - AUD 375.00 per freight handling unit

A surcharge applies to any freight handling unit that is non-stackable, which means the piece, skids, or pallet cannot be stacked vertically in a safe and secure manner. Examples include, but are not limited to, non-stackable freight handling units that:

- Do not have a flat and stable top or base;
- May be damaged if another piece is loaded on them; or,
- Have flat and stable loading surfaces but are too narrow to safely and securely support other freight handling units (e.g. 1-2 barrels or drums)

Non-Stackable criteria, as they relate to physical qualities of the package won't be detected by Webship automatically, unless the "Non Stackable Package/Pallet" checkbox is ticked. When the checkbox is ticked, the appropriate Additional Handling Surcharge will be added to the quote.

Unauthorized Freight Charge - AUD 700.00 per freight handling unit

- Measures more than 302 cm on its longest side;
- Measures more than 762 cm in combined length and girth ($L+2W+2H$); or
- Has an actual weight greater than 1,995 kg

Shipments exceeding these limits are considered unauthorized and may be refused, returned to the shipper, or disposed of at FedEx's discretion. If FedEx accepts and transports the shipment, the Unauthorized Freight Charge will apply. Freight dimensions may also change during transit, and shipment charges may be adjusted accordingly.

A minimum billable weight of 1 kg applies to FedEx Small Box, FedEx Medium Box and FedEx Large Box; and a minimum billable weight of 4 kg applies to FedEx Tube. Shipments in FedEx packaging may be subjected to dimensional weight pricing. In the case of multiple-piece shipments, the invoice weight will be the sum of the higher actual weight or dimensional weight of each individual package.

For a comprehensive listing of FedEx surcharges, please visit FedEx Australia's surcharge page via the link in the website announcement.

Should you require clarifications on this, do not hesitate to reach out to your Freight Consultant or Account Manager for further guidance. Thank you.