

29 July 2025: DHL - Saudi Clearance Fee on Documents

Please note that, effective immediately, all Document (DOX) shipments to Saudi Arabia will incur a charge imposed by Saudi Customs and will require formal clearance.

On Thursday, July 17th, the Saudi Customs authorities implemented a requirement for all documents to be formally cleared at all entry points in Saudi Arabia, without exception, and all integrators were required to comply. As a result, and with immediate effect, all DOX shipments destined for Saudi Arabia require formal clearance to comply with the newly imposed regulation.

The following customs charges will apply per document shipment clearance: SAR 15.00 Customs declaration fee (equivalent to USD 4.00) + 15% VAT = SAR 17.25. [Approximately AUD 7.05 per shipment]

This customs clearance charge will be collected from consignees at the time of shipment delivery as per the service update below.