SUPER salon



## HIGH QUALITY SALON FURNITURE

**REASONABLE PRICES** 

**B2B DISTRIBUTION ONLY** 

**24 HOURS SHIPPING** 

LARGE STOCK

**DROPSHIPPING** 

**QUALITY CONTROL** 

MARKETING SERVICES FOR PROMOTION AND CATALOGS

SPECIAL PRICES FOR SHOW-ROOM FURNITURE

## **SELLING CONDITIONS**



## **PRICES**

Net prices in Euro. Special offers and promotions for quantities and loyality program.



## **PAYMENT TERMS**

Payment in advance before shipping. Method of payment to be chosen from B2B platform.



## **ORDERS**

You place your orders via B2B platform.



## **TRANSPORT**

Ex-works or we can take care about whole process.



### **WARRANTY**

2 years warranty from the date of sales(invoice).



## **DELIVERY TERMS**

Shippment immidiatelly after receiving the payment.



### COLORS

In order to be able to ship our orders in 24 hours and offer the largest number possible of items, we don,t offer upholstery color options.

The general selling terms & conditions appear on the last page of this broshure.

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# **STYLING CHAIRS**





















# **PRODUCTS FOR KIDS**





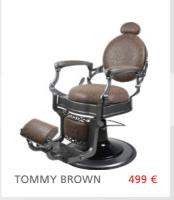
# **BARBER CHAIRS**



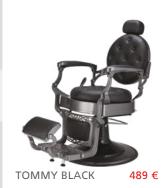












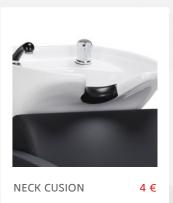
# **WASH UNITS**











# **WAITING AREA**



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## **GENERAL TERMS AND CONDITIONS OF SALE**

#### **GENERAL TERMS AND CONDITIONS OF SALE**

#### 1. GENERAL PROVISIONS

- 1.1. General terms and conditions of sale are always available on our company,s website: www.super-salon.com. In addition the General terms and conditions of sale are also available upon request.
- 1.2. Each purchase order submitted to Super-salon, implies the acceptance without reservation of these general terms and conditions of sale and, however, all clauses and provisions.
- 1.3. Modifications of the general terms and conditions of sale: Super-salon reserves the right to adapt and/or modify these general terms and conditions of sale at any given time.
- 1.4. The present general terms and conditions of sale are governed and interpreted in accordance with Polish law. In the event of a dispute concerning the interpretation or implementation of the clauses of the present general terms and conditions of sale, the parties submit to the jurisdiction of the competent court.
- 1.5. Pictures from our website, catalogues, datasheets or pricelists are not contractual; they are exclusively for reference and can be subject to changes without previous notice. There may be slight differences between the goods presented in the previously mentioned sections and the goods delivered to the customers.

Any reproduction, public communication, disassembly, marketing or total or partial provision of any way that constitutes infringement and sanction of intellectual property without prior written authorization by Super-salon is strictly prohibited. Any total or partial reproduction of all images or thereof is strictly prohibited.

#### 2. PRICES/PRICELIST

- 2.1. Definition: Pricelist and prices for distributors and whole-salers. (Net purchasing prices).
- 2.2. Selling prices: Net prices expressed in euros (€) EXW conditions. Transport costs are not included. The furniture will be delivered unassembled.

The purchaser undertakes to respect the confidentiality of the rates provided by Super-salon.

#### 3. PAYMENT

3.1. Payment Terms: in advance by bank transfer before shipping the goods. The bank details are listed in each Order Confirmation (pro-forma invoice).

For transfers made from outside of EU, it is essential to communicate to your bank that all the commissions and bank charges are applied to the purchaser,s account in no case commissions shall apply to Super-salon. Payments must be made in Euros, and any commissions of currency exchange that may be incurred are to be borne by the purchaser. Super-salon reserves the right to suspend the issuing of an order if the total amount of the order is not received in full.

The goods shall not be issued before the receipt of funds. 3.2. Payment delay

In the event of delay or failure of payment, Super-salon may decide to suspend all current orders, without prior prejudice.

3.3. Invoices

Invoices are generated for each expedition automatically in B2B system. These are sent by mail to the purchaser the following days of the goods expedition.

## 4. ORDERS

#### 4.1. Orders

Formalization of the orders

Orders must be placed in B2B system after prior login. The buyer is informed with an email of order confirmation which recapitulates the order content and the shipping costs if they have been requested.

The buyer should make payment by bank transfer so an order is validated and prepared for its expedition.

Super -salon undertakes to honor orders received only within the limit of available stocks. On the assumption that the material is not available, Super-salon undertakes to advise the client as far in advance as possible.

The receipt of an order from one of our clients implies full acceptance without reservation of our general terms and conditions of sale.

Super-salon also offers the possibility of drop shipping directly to end users.

Validation

Orders do not become definitive nor are considered validated until payment receipt of the total amount.

Cancellation

Due to the short order preparation and expedition delay any order cancellation requested by the purchaser, will not be taken into consideration if Super-salon is not informed by writing notice before the payment of the order has been done. Modification

Any order modification (delivery address, products ordered, number of articles, etc.) requested by the purchaser shall not be taken into consideration if we are not informed by email before the payment is done.

#### 4.3. Manufacturing Deadlines

After the total reception of the payment of the orders, they will be prepared and shipped out issued in a period of 24 – 48 hours if the requested items are available. Certain articles (styling units, reception desks and other items) or if large orders are submitted, the delivery time may change and will be duly communicated by the Super –salon sales agent that manages your account. If an article is not available or under manufacturing process, it will be issued as soon as the manufacturing process its finalized. Super -salon reserves the right to delay deliveries in the event of a stock-out. Super-salon will issue the orders when all items are available. If the buyer wishes to receive orders by means of partial shipments all transportation charges will be supported from his side.

#### 5. TRANSPORTATION

It is understood that products sold by Super-salon are under the Ex Works terms (the goods are placed at the disposal of the purchaser). The weight, volume, number of pallets and the date of their disposal will be indicated to the purchaser so that he can contact his carrier to arrange the collection of the goods.

Super –salon can arrange transportation and issue the goods on behalf of the reseller, but this will travel on behalf and risk of the purchaser. Super-salon will not be responsible in any case of delays and/or damages caused by the carrier. Anyway Super-salon undertakes to help guarantee any type of incidents and will make efforts to ensure the delivery deadlines and any other claims. Delivery will be made to the address given by the purchaser on the order confirmation. If there are customs clearance charges for delivery in the destination as indicated by the purchaser, these costs will always be supported by the purchaser. All shipments are insured against theft, loss or damage. It is up to the customer to provide all the necessary information in order to deliver the goods with a good service.

The shipping costs are determined by the weight, dimensions and the destination of the goods. These costs are always supported by the purchaser and will be informed in the order confirmation, also these costs are to be listed along with the costs of the ordered goods. The delivery time once the orders have been issued of our facilities depends only on the carrier and this can vary depending on the destination and dimensions of the load. Delivery dates which appear in the Proforma invoices are purely indicative although Super-salon will try to fulfill them. Any occasional delay cannot be considered as a reason to demand a discount, penalty, withholding or cancellation of orders in progress.

To prevent any supply or transport difficulty, the customer is invited to plan their orders and to take into consideration holiday periods, vacations and/or Christmas and New Year celebrations

#### 6. DELIVERY OF THE GOODS

During delivery, it is the purchaser,s duty to verify the condition of the goods.

Therefore it is important to:

- Not to sign any delivery note before checking the condition of the packaging.
- Not to give in to the deliveryman pressures, take your time to check the goods.

Before signing the delivery note, the customer must carry out a visual inspection of the goods in order to ensure that the goods are in good condition. If the packaging is damaged, tears or signs it has been opened it is important to reflect the complete and specific reservations in the delivery note. Given the case that there is a missing package, it must also be specified in the delivery note.

It is the purchaser, s duty to contact Super-salon within a period no longer than 24 hours with a copy of the delivery note and graphic documents detailing the problem (if the goods are damaged).

Because of the distance it is advisable not to reject the goods since the expedition of a new order may be delayed for a few days. The carrier does not accept to partially deliver orders so Super-salon urges its customers to reject only those orders that are extremely damaged at the time of reception or if the parts received are not the corresponding to your orders. Transportation claims will not be accepted if the purchaser has not clearly reflected the reservations in the delivery note. Super-salon shall under no circumstances be held liable for delays or cancellations in deliveries in fortuitous event or major force events, such as fires, floods, energy, raw materials or components supply interruptions. Super-salon also shall not be responsible for delays or cancellations by full or partial strikes of any nature that interferes with the proper functioning of the company. If you suffer any of the above cases Super-salon is released from the obligation to perform contractual obligations.

Deliveries are made on the street door if it is a store or a house, within the lobby if it is an apartment complex. The deliveryman has no obligation to deliver the goods within any shop or home, or on the floor of the establishment. Nor are they obliged to unpack, assemble or install the items.

- In the event that the goods are returned to Super-salon due to the impossibility of delivery or due to accessibility problems, Super-salon reserves the right to invoice the customer the costs of re-delivery of the goods without the possibility of appeal by the customer.
- In the event of order cancellation by the purchaser, Super-salon reserves the right to deduct the costs of dispatch of the goods without the possibility of appeal by the customer. The return expenses of the goods will be charged to the purchaser.
- Delays in deliveries do not give any right to the buyer to cancel the order or to refuse the goods.

#### 7. RETURNS

The buyer has 24 hours from the reception of the merchandise to check the content of the shipment and the condition of the goods, to proceed if necessary; to return the goods by the non-compliance with the product, manufacturing defects and/ or apparent damage, except for reasons attributable to the transportation of the goods.

To proceed to return the goods, you must make a claim by mail to Super-salon, within a 24 hour period the reception of the goods. Any claim must clearly detail the defects and must include graphic materials (Photos/Videos) of such defects. The purchaser will only proceed to the return of material when he has written authorization by Salon-salon. Shipping charges of the return shall be borne by the purchaser. Any product returned without prior authorization will not be examined by the Technical Service of Super-salon and will be returned to the customer under freight collect terms.

Returned products must be unused, in its original packaging and with all its accessories.

After the revision of the product, if everything is correct, Super-salon undertakes to:

- Replace the product under stock availability or manufactur-

ing lead time. In the event of a stock-out, Super-salon will propose the same product in another color, if this is the case and/or an equivalent product in terms of functionality and/or value. The shipping of the new product will be borne by the purchaser or will be grouped with the next order of the purchaser.

- Refund the returned products (except the shipping costs). If the product is not delivered unused, in its original packaging and all its accessories; the total amount of the goods won,t be refunded.

#### 8. WARRANTY

All products featured in Super-salon,s catalog (on paper and/ or digital format) are guaranteed for 12 months from the date of the invoice of the goods.

The guarantee is not applicable to the apparent defects that have not been exposed in advance as detailed in paragraph <<7-returns>>

Super-salon also excludes from the guarantee, the deteriorations caused by: natural wear of the product, lack of maintenance, external events, negligent use or intentional damage, abnormal conditions of use, ignore the storage and installation specifications of Super-salon and those of use and/or maintenance of the product, any attempt to repair or modification without the written consent of Super-salon. For the benefit of the guarantee, the Customer shall during the warranty period, provide Super-salon with:

- A detailed description of the incidence in order to detect the origin or cause of the malfunction.
- Graphic documents that illustrate the problem
- Provide the purchase invoice.

Any product returned without prior authorization and/or returned under freight collect terms, will not be examined by the Technical Department of Super-salon and will be returned to the customer under the same freight collect terms. If after reviewing the mail or examine the product it is considered to be defective, the sales department will propose to the customer one or several possibilities of choice of Super-salon:

- A replacement of the part described as defective. The replacement of this part on the furniture shall be made by the purchaser. The transportation charges of defective parts shall be borne by the purchaser or be added to the next shipment of the customer.
- Replacing the whole unit for a new model of the same product. The transportation charges of defective parts shall be borne by the buyer or be added to the next shipment of the customer.

If at the end of the inspection of the "defective" product, Super-salon comes to the conclusion that the product is not defective, the same product shall be returned and the shipping costs will be borne by the purchaser.

The purchase invoice issued by Super-salon will have the effect of warranty certificate and, you must save it.

#### 9. SAFETY INDICATIONS

The Super-salon products are designed to be used within a precise framework of professional activities supervised under the direction of an adult. Should only be used within the professional framework for which they were intended and in accordance with the instructions provided by Super-salon. The commissioning of the delivered goods is carried out under the sole responsibility of the purchaser.

#### 10. PRIVACY NOTICE

The customer has the right of access, rectification and eradication of all his data, the only thing you need to do is to contact your sales agent via e-mail or traditional mail. We take care on a daily basis of the data security of our customers, that is why Super-salon undertakes to maintain the confidentiality of your data that should only be used at a domestic level and with advertising purposes and will never be transferred to third parties.

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