

Pawsmere Grooming & Bathing

Agreement, Procedures and Requirements

Dog Grooming and Bathing: By Appointment Only (Tuesday - Saturday)

Vaccination Requirements: Proof of Vaccinations is required every 12 months for all dog(s) entering Pawsmere Pet Retreat facility.

- **Dogs: Required:** Canine Combination (DHPP), Rabies (1YR or 3YRS), Bordetella (every 6 months), & Flea and Tick Preventative.

Leash/Pet Carrier: All dogs must be on a leash or in a pet carrier while entering and leaving Pawsmere Pet Retreat. Please keep our outside area clean! If your dog poops, please pick it up. We will provide you with a poop bag.

Dog(s) Owner's Responsibility: Owner(s) agrees, should any staff at Pawsmere be bitten or otherwise exposed to any diseases or ailment received from client's dog(s), it will be the owner's responsibility to pay all medical cost and damages incurred to any of Pawsmere Staff. You acknowledge that if a staff member is bitten by your dog(s), we would have to contact the appropriate authorities to report the bite.

Release of Liability: Owner(s) understands that there's always a possibility a dog could sustain an injury from being groomed or bathed. Grooming scissors, de-matting tools, and clipper blades are very sharp, possible injuries include but not limited to; nicks, skin rash, skin redness, scratches, cuts, self-inflicted irritations, ear hematoma, or cutting nails to short. Dogs that are severely matted, senior dog, super wiggly, jumpy, hyper, biting, or just very bad about being groomed or bathed have a higher risk. Severely matted dogs will usually have to be shaved completely for the health of the dog.

Owner hereby releases Pawsmere Pet Retreat and staff of any liability of any kind whatsoever arising from or as a result of the owner's dog(s) attending any activity at Pawsmere Pet Retreat. Owner(s) agrees not to bring any claim, suit, legal action, negative social media of any kind against Pawsmere Pet Retreat.

Dog Aggression; Unprovoked aggression toward staff, such as growling, snarling, showing teeth, scratching, or biting. If dog becomes too aggressive to handle or the groomer or bather feels the dog is going to hurt itself or them, the groom or bathe will stop and owner will be called. If the dog has aggression during their groom or bathe a muzzle will be used.

Photo Wavier: Pawsmere Pet Retreat sometimes takes photos of the dog(s) in their care. Please let us know if you do not wish to have your dog's picture taken.

Pre-Existing Conditions: Pawsmere Pet Retreat will not be responsible for pre-existing medical conditions including but not limited to; heart conditions, skin allergies/inflammation, ear hematoma, moles/tumors, arthritis, joint issues, urinary tract infections, hip or elbow dysplasia, seizures, or ear infections. Grooming or bathing can aggravate a pre-existing condition or uncover a new one.

Veterinary Services: In the event dog(s) becomes ill, injured, or requires Emergency Veterinary care, as determined by Pawsmere Pet Retreat in its sole and absolute discretion, Owner(s) hereby authorizes Pawsmere Pet Retreat to obtain Emergency Veterinary care without obtaining prior approval from Owner. The Owner(s) agrees to be fully responsible for such medical treatment and for the cost of any transportation for the purposes of such treatment.

We accept major credit cards (Apple Pay, Visa, Discover, or Mastercard). There is a \$40.00 return check fee for any returned checks. Payment in full is required before your dog(s) leaves our facility.

Agreement & Policies Acceptance: Owner(s) certifies that they have read and understood the Agreement, Procedures, and Requirements as set forth within this Agreement. Owner(s) agrees to accept all the terms, conditions, and statements of this agreement.

Owner(s) Signature _____ Date: _____

Pawsmere Staff Signature _____ Date: _____