

Boarding Policy

When planning on boarding your pet(s), most boarding facilities strongly encourage you to pre-plan. Guest weighing 35 pounds or more are required to visit us prior to check-in for a meet and greet evaluation/assessment. There is no charge for this pre-visit. The meet and greet assessment should be done between 7-10 days prior to your pet stay. Please call us to make an appointment.

We do not accept female dogs that are in heat.

We prefer male dogs to be neutered. For the safety of all our fur babies we are able to accept a limited amount of intact male dogs.

Assessment process requirements:

- **VACCINATIONS**
- Vaccinations record for Canines:
- **DHLPP (D-Distemper, H-Hepatitis, L-Leptospirosis, P-Parainfluenza, and P-Parvovirus) is required within 12 months of visit.**
- **Bordetella (kennel cough) is required within 6 months of visit.**
- **Negative fecal test (GIARDIA, OVA, and PARASITE) within 90 days of visit.**
- **Current negative heartworm (proof of current flea/tick/heartworm prevention required. Please have your veterinarian email all current vaccinations and heartworm/flea/tick administration to homeawayfromhomepetboarding20@gmail.com**
- Dogs must have a collar or harness on with leash upon arrival for daycare or boarding at all times. We do not accept pets with choker chains or any type of collar that digs into their neck.

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There is a 3 day/2 night minimum stay or more. If your home is being fumigated for 24 hours, we consider this as a single night. If space is available we may fit you in with an added cost. Owner agrees that charges start the day of drop off no matter what time pet is dropped off. Pets need to be checked- in no later than 4PM. This allows them time to get somewhat acclimated prior to it getting dark. After 4PM it is feeding time for all other guest. All check-in and check-out are by appointment only. If pet is picked up after 10AM you will be charged for that day of boarding. If you are not able to arrive at your scheduled time, please let us know in advance to re-schedule.

- If there is a reason we may have to board your dog on emergency there may be added boarding fees.
- Dogs must have a collar or harness on with leash upon arrival for daycare or boarding at all times. We do not accept pets with choker chains or any type of collar that digs into their neck.

- Monthly rates are available upon request. We also offer a special military discount when pet's parent is deployed.
- Boarding check-in times
Monday-Friday 8:00AM – 4:00PM by appointment
Saturday & Sunday by appointment only.
- Boarding Check out times
Monday- Friday 8:00AM-4:00PM by appointment. Pick up after 10AM will be charged a full day of boarding.
Saturday & Sunday by appointment only. Pick up after 10AM will be charged for full day of boarding.

We do not board female dogs in heat. If your dog goes in heat while boarding with us there will be an added fee of \$25.00 a day. We have limited space for male dogs that are intact. If your dog becomes aggressive or hard to handle while boarding with us there will be an added fee of \$25.00 per day.

Must pass the evaluation/assessment before boarding or daycare will be approved.

There is an additional fee for administering medication. We are able to do topical and oral medications.

- Owner must provide your dog's regular meals in zip lock bags per each feeding. Bag must have pets name and owners name on it.
- To confirm your reservations for your pets boarding we will need all required up to date vaccinations on file. A completed and signed boarding/ day care agreement. For boarding during non- peak time we require a 50% non- refundable deposit to confirm your reservation. The other 50% of boarding fees are required when pet is dropped off for their check in. For peak season 100% deposit is required to confirm your reservation. Please confirm your travel plans before making an appointment.
- If you pick up your pet sooner than scheduled there will not be any refund.
- Please notify us 24 hours ahead of time if there are any changes to your boarding date or drop off time or pick up time.
- If there are any health issues that your dog may develop we will have them treated at a veterinarian at owners cost. There will also be a fee of \$60.00 for transportation.
- Non-refundable reservation deposit is required for all boarding dates.

Boarding Checklist

Please bring.....

- Dog food – Please write your dog's name and feeding instructions on the bag. Please portion out each feeding into zip lock bags with your pet's name on each bag for dry food. If your pet is eating wet or raw food you can bring the food in with feeding instructions. All food must be labeled with your pet's name on it.
- Medication (if Needed) – Heartworm, Flea & Tick medication or any other medications that is given orally or topical. Please write detailed instructions for each medication. We charge an added fee for daily medication.
- Pet must have a collar or harness
- Emergency contact information – don't forget to update your information if there are any changes.
- Monthly Flea/Tick/Heartworm prevention is required.