



DEMT Performance
101 Redtail Hawk Drive
Belgrade, MT 59714
(406) 813-8910
demtengines.com ● info@demtengines.com

DIESEL WARRANTY REGISTRATION FORM

Please read & fill out the attached warranty registration form to activate your DEMT warranty

****Please note that all warranty provisions are "Whichever Comes First"**

TO ACTIVATE YOUR WARRANTY, ALL WARRANTY FORMS AND REQUIRED DOCUMENTATION MUST BE RECEIVED BY DEMT WITHIN 30 DAYS OF PURCHASE DATE. DOCUMENTATION NOT RECEIVED WITHIN 30 DAYS WILL NOT BE ACCEPTED AND THE WARRANTY WILL NOT BE HONORED. NO EXCEPTIONS.

Your standard warranty is 2 Years / 36,000 miles

Our warranty covers our Remanufactured Long Block Engines unless otherwise noted. From this page forward they will be known as "unit(s)" unless otherwise noted. DEMT does not cover any accessories that DEMT does not provide, I.E. turbos, injectors, fuel pump, etc. Only the provided long block and components listed on invoice are covered on our standard builds. Broken crankshafts are not covered whatsoever. This does not include vans or motorhomes (these builds are out of chassis warranty only).

**All of our rebuilt engines are manufactured to above factory specifications and carry a 2 year non-commercial warranty. Fluid and/or gasket leaks are covered under the warranty for a period of 1 year from the purchase date for parts & labor. Warranty is limited to 2 years / 36,000 miles parts and labor. All shop labor rates are set at \$65.00 per hour based on Mitchell Labor Guide up to a maximum of \$2,000.00 per occurrence. Warranty is limited to original cost of engine purchased from DEMT after which warranty will be exhausted. This does not include vans or motorhomes (these builds are out of chassis warranty only). Cab and chassis trucks fall under commercial warranty.

**DEMT Standard Commercial Warranty
1 Year / 19,000 miles**

DEMT standard commercial warranty is limited to 1,000 hour, 1 year or 19,000 miles (whichever comes first).

****Warranties are not available on high performance or competition builds**

DEMT warrants to the original buyer that any unit purchased shall be covered from defects in material and/or workmanship. DEMT reserves the right to determine the course of action regarding repair and/or replacement of any and all warrantable units. Entering into this contract, the buyer accepts there will be no refunds for units installed or used in any way. Any refund or compensation for unused units is at the sole discretion of DEMT. All decisions made by DEMT are final. In the event of a warranty claim, all warrantable units must be returned with a complete service history (including new injector replacement), mileage of vehicle at installation, the current mileage of the vehicle and proof of purchase (dated invoice).

This Warranty shall be nullified and DEMT shall be relieved from any responsibility of liability under this warranty on any unit for which required cores have not been returned to DEMT. This Warranty shall be nullified and DEMT shall be relieved from any responsibility or liability under this warranty on any unit

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I acknowledge that I have read and understand the above. Initials: _____



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for which invoices carry an open balance (e.g.: all bills must be paid in full and all cores must have been returned before warranty replacement or repair will even be considered by DEMT).

In the event of a unit failure, the buyer must contact DEMT immediately to notify them of the failure. Once contact has been established, the buyer is required to fill out the Warranty Approval Form which will be faxed or emailed by DEMT to the buyer. Once it has been completed by the buyer and received by DEMT, further instructions will be given to the buyer. In some cases, the defective unit must be returned to DEMT for inspection before any replacement unit is sent to the buyer.

After the unit is inspected by DEMT and the cause of failure is completed, DEMT will provide written documentation stating the condition of the unit and determine, to the best of their ability, what caused the malfunction or failure. Based on the findings of the inspection report, a decision will be made as to the validity of the warranty claim. DEMT will then contact the buyer and notify them of their findings and what course of action will be further taken, if any.

In the event the buyer requires immediate service and chooses not to wait for their unit to be returned to DEMT for inspection, service, and potential repair or replacement, a replacement unit can be purchased for the full current MSRP of the unit, plus applicable core charge and shipping. When the defective unit arrives at DEMT, the core charge will be refunded to the buyer, and the unit will be inspected. During inspection, the unit will be assessed for warrantable damage. If the unit has failed under the terms of the original warranty contract, DEMT will refund the full purchase price paid by the buyer for the replacement unit. In the event the unit has failed due to any issue not covered under the original warranty contract, charges will be assessed based on parts required to return the unit to DEMT standards and the buyer will be refunded the difference (if any) between the purchase price paid for the replacement unit and the cost of parts required for repair.

Specified oil (as required), as per the attached documents on the unit, **MUST** be used in the unit in order for any warranty to apply.

All shop labor rates are set at \$65.00 per hour based on Mitchell Labor Guide up to a maximum of \$2,000.00 per occurrence. There are no exceptions to this rule. Balance of labor is to be paid by customer as a deductible for coverage. Additionally, there will be no costs paid for shop materials.

Buyer MUST submit attached Warranty Registration Form and return CORE within 30 days of purchase or warranty will be VOID. We recommend that you also email a copy of the Warranty Registration Form to us in the event any paperwork gets lost in shipping. Buyer also acknowledges that regular scheduled maintenance must be performed on the purchased unit. DEMT will require maintenance records on the purchased unit to validate warranty.

Buyer specifically acknowledges that the unit purchased may require additional accessories and/or components that must be properly installed or the warranty will be void. The limited warranty will be **void and will not apply** to defects or failures caused by:

1. Accident, abuse, abusive driving or an operation for which it was not designed, or alteration from the original manufacturer's specifications
2. Incorrect installation
3. Incorrect application and conversions**
4. Incorrect oil is put into the unit
5. Unit is run without oil
6. Unit is run out of oil due to seal leaks**
7. Neglect of regular maintenance as required to maintain full warranty
8. Head gasket failures directly related to high timing from aftermarket tuning or failure to perform a proper hot "re-torque" with the use of ARP head studs as described with engine installation manual**

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9. Components that have been cleaned with **wiz wheels, scotch brite, roloc disc** or any other abrasive materials
10. Failures due to emissions deleted vehicles
11. Any internal parts supplied by customer will not be covered under this warranty and any failures as a result of customer supplied parts will not be covered.
12. Bad, rotten or varnished fuel. Fuel goes bad at 180 days.
13. Broken crankshafts are not covered whatsoever

Buyer also acknowledges that proper maintenance procedures are required to keep the unit in proper working order. DEMT will not assume any responsibility for the cost of this routine maintenance. The buyer acknowledges:

- 1) The buyer must notify DEMT of any warranty claim prior to repair for assignment of an authorization number.
- 2) All attached documents and tags MUST be read, filled out and followed in order to activate the Warranty.
- 3) DEMT reserves the right to inspect the unit if a warranty claim has been filed.
- 4) The buyer may be required to deliver/ship the unit to DEMT for further inspection where/when deemed necessary.
- 5) Failure to comply will result in a Voided Warranty.
- 6) Buyer will also be required to fill out a Warranty Approval Form and have it emailed back to DEMT the same day DEMT was notified of problem involving the unit.
- 7) Buyer understands that any Warranty Claim may take up to 5 working days before it is resolved.
- 8) Any unit returned for warranty **CANNOT** be disassembled
- 9) All warranty inspection work will be performed at DEMT's shop.

This warranty does not cover damage caused by the following for Remanufactured Engines:

- 1) Injector or injection pump failure
- 2) Wrong fluid used in unit
- 3) Overheating/melted heat tabs (250°F)**
- 4) Improper servicing of engine
- 5) Engine dusting
- 6) Melted or cracked pistons from failed injectors or excessive EGT's (Exhaust Gas Temperatures)**
- 7) Thrust bearing failures where damage is isolated to rear flange only from converter expansion or incorrect transmission alignment
- 8) Broken Crankshaft
- 9) Runaway engine (due to fuel system not shutting down)
- 10) Too much or not enough oil
- 11) Engine overspeed causing rod bolt failure**
- 12) Bent Connecting Rods**
- 13) Cylinder washing from fuel flooring**
- 14) Bad fuel

Proper installation procedures should always be followed to avoid accident or injury.

DEMT's limited warranty will end after the expiration of time or mileage from the date of the original invoice. Any repairs or replacement will not extend the warranty. The buyer shall be responsible for all defects, thereafter, regardless of cause. DEMT's limited warranty is in lieu of all other warranties expressed or implied.

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The buyer agrees that DEMT will NOT be responsible for:

1. Incidental or consequential damages
2. Lost profits, sales or income
3. Injury to person or property
4. Oil, antifreeze, fluids or other substances
5. Lift, dock or storage fees
6. Telephone calls
7. Freight
8. Substitute transportation, lodging, etc.
9. Unauthorized repairs
10. Towing charges or roadside assistance

To qualify for the 2 year / 36,000 mile warranty you must follow all instructions and replace all parts specified.

All new fluids, gaskets, filters and seals must be used upon installation of all parts. In addition, all applicable coolers, lines and filters must be flushed clean before installation to prevent contamination and premature failure. This includes but is not limited to radiators, oil coolers, and their associated lines and hoses. Warranty is void if these procedures are not followed exactly. Engine warranties are void if engine is not installed with all of the following: new water pump, new lubricating oil, and all new filters (oil, air, fuel). Engine warranty is void if not installed with the correct fluids as specified by the manufacturer. DEMT requires replacement of injectors.

Heavier 15w40 and 5w40 engine oils are recommended for temperatures over 50°F (10°C) and must be used for heavy duty driving and trailer towing. Under normal conditions, the engine oil and filter need to be changed at maximum 6,000 miles or 6 (six) month intervals (whichever comes first). Under severe conditions, the intervals are sooner at 3,000 miles or 3 months maximum (whichever comes first). Use the same oil and filter change intervals when using synthetic engine oil. **Under no circumstance should synthetic oils be used for the first 5,000 miles** to allow proper seating of the piston rings.

A new oil cooler must be used on every engine should a bearing failure occur. No warranty without receipt of new oil cooler. There are no exceptions to this stipulation. Housing containing pressure relief valve must be disassembled, inspected and cleaned prior to installation. If any metal transfer is adhered to valve or gulling of valve bore, replace unit.

This warranty is non-transferable

***Custom builds such as high performance race or competition engines are not warrantied**

****Aftermarket tuners with too much timing and excessive fuel delivery coupled with deleted EGR & exhaust systems can contribute to these failures.**

Any high performance upgrades to DEMT standard engines will be deemed as such and not warrantied. Parts noted on invoice as high performance, race or competition (i.e. aftermarket springs, camshafts, connecting rods, crankshafts, rocker arms and/or assemblies, etc.) will automatically negate any warranty implied or otherwise.

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Please check and specify on all that apply:

Deleted System Yes No If yes, specify: _____

Oversize Injectors If yes, specify: _____

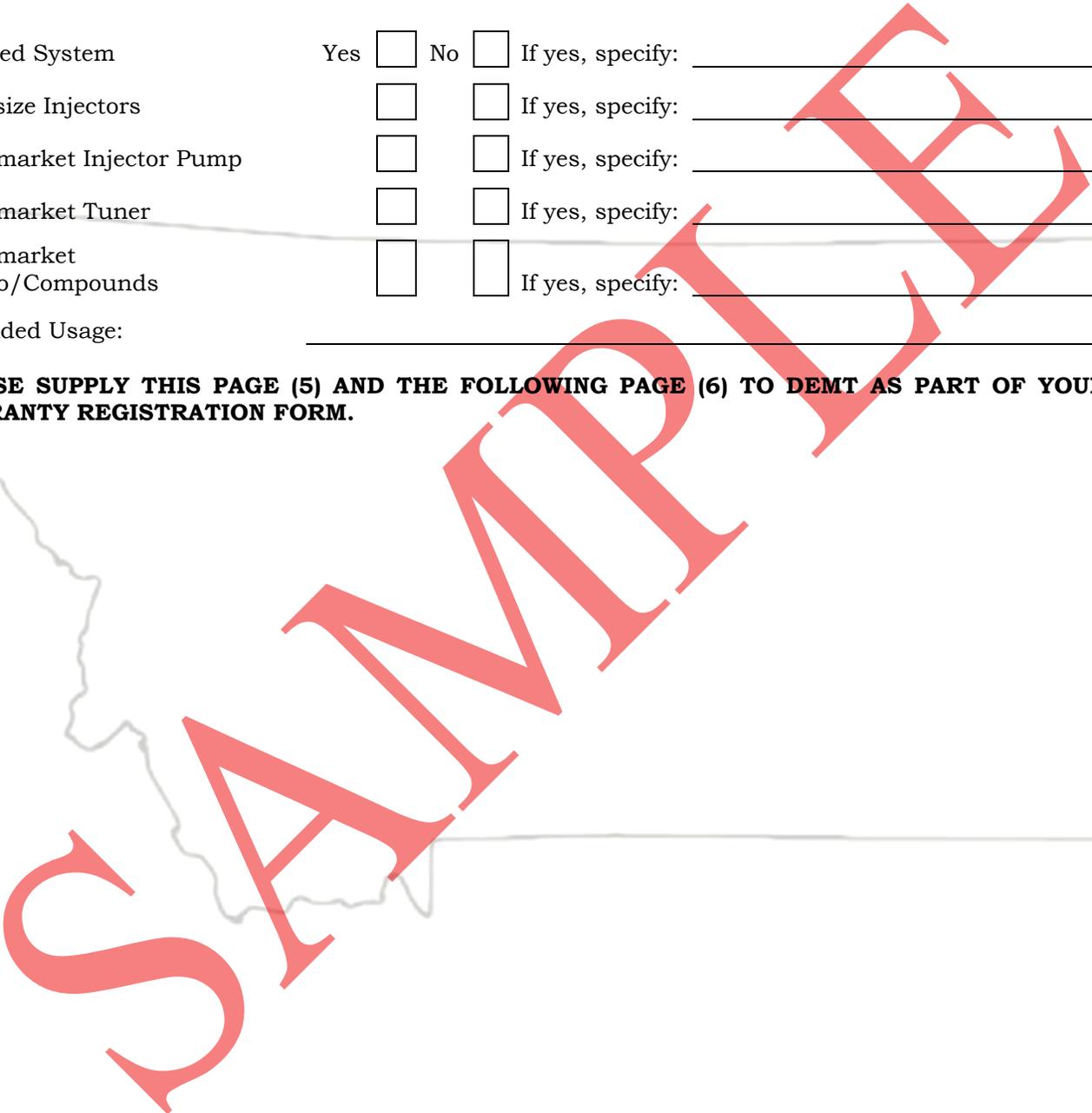
Aftermarket Injector Pump If yes, specify: _____

Aftermarket Tuner If yes, specify: _____

Aftermarket Turbo/Compounds If yes, specify: _____

Intended Usage: _____

PLEASE SUPPLY THIS PAGE (5) AND THE FOLLOWING PAGE (6) TO DEMT AS PART OF YOUR WARRANTY REGISTRATION FORM.



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WARRANTY REGISTRATION FORM

This form must be filled out completely and a copy of the original bill of sale must be attached.

Please retain a copy of this completed form for your records.

Buyer **MUST** complete Warranty Registration Form and submit via email or fax within **30 days of purchase** or warranty will be VOID. Buyer also acknowledges that regular scheduled maintenance must be performed on the purchased unit. DEMT reserves the right to request maintenance records on the purchased unit to validate warranty. No receipt of oil cooler means no warranty on bearing failures. ***You must supply a copy of invoice for installation to DEMT ***

INSTALLED BY (SHOP / TECH)	BUYERS ADDRESS
BUYERS NAME	CITY/STATE/ZIP
VEHICLE MODEL	BUYERS PHONE NUMBER ()
DEMT INVOICE #	MAKE / YEAR
ENGINE TYPE	DATE OF PURCHASE
SPECIFIC OIL TYPE	ENGINE SERIAL #
OIL PSI: hot _____ cold _____	
INSTALL DATE	EXACT OIL AMOUNT
VEHICLE LICENSE PLATE #	ODOMETER READING/or hour setting
VEHICLE VIN #	Vans or motorhomes (these builds are out of chassis warranty only). _____

Diagnosed Failure of old engine: _____

I have read and understand the warranty policy of DEMT. (Must be signed by owner for warranty to be valid)

 Signature Date

PLEASE FILL OUT THIS FORM AT TIME OF INSTALLATION AND SEND IT BACK, WITH THE CORE AND A COPY OF INSTALLATION INVOICE TO DEMT

FIRST OIL CHANGE MUST BE DONE WITHIN 600 MILES. Broken crankshafts are not covered whatsoever

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