

#### **HILLS 2 OCEAN DRIVER TRAINING**

Gold Coast, Queensland, Australia www.drivertrainingh2o.com deb@drivertrainingh2o.com

24 September 2025

### **Terms and Conditions for Digital Programs**

(For "Hills 2 Ocean Driver Training" / "Teach Your Teen to Drive; The StressFREE Way" and modules)

## 1. Introduction

These Terms and Conditions ("Terms") apply to all digital products, programs, courses, and modules ("Programs") purchased from Hills 2 Ocean Driver Training ("Company", "we", "our"). By purchasing, accessing, or using our Programs, you ("Customer", "you", "your") agree to these Terms.

### 2. Digital Products

- All Programs are delivered digitally (online course access, downloads, or virtual events such as webinars).
- No physical items will be shipped unless specifically stated.

### 3. Payment

- Payment must be made in full at the time of purchase unless a payment plan is offered.
- Prices are listed in AUD and may be subject to change at any time.
- You are responsible for any taxes, fees, or currency conversion charges applied by your payment provider.

## 4. Refund Policy

- Due to the digital nature of our Programs, all sales are final and non-refundable.
- Exceptions may be granted at our sole discretion in cases of technical errors (e.g., duplicate charges).

#### 5. Access and Licence

- Upon purchase, you are granted a limited, non-transferable, non-exclusive licence to access and use the Program for personal, non-commercial purposes only.
- Sharing, reselling, redistributing, or making the Program available to others without written permission is strictly prohibited.
- Access to Programs may be limited to a specified duration (e.g., 12 months) unless otherwise stated (e.g., lifetime access for founding members).



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# 6. Intellectual Property

- All content within our Programs, including videos, PDFs, templates, frameworks, and coaching materials, are owned by Hills 2 Ocean Driver Training.
- You may not copy, reproduce, distribute, or create derivative works without our prior written consent.

## 7. Program Availability

- We make every effort to ensure Programs are available at all times. However, we are not liable for interruptions due to maintenance, updates, or technical issues beyond our control.
- We reserve the right to modify, suspend, or discontinue any Program at any time, with notice provided where reasonable.

## 8. Personal Responsibility & Disclaimer

- Our Programs are designed to provide education, guidance, and strategies for parents teaching their teens to drive.
- We do not guarantee specific results, outcomes, or test pass rates.
- You are responsible for supervising your teen safely and complying with all relevant road rules, laws, and licensing requirements in your state or territory.
- Hills 2 Ocean Driver Training will not be held liable for any accidents, incidents, injuries, or damages arising from the use of our Programs.

## 9. Privacy

- We respect your privacy and will handle your personal information in accordance with our Privacy Policy.
- By purchasing a Program, you consent to receive email communications related to your purchase, Program updates, and marketing (you can unsubscribe anytime).

## 10. Governing Law

 These Terms are governed by the laws of Queensland, Australia, and any disputes will be subject to the exclusive jurisdiction of the courts of Queensland.

#### 11. Contact Us

 If you have any questions about these Terms, please contact: deb@drivertrainingh2o.com