

MALAYSIA E-VISA APPLICATION CENTER

FAQs

What is eVISA?

eVISA is an online application platform that enable foreign nationals to apply for an electronic visa to enter Malaysia at the comfort of your convenience.

How do I get started?

You are required to email the required documents to sales@indratravelnepal.com as per the **Visa Checklist** along with the payment slip of the visa fee to start your application process .

How long does it take to obtain an eVISA?

It takes 02 working days for processing. This 02 working days processing period applies only for working days and , does not include weekends, public holidays, Malaysian holidays and any other specific countries holidays.

The 02 working days processing time also does not include unforeseen or uncontrollable events including but not limited to, system maintenance downtime, Internet Service Provider (ISP) equipment failure, host equipment failure, communications network failure, power failure, natural events or acts of war.

Will I have to print out my eVISA?

Yes, your eVISA should be printed in an A4 format either in color or black and white. You cannot use digital visa (mobile or laptop) to enter Malaysia. Kindly be reminded that your eVISA printout is crucial and must be presented upon your arrival at Malaysia entry checkpoints.

What types of eVISA offered?

eVISA offers Single Entry Visa(SEV).

What is the minimum passport blank pages prior entry into Malaysia?

The minimum required blank passport page is three (3).

What do I have to provide for accommodation documents if I am staying at a friend or relative's place?

Addressing to the Immigration officer, you may write a simple cover letter stating your details and the address you are going to stay in Malaysia. Kindly also provide your friend's or relative's details (i.e., Name, Identification card number, phone number) and merge these files together as one to be uploaded in the Accommodation section.

How do I apply visa for business purposes?

You can apply your visa for business purposes under category eVISA for Tourist.

How long will my eVISA be valid for?

eVISA is valid for 3 months while eVISA holder is entitled to stay for the total of days subjected to eligibility of eVISA holder nationality for each visit to Malaysia.

How many days can I stay in Malaysia with an eVISA?

You are allowed to stay in Malaysia subjected to eligibility of your nationality for each stay. You will be subjected to a fine by Malaysia local authorities and your next entry into Malaysia may be denied for a certain period of time if you failed to stay within the stipulated time.

Can I apply my eVISA in Malaysia?

No, eVISA does not allow applications to apply within Malaysia. eVISA must be obtained prior to your entry into Malaysia.

Is the visa fee refundable?

No. Visa fee is non-refundable in any circumstances once paid, not even in the case of visa rejection.

Am I required to submit any physical document when applying for my eVISA?

No, you are not required to submit any physical documents unless requested by the Malaysian High Commission/ Embassy/ Consulate.

Should I re-apply for new eVISA if my departure date changes but the new date is within 3 months?

No. You do not have to re-apply for a new eVISA within 3 months from the approved visa issuance date by Malaysian High Commission/ Embassy/ Consulate to enter Malaysia.

Upon receiving my issued eVISA, I have realized that some of the information that I provided was wrong and needs correction. What should I do?

You must re-apply for a new eVISA with the correct information as per your travel documents. The previous visa charge will be non-refundable.

The information on my issued eVISA does not fully match the information on my travel document. Can I enter Malaysia with this eVISA?

No. Your eVISA will be considered invalid.

If I already have an eVISA, which entry and exit checkpoint am I allowed entering Malaysia?

Your eVISA allows you to enter Malaysia via all gazette Malaysia Entry Exit Points.

Does my eVISA guarantees me to enter Malaysia?

No. eVISA does not guarantee your entry to Malaysia as it is subjected to the approval of the immigration department of Malaysia at the Malaysia Entry Exit Points.

Why was my eVISA application rejected?

All eVISA applications are considered on individual merit and the High Commission/ Embassy/ Consulate has the right to seek additional information at any stage of processing. The fact that an application for a visa has been received by the eVISA system does not guarantee that the eVISA will be issued. High Commission/ Embassy/ Consulate reserves the right to refuse an eVISA application without providing any reason. It is advisable that when you re-apply, kindly ensure that the application meets all requirements before submitting to High Commission/ Embassy/ Consulate for approval.

Can I apply transit visa of Malaysia for a stopover if I am traveling to third country from Nepal?

You need to apply under a Tourist visa category if you are traveling to third country with stopover in Malaysia. You must submit confirmed onward ticket along with the copy of valid visa of the third country. It is advisable to apply eVISA in your country of origin.

What is the approval process for eVISA?

Your application is subject to approval by the Immigration Department of Malaysia or Malaysian High Commission / Embassy / Consulate. Kindly be informed that in the event of suspicion, applicants may be required to supply further documents or be called for an interview or online video conference with Malaysian High Commission / Embassy / Consulate.

What documents do I need to apply for a Tourist visa?

Below are the documents that need to be scanned and uploaded with your application.

- 1)A passport sized studio photo;
- 2)Passport biodata page with validity of at least more than 6 months from travel date;
- 3)Confirmed returned flight ticket;
- 4)Birth certificate for minor applicants;
- 5)Proof of accommodation; and
- 6)Bank account statement showing transactions for the last 03 months with closing balance of more than USD 500

What documents do I need to apply for a Working visa?

Below are the documents that need to be scanned and uploaded with your application.

- 1)Original calling visa full pages;
- 2)Passport biodata page with validity of at least more than 6 months from travel date;
- 3)Copy of calling visa full pages

What documents do I need to apply for a Student visa?

Below are the documents that need to be scanned and uploaded with your application.

- 1)A copy of No Objection Letter from Ministry of Education, Nepal;
- 2)Passport biodata page with validity of at least more than 6 months from travel date;
- 3)Confirmed flight ticket;
- 4)A passport sized studio photo;
- 5)A valid Visa Approval Letter (eVAL) obtained & issued by the respective government authority in Malaysia; and
- 6)Offer & acceptance letter from the college/university.

What are the documents needed upon arrival at Malaysia entry checkpoints?

The following documents are required to be presented upon arrival in Malaysia entry check- points:

- 1)Valid passport / travel document;
- 2)Valid eVISA printout (eVISA Note);
- 3)Boarding pass;
- 4)Sufficient funds (Cash / Traveler's Cheque / Debit or Credit Cards / e-Wallets recognized by Malaysian Government) to cover your expenses during your stay in Malaysia;
- 5)Confirmed returned flight ticket;
- 6)Proof of accommodation; and
- 7)Other supporting documents.

