### **Privacy Policy**

Effective Date: 8-16-2025

At *Pink Glow Skin by Ky* ("we," "our," or "us"), your privacy is very important to us. This Privacy Policy explains how we collect, use, and protect your personal information when you visit our website, book appointments, or use our services.

#### 1. Information We Collect

We may collect the following types of information:

- **Personal Information:** Name, email address, phone number, date of birth, and other details you provide when booking services or completing intake forms.
- **Health Information:** Relevant medical or skin history you provide to ensure safe and effective services.
- **Payment Information:** Billing details when you make a purchase or pay for services. (Payment is processed securely through third-party providers; we do not store full credit card details.)
- **Website Usage Information:** Data such as IP address, browser type, and pages visited to improve our website and services.

#### 2. How We Use Your Information

We use your information to:

- Provide and personalize services you request.
- Confirm and manage appointments.
- Communicate with you regarding updates, promotions, or reminders.
- Ensure treatments are safe based on your health history.
- Improve our website and customer experience.
- Comply with legal and regulatory requirements.

#### 3. How We Protect Your Information

We take appropriate measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. Only authorized staff members who need the information to provide services will have access.

## 4. Sharing of Information

We do not sell, rent, or trade your personal information. We may share limited information only in the following situations:

- With trusted third-party service providers (such as payment processors or booking systems) to complete transactions.
- When required by law or government authorities.
- To protect the safety, rights, or property of our clients and business.

## 5. Cookies and Tracking

Our website may use cookies or similar technologies to enhance your browsing experience. You can adjust your browser settings to decline cookies, but some website features may not function properly.

### 6. Your Rights

You have the right to:

- Request access to the personal information we hold about you.
- · Request corrections or updates to your information.
- Request that we delete your personal data, subject to legal and service-related obligations.

To exercise these rights, please contact us at: pinkglowbyky@gmail.com.

# 7. Children's Privacy

Our services are intended for clients 16 years and older. We do not knowingly collect personal information from children under 16.

# 8. Updates to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with a revised "Effective Date."

### 9. Contact Us

If you have any questions about this Privacy Policy or how your information is handled, please contact us at:

# **Pink Glow Skin by Ky**

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