

# THIRD PARTY ADMINISTRATION SERVICES

 **CLAIMS MANAGEMENT BUILT TO FIT YOUR NEEDS**

## THE HEART OF OUR BUSINESS IS SIMPLIFYING YOURS

Managing risks, claims, and losses requires significant investment in infrastructure and resources. Time and money can be saved by outsourcing these activities to a trusted partner. 2B helps organizations of every size meet the needs of their customers, while reducing costs and overhead through a variety of third party administration activities.

## WE'RE IN THIS TOGETHER - AND WE'RE READY TO LISTEN

Every claims management process requires a different approach. 2B delivers completely customizable TPA solutions that seamlessly integrate all of our resources and dedicates them to your specific claim needs.

Our experienced TPA team consults with you, defines your goals and builds a powerful claims management model focused to:

- maintain your values and identity
- adopt to your brand, workflows and processes
- integrate your welcoming scripts, your tone of voice and style of service
- build a relationship with your people and your customers.



## TPA SERVICES THAT SAVE TIME & MONEY

Skilled at handling claims from first notice of loss through payment, or as an outsourced claims overflow provider, 2B's extensive claims-processing infrastructure allows us to efficiently handle any size claim volume and pass the savings on to you.

## OUR CORE TPA MANAGEMENT SERVICES INCLUDE:

- Commercial Trucking
- Personal Auto
- General Liability

## FAST, ACCURATE CLAIMS PROCESSING WITH A PERSONAL TOUCH

From day one, 2B proactively communicates with your policyholders. We clearly explain what to expect throughout their claim process – significantly reducing customer anxiety and frustration – leading to the positive claims experience they and you desire.

## END-TO-END TECHNOLOGY DRIVEN CLAIMS RESOLUTIONS

2B dives deep into the specific details of every claim, closely monitors service metrics and cycle times and provides you timely detailed claim progress updates.

## PARTNER WITH A TPA WITH DECADES OF EXPERIENCE. CONTACT 2B TODAY.