



Natural Bouquet

FAQs

1. Do you offer any discounts or special packages ?

Yes! We offer exclusive discounts and special offers on wedding packages with a total spend over \$3,000.

2. Do you take a holding deposit ?

Yes we do. A 10% non refundable holding deposit is due within 2 weeks from the date your booking is confirmed. This deposit secures your date on our calendar.

3. When is the final balance due ?

Your remaining balance is due in full 3 weeks prior to your wedding day.

4. What happens if I need to change my wedding date ?

Notify us as soon as possible if you need to reschedule. Please keep in mind that moving to a different season or time of year may mean your original flower choices need to be adjusted based on seasonal availability. However, we will do our very best to accommodate these changes and get as close as we can to your chosen flowers.

5. Do you charge extra for moving floral arrangements or other items from the ceremony to the reception?

If both ceremony and reception are at the same location, there is no extra charge—it is already included in your delivery and set-up fee. A transfer fee only applies if we are required to transport or relocate arrangements to a different venue.

6. Can ceremony flowers be reused at the reception ?

Absolutely! Repurposing ceremony arrangements—such as arch pieces, aisle flowers, or plinth arrangements—for your reception is a fantastic way to be cost-effective and maximise your budget. We can design ceremony arrangements so they transition seamlessly into reception features like your head table, bar, or backdrop.

7. What is included in the styling package ?

Candles (tea lights, pillar, taper, etc) candle holders (pillar and taper holders, glass or metal candle stick holders, tea light holders, etc) fabric table runners, bud vases and structural vessels.

8. Can guests take home the flowers at the end of the night ?

Guests are welcome to remove flowers from any vases or arrangements to take home. We are more than happy to provide paper for guests to wrap up their flowers. We can also provide that service at an additional charge.

For more information, please see our terms and conditions.