



UNIFORM GUIDE



UNIFORM GUIDELINES FOR HOST POSITIONS

"Looking good Billy Ray"... "Feeling good Louis"
- Trading Places (1983)

HOST POSITION

A polished, intentional appearance is an act of hospitality. It demonstrates that we care. Our team's consistency in dress and grooming communicates reliability, professionalism, and mutual respect—no matter where or when we interact with each other or when a guest walks through our doors. As a host you are the first person a guest sees and your appearance is paramount to creating a good first impression and setting the tone of the experience.

Below are a few attire guidelines and examples:

- **All Grooming and Hygiene Requirements are to be followed.**
- Phone should not be visible on your person or host stand (this includes in your back pocket)
- "Professional" style
- Black, polishable, closed-toe, non-slip dress shoes required.
- Socks
- Sleeves (no tank tops, or backless shirts)
- Pants or knee length skirt and dresses.
- No Sneakers, shorts, denim, t-shirts or athletic wear.
- No pictures or text on clothing.
- No overtly revealing or explicit clothing. If you would not wear it to see Great Grandma, do not wear it to work.

SMOKING

The Hotel Burg is smoke free property. Employees may not smoke on premises. And as a host the smell of smoke should never be what a guest first encounters. Also smoking is bad for you. Please stop. But if you must, All smoke or vape breaks must be off the clock, off property and must be taken totally out of sight of any guests of the restaurants and hotel. If an employee does smoke, they must wash their hands and eat some type of mint or otherwise ensure that any smoke smell will not affect our guests.

While there are no specific brands you must wear, the items must be in line with the guidelines above. Below are a few examples and visuals of acceptable vs not acceptable attire.

Good ✓



Not for work ✗



Good ✓



Not for work ✗



Good ✓



Not for work ✗



Good ✓



Not for work ✗



Good ✓



Not for work ✗



Good ✓



Not for work ✗



Good ✓



Not for work ✗



Shoes For Crews

Corporate membership discount. There are many good options on the site. A few classics below. And a few examples of “don’ts”

