

Smartphone Reimbursement Switcher Offer!

Get a Visa Reward Card up to \$800 per qualified ported line



Offer Details:

Switch to AT&T and get **up to \$800** reimbursed for any remaining smartphone installment balance or ETF charged!

Requirements:

- ★ Port-in number from qualifying competing postpaid carrier - *AT&T Owned, VOIP numbers excluded*
- ★ Must have remaining installment balance or ETF with current carrier – *3rd party financing i.e. Apple, Samsung, or Retailer not eligible*
- ★ Previous account must be active at least **120 days** and have at least **4 installment payments** made
- ★ Port-in **MUST** be completed at time of order - *Temporary numbers will void eligibility*



Reward Value is based on the remaining smartphone installment balance and/or early termination fee with a competing wireless carrier.

Redemption Steps:

1. Visit <https://att.com/switcherpayoff> within 60 days of activation
2. Upload copy of previous providers bill that shows installment payoff/ ETF
Bill MUST be dated within 1 calendar month of new activation date

When eligible, AT&T will send a reward card within 8 – 10 weeks of redemption. Allow 7 to 10 days before checking reward status at rewardcenter.att.com.

Scan or Tap Here



att.com/switcherpayoff

Offer Exclusions:

- **Ports from:**
AT&T Prepaid, Cricket, AT&T resellers, Residential wireless, Wireline, Voice over Internet Protocol (VoIP), i.e. Google Voice
- **Upgrades**
- **Non-ports**
- **Temporary numbers**
- **Prepaid providers with device financing through third parties (i.e. Affirm, Klarna and Zelle)**
- **Customers who do not meet the qualifications**
- **Apple financing plans**

FAQs

Q: Is an installment agreement required to get the offer?

A: No, a new smartphone installment plan with AT&T is NOT required for this offer. BYOD port-ins are eligible. (Example – Verizon auto unlocks devices after 60 days of service) Devices must be unlocked with the current carrier to be used as a BYOD.

Q: What happens if the customer cancels service with AT&T after receiving the VISA card?

A: If the line receiving the offer is cancelled within 6 months of activation, or eligibility requirements are no longer met, AT&T may charge back the full value of the VISA reward card.

Q: Are data-only devices (tablets, wearables, etc.) eligible for this offer?

A: No, this offer is for smartphones only.

Q: Will a customer with a suspended or past due account qualify for the offer?

A: No. The account must be in good standing with previous carrier to qualify for the offer.

Q: Will qualified porting customers always receive the full \$800?

A: The VISA card will not exceed what is owed for the installment or ETF on the uploaded bill.

Q: Is offer stackable with other promotions?

A: This offer stacks with all other available promotions, including National Offers , Exclusive Offers, Plan Discounts.

Q: Is there a limit to how many lines on the account can get this offer?

A: Customers can get one reward card per qualified line, max of 10 offers per AT&T account.

Q: Will AT&T pay off the final bill with the previous carrier for the customer?

A: No. Customers will be responsible for paying their final bill with previous provider. This offer will reimburse customers for the remaining installment balance and/or ETF charged, up to \$800 via VISA reward card.