

# Port-In Cheat Sheet

Review the following information to reduce porting issues

## AT&T owned numbers are ineligible to port

SARA Plus™ displays the following notification when the customer has an AT&T owned number.\*

*\*Not eligible for port related promotions*

### Notice

This is a reseller number that can not be ported. Do not use temporary numbers under any circumstance.

Okay

## AT&T Owned Numbers

Airvoice Wireless	Boom Mobile	FeelSafe Wireless	Life Wireless	ROK Mobile
AT&T Postpaid	Boost Mobile	FreedomPop	Net10 Wireless	Straight Talk
AT&T Prepaid	CampusSIMs	Good2Go Mobile	Pix Wireless	Tracfone
Best Cellular	Consumer Cellular	H2O Wireless	Pure Talk	
Black Wireless	Cricket	Jolt Mobile	Red Pocket Mobile	

Note: Some wireless providers use multiple networks. ALWAYS check Port Eligibility in SARA Plus.

## Port Locks (If Enabled)

Verizon: Remove with MyVerizon app

T-Mobile: Call 800.937.8997

MetroPCS: Call 888.863.8768

## Port Pins (Always Enabled)

Verizon: Dial #PORT

T-Mobile: Use the T-Mobile App  
Select Account, Line Settings, Request Transfer Pin

Xfinity: Visit xfinitymobile.com

Port Issues? Customers should visit [att.com/port](https://att.com/port) or contact **Port Support** at **888.898.7685** to review and correct any port errors

The following items **MUST** match the information on the current account:

Billing Name:	John Smith
Billing Address:	123 Main St Dallas TX 75252
Phone number:	321-456-7890
Account Number:	100246810
Security PIN/Password:	1234

## BEST PRACTICES

**DON'T USE** temporary numbers

**VERIFY** account information for **ALL** lines when porting multiple numbers

**CALL** the number to confirm active service

**ALWAYS** enter a valid e-mail for all orders

**REMINDER:** Port issues cause shipping delays

## COMMON PORTING PITFALLS

### Ports from separate accounts

John and Susan are on separate accounts.  
Enter the correct account information for each line.

### Name mismatch

Jenny is with ABC Wireless, her license says "Jennifer."  
Review the name listed on the current account.

### Different account holder

Brandon is on his parent's account.  
Have Brandon login online to view account details.

### Current agreements

Mark still has a balance on his current device.  
Remind Mark that porting promos are not a payoff.

# AT&T Port-In *Carrier Information*

## Major Carriers

### T-Mobile Postpaid

**Port Promotion Eligible:** Yes  
**Account #:** Top right of bill  
**PIN:** Contact **Support** to reset  
**Port Lock:** Customer Optional  
• Contact **Support** to remove  
**Port Out PIN:** Customer Optional  
• Contact **Support** to reset  
**Support:** 800.937.8997

### Verizon Postpaid

**Port Promotion Eligible:** Yes  
**Account #:** Top right of bill  
**PIN:** DIAL #PORT to generate  
**Port Lock:** Customer Optional  
• Use MyVerizon app to remove  
**Port Out PIN:** Dial #PORT  
**Support:** 800.922.0204

### Sprint

**Port Promotion Eligible:** Yes  
**Account #:** Top center of bill  
**PIN:** Contact **Support** to reset  
**Port Lock:** N/A  
**Port Out Pin:** N/A  
**Support:** 888.211.4727

## All Carriers

### Airvoice Wireless (AT&T Owned)

**Port Promotion Eligible:** No  
**Account #:** First 20 digits of SIM  
**PIN:** 8 Digit Date of Birth  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 888.944.2355

### Assurance Wireless (Lifeline)

**Port Promotion Eligible:** No  
**Account #:** Contact **Support**  
**PIN:** Contact **Support** to reset  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 888.321.5880

### Best Cellular (AT&T Owned)

**Port Promotion Eligible:** No  
**Account #:** Contact **Support**  
**PIN:** Use 1234  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 970.424.4563

### Black Wireless (AT&T Owned)

**Port Promotion Eligible:** No  
**Account #:** Contact **Support**  
**PIN:** Last 4 of SIM  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 844.252.2532

### Bluegrass Cellular

**Port Promotion Eligible:** Yes  
**Account #:** Login to online account or contact **Support**  
**PIN/Passcode:** Use 1234  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 800.928.2355

### Boom Mobile (AT&T Owned)

**Port Promotion Eligible:** No  
**Account #:** Contact **Support**  
**PIN:** Last 4 of phone number  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 800.767.5599

### Boost Mobile (AT&T Owned)

**Port Promotion Eligible:** No  
**Use SARA Plus to confirm**  
**Account #:** Contact **Support**  
**PIN:** Contact **Support** to reset  
**Port Lock:** N/A  
**Port Out PIN:** Contact **Support**  
**Support:** 888.266.7848

### CampusSIMs (AT&T Owned)

**Port Promotion Eligible:** No  
**Account #:** Contact **Support**  
**PIN:** Contact **Support** to reset  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 888.393.9396

### Cellcom

**Port Promotion Eligible:** Yes  
**Account #:** Displayed on bill  
**PIN:** Contact **Support** to reset  
**Port Lock:** N/A  
**Port Out PIN:** Contact **Support** to reset  
**Support:** 800.236.0055

# AT&T Port-In *Carrier Information*

## CenturyLink (Landline)

**Port Promotion Eligible:** No  
**Account #:** Top right of bill  
**PIN:** Use 0000  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 222.660.4888

## Charity Mobile

**Port Promotion Eligible:** Yes  
**Account #:** Contact **Support**  
**PIN:** Use 0000  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 277.474.3662

## Choice Wireless

**Port Promotion Eligible:** Yes  
**Account #:** Displayed on bill  
**PIN:** Use 1234  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 800.246.4239

## Claro (Puerto Rico)

**Port Promotion Eligible:** Yes  
**Account #:** Visit claropr.com  
**PIN:** Contact **Support** to reset  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** Use numbers below  
• **Postpaid:** 787.763.3333  
• **Prepaid:** 787.751.1995

## Comcast (Landline)

**Port Promotion Eligible:** No  
**Account #:** Top right of bill  
**PIN:** Contact **Support** to reset  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 877.547.7230

## Consumer Cellular (AT&T Owned)

**Port Promotion Eligible:** No  
**Account #:** Contact **Support**  
**PIN:** Contact **Support** to reset  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 888.345.5509

## Credo Mobile

**Port Promotion Eligible:** Yes  
**Account #:** Text ACCOUNT to 27336  
**PIN:** Use 1234  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 800.411.0848

## C Spire/Telepak

**Port Promotion Eligible:** Yes  
**Account #:** Contact **Support**  
**PIN:** Contact **Support** to reset  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 855.277.4735

## EasyGO Wireless (Lifeline)

**Port Promotion Eligible:** No  
**Account #:** First 20 digits of SIM  
**PIN:** Last 4 of SIM  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 800.643.4926

## EnTouch Wireless (Lifeline)

**Port Promotion Eligible:** No  
**Account #:** Contact **Support**  
**PIN:** Use 0000  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 866.488.8719

## Family Mobile

**Port Promotion Eligible:** Yes  
**Account #:** Dial #225#  
**PIN:** Use "call-in" passcode  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 877.440.9758

## FeelSafe Wireless (Lifeline)

**Port Promotion Eligible:** No  
**Account #:** First 20 digits of SIM  
**PIN:** Contact **Support** to reset  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 877.247.7799

# AT&T Port-In *Carrier Information*

## Flash Wireless

**Port Promotion Eligible:** Yes  
**Account #:** Contact **Support**  
**PIN:** Contact **Support** to reset  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 877.247.7799

## FreedomPop (AT&T Owned)

**Port Promotion Eligible:** No  
**Account #:** Go to **freedompop.com**  
(typically 10-digit phone number)  
**PIN:** Go to **freedompop.com**  
(typically 10-digit phone number)  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 888.743.8107

## General Communications Inc

**Port Promotion Eligible:** Yes  
**Account #:** Found on bill  
**PIN:** Contact **Support** to reset  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 800.800.4800

## Google Voice (VOIP)

**Port Promotion Eligible:** No  
**Account #:** First number activated  
**PIN:** Use voicemail PIN code  
**Port Lock:** Remove by visiting  
google.com/voice/unlock/  
**Port Out PIN:** N/A  
**Support:** 855.577.2929

## GoSmart Wireless

**Port Promotion Eligible:** Yes  
**Account #:** Use 1 + phone number  
• 1-214-555-5555 (without dashes)  
**PIN:** Call **Support** to reset  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 877.582.7788

## Good2Go Mobile (AT&T Owned)

**Port Promotion Eligible:** No  
**Account #:** Full phone number  
**PIN:** Last 4 of phone number  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 800.416.3003

## Greatcall (Jitterbug)

**Port Promotion Eligible:** Yes  
**Account #:** Contact **Support**  
**PIN:** Contact **Support** to reset  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 866.359.5606

## H2O Wireless (AT&T Owned)

**Port Promotion Eligible:** No  
**Account #:** Contact **Support**  
**PIN:** Last 4 of SIM  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 800.643.4926

## iWireless

**Port Promotion Eligible:** Yes  
**Account #:** Contact **Support**  
**PIN:** Contact **Support** to reset  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 888.550.4997

## Jolt Mobile (AT&T Owned)

**Port Promotion Eligible:** No  
**Account #:** First 20 digits of SIM  
**PIN:** Last 4 of phone number  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 310.893.6623

## Kroger I-Wireless

**Port Promotion Eligible:** Yes  
**Account #:** Contact **Support**  
**PIN:** Contact **Support** to reset  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 425.285.5521

## Life Wireless (AT&T Lifeline)

**Port Promotion Eligible:** No  
**Account #:** Contact **Support**  
**PIN:** Contact **Support** to reset  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 888.543.3620

# AT&T Port-In *Carrier Information*

## Line 2\*

**Port Promotion Eligible:** Yes  
**Account #:** Use 1 + phone number  
 • 1-214-555-5555 (without dashes)  
**PIN:** Use 0000  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** line2.com

*\*Customer MUST always contact  
**Support** to fully cancel account*

## Lycamobile

**Port Promotion Eligible:** Yes  
**Account #:** Contact **Support**  
**PIN:** Contact **Support** to reset  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 866.277.3221

## MagicJack (VOIP)

**Port Promotion Eligible:** No  
**Account #:** Visit magicjack.com  
**PIN:** Use online LOGIN passcode  
**Port Lock:** Contact **Support**  
**Port Out PIN:** N/A  
**Support:** 267.424.4400

## Metro PCS

**Port Promotion Eligible:** Yes  
**Account #:** Contact **Support**  
**PIN:** Contact **Support** to reset  
**Port Lock:** Call 888.863.8768  
**Port Out PIN:** Call 888.863.8768  
**Support:** 800.518.7519

## MobiPCS

**Port Promotion Eligible:** Yes  
**Account #:** Found on bill  
**PIN:** Contact **Support** to reset  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 808.723.1019

## Net10 Wireless (AT&T Owned)

**Port Promotion Eligible:** No  
**Use SARA Plus to confirm**  
**Account #:** Use full IMEI number  
**PIN:** Text **NPP** or **NTP** to 611611  
**Port Lock:** N/A  
**Port Out PIN:** Text **NPP** or **NTP** to 611611  
**Support:** 877.836.2368

## Onvoy

**Port Promotion Eligible:** Yes  
**Account #:** Contact **Support**  
**PIN:** Contact **Support** to reset  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 800.933.1224

## Ooma (VOIP)

**Port Promotion Eligible:** No  
**Account #:** Use 1 + phone number  
 • 1-214-555-5555 (without dashes)  
**PIN:** Contact **Support** to reset  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 866.989.6662

*Billing address is ALWAYS:  
 1880 Embarcadero Rd  
 Palo Alto CA, 94303*

## Open Mobile (Puerto Rico)

**Port Promotion Eligible:** Yes  
**Account #:** Found on bill  
**PIN:** Use last 4 of driver's license  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 787.661.6736

## Page Plus

**Port Promotion Eligible:** Yes  
**Account #:** Contact **Support**  
**PIN:** Last 4 of phone number  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 800.550.2436

## Pix Wireless (AT&T Owned)

**Port Promotion Eligible:** No  
**Account #:** Use full phone number  
**PIN:** Last 4 of phone number  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 866.205.9513

## Project Fi by Google

**Port Promotion Eligible:** Yes  
**Account #:** Use Google Fi App  
**PIN:** Use Google Fi App  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** support.google.com/fi

# AT&T Port-In *Carrier Information*

## Puppy Wireless

**Port Promotion Eligible:** Yes  
**Account #:** Visit account dashboard  
**PIN:** Last 4 of phone number  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 800.724.7164

## Pure Talk (AT&T Owned)

**Port Promotion Eligible:** No  
**Account #:** Visit online portal  
**PIN:** Use 0000  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 877.820.7873

## Red Pocket Mobile (AT&T Owned)

**Port Promotion Eligible:** No  
**Account #:** Contact **Support**  
**PIN:** Contact **Support** to reset  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 888.993.3888

## Republic Wireless

**Port Promotion Eligible:** Yes  
**Account #:** Use full phone number  
**PIN:** Visit online account to reset  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** republicwireless.com

## ROK Mobile (AT&T Owned)

**Port Promotion Eligible:** No  
**Account #:** Contact **Support**  
**PIN:** Contact **Support** to reset  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 877.644.1182

## SafeLink Wireless (Lifeline)

**Port Promotion Eligible:** No  
**Account #:** Use full IMEI number  
**PIN:** Contact **Support**  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 800.723.3546

## Selectel Wireless

**Port Promotion Eligible:** Yes  
**Account #:** Use full phone number  
**PIN:** Last 4 of phone number  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 877.218.5744

## Spectrum (Landline)

**Port Promotion Eligible:** No  
**Account #:** Found on bill  
**PIN:** Use 0000  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** Use numbers below  

- **Charter:** 833.267.6094
- **Time Warner:** 877.594.6039

## Spectrum (Wireless)

**Port Promotion Eligible:** Yes  
**Account #:** Found on bill  
**PIN:** Contact **Support** to reset  
**Port Lock:** N/A  
**Port Out PIN:** Contact **Support** to reset  
**Support:** 833.224.6603

## SIMple Mobile

**Port Promotion Eligible:** Yes  
**Account #:** First 20-digits of SIM  
**PIN:** Text **NPP** or **NTP** to 611611  
**Port Lock:** N/A  
**Port Out PIN:** Text **NPP** or **NTP** to 611611  
**Support:** 877.878.7908

## Skype (VOIP)

**Port Promotion Eligible:** No  
**Account #:** Use full phone number  
**PIN:** Use 0000  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** support.skype.com

## Southern Linc

**Port Promotion Eligible:** Yes  
**Account #:** Found on bill or online  
**PIN:** Use call-in PIN code  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 888.800.7841

# AT&T Port-In *Carrier Information*

## Straight Talk (AT&T Owned)

**Port Promotion Eligible:** No  
**Use SARA Plus to confirm**  
**Account #:** Use full IMEI  
**PIN:** Text **NTP** to 611611  
**Port Lock:** N/A  
**Port Out PIN:** Text **NTP** to 611611  
**Support:** 877.430.2355

## Telcel America

**Port Promotion Eligible:** Yes  
**Account #:** Use full IMEI  
**PIN:** Use online account to reset  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 800.220.9518

## Tello

**Port Promotion Eligible:** Yes  
**Account #:** Contact **Support**  
**PIN:** Use 0000  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 866.377.0294

## TextNow

**Port Promotion Eligible:** Yes  
**Account #:** Visit textnow.com  
**PIN:** Visit textnow.com  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 888.250.5225

## Time Warner Cable (Landline)

**Port Promotion Eligible:** No  
**Account #:** Found on bill  
**PIN:** Contact **Support** to request  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 877.594.6039

## Ting

**Port Promotion Eligible:** Yes  
**Account #:** Visit ting.com  
**PIN:** Visit ting.com to reset  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 855.846.4389

## T-Mobile Prepaid

**Port Promotion Eligible:** Yes  
**Account #:** Call **611** or **Support**  
**PIN:** Call **611** or **Support** to reset  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 877.453.1304

## Total Wireless

**Port Promotion Eligible:** Yes  
**Account #:** Use full IMEI  
**PIN:** Text **NPP** or **NTP** to 611611  
**Port Lock:** N/A  
**Port Out PIN:** Text **NPP** or **NTP** to 611611  
**Support:** 866.663.3663

## Tracfone Wireless (AT&T Owned)

**Port Promotion Eligible:** No  
**Use SARA Plus to confirm**  
**Account #:** Use full IMEI  
**PIN:** Text **NTP** to 611611  
**Port Lock:** N/A  
**Port Out PIN:** Text **NTP** to 611611  
**Support:** 866.806.1840

## Ultra Mobile

**Port Promotion Eligible:** Yes  
**Account #:** Call **611** > Press **5**  
**PIN:** Last 4 of phone number  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 888.777.0446

## US Cellular

**Port Promotion Eligible:** Yes  
**Account #:** Visit uscellular.com  
**PIN:** Contact **Support** to reset  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 888.944.9400

## US Mobile

**Port Promotion Eligible:** Yes  
**Account #:** Contact **Support**  
**PIN:** Use 1234  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 888.848.1788



# AT&T Port-In *Carrier Information*

## Verizon Prepaid

**Port Promotion Eligible:** Yes  
**Account #:** Contact **Support**  
**PIN:** Dial **#PORT** to generate  
**Port Lock:** Customer optional  
• Use MyVerizon app to remove  
**Port Out PIN:** Dial **#PORT**  
**Support:** 888.844.7095

## Virgin Mobile

**Port Promotion Eligible:** Yes  
**Account #:** Contact **Support**  
**PIN:** Date of birth in 6-digit format  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 888.322.1122

## Vonage (VOIP)

**Port Promotion Eligible:** No  
**Account #:** Top right of bill  
**PIN:** Contact **Support** to reset  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 732.944.0000

## Walmart Family Mobile

**Port Promotion Eligible:** Yes  
**Account #:** On the monthly bill  
**PIN:** Text **NPP** or **NTP** to 611611  
**Port Lock:** N/A  
**Port Out PIN:** Text **NPP** or **NTP** to 611611  
**Support:** 877.440.9758

## Xfinity Mobile

**Port Promotion Eligible:** Yes  
**Account #:** Visit [xfinitymobile.com](https://xfinitymobile.com)  
**PIN:** Visit [xfinitymobile.com](https://xfinitymobile.com)  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 888.936.4968

## PhoneNumber EXPERT

**Port Promotion Eligible:** No  
**Account #:** Sent via email  
**PIN:** Sent via email  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 800.954.7000

## NumberBarn

**Port Promotion Eligible:** No  
**Account #:** Visit [numberbarn.com](https://numberbarn.com)  
**PIN:** Visit [numberbarn.com](https://numberbarn.com)  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** Visit [help.numberbarn.com](https://help.numberbarn.com)

## Altice Mobile

**(Rebranded to Optimum Mobile)**  
**Port Promotion Eligible:** Yes  
**Account #:** Visit [optimum.com](https://optimum.com)  
**PIN:** Customers call **866-200-7186**  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 866.200.7186

## Optimum Mobile

**(Formerly Called Altice Mobile)**  
**Port Promotion Eligible:** Yes  
**Account #:** Visit [optimum.com](https://optimum.com)  
**PIN:** Customers call **866-200-7186**  
**Port Lock:** N/A  
**Port Out PIN:** N/A  
**Support:** 866.200.7186

## Mint Mobile

**Port Promotion Eligible:** Yes  
**Account #:** Visit [mintmobile.com/chat](https://mintmobile.com/chat)  
**PIN:** N/A  
**Port Lock:** N/A  
**Port Out PIN:** Request via support tab in app. Tap orange **Start a Conversation** button > Type the account number > Select **To port out** > Ask for account number and PIN > Follow prompts to validate account  
**Support:** Visit [mintmobile.com](https://mintmobile.com)