



We're excited to welcome you to Riverbank Trails! We book our rides on Friday - Monday starting May and ending beginning of November including Holidays, and evenings by special request. To ensure a safe and enjoyable experience, **please review the following guidelines before your ride.**

Booking Days

- Rides are scheduled Friday through Monday
- Morning and early afternoon time slots

(Outside of these times we can sometimes be accommodated. Don't be afraid to ask!)

Age Requirements

- Minimum age: Around 8 to 10 years old or a Minimum height or approx. 48 inches (4 ft) (This ensures kids can sit safely on a full-size horse and reach stirrups.)

Physical Requirements

- Good balance required
- Must be able to lift your right leg over the saddle to mount and dismount (which is approx. between your knee and hip high)
- Mounting blocks are provided
- Not suitable for vertigo or fall-risk people

What Should I Wear?

- Long pants (jeans or leggings) recommended for comfort and protection
- Closed-toe shoes (boots with a heel preferred) men's steel toe boots are often too wide for the stirrups so sneakers would be recommended over them!
- Helmet required - (provided if you don't have your own)

Do I Need to Have Riding Experience?

- All rider experience levels welcome
- Riders will be asked to indicate their experience level (beginner or advanced) when booking. Feel free to write a line or two about your riding experience so we can best match you with a horse.
- All trail rides are walk-only to ensure a safe and relaxing experience, allowing you to fully enjoy the beautiful surroundings.

Arrival

- Arrive at your assigned booking time. Early arrival is not necessary as we are either prepping the horses or giving them their full hour rest before their first ride of the day!
- Enter driveway (there is a Private Property sign posted- *with exception of booked ride written below*, that's you come on down!)
- Parking is on the right-hand side where there is another sign posted!

Group Size & Trail Guides: Groups typically consist of up to five riders, depending on experience levels. For larger groups, we like to have two trail guides on hand to ensure a safe and enjoyable experience. Please let us know how many riders/horses you are looking to book.

Ride Details

- Relaxed, scenic, laid-back experience
- Not fully in the saddle the entire time
- Brief instruction included
- Scenic dismount/view stops

What Should I Bring & What Should I Leave Behind?

- Recommended prior to riding: Apply sunscreen and/or bug spray depending on the season/weather.
- Not Allowed: Large bags, loose items, or selfie sticks.
- No need to bring your phone. Bringing phones is at your own risk (dropping, damage, or loss)

Photos

- We take lots of photos during your ride
- When we get back, you can take lots of selfies with the horses in the barn!

Horse Treats

\$2 toonie treat machine on site which has approved treats...bring as many toonies as you like to spoil as many of them as you like!

Contacting Us

- Phone calls will not be answered (often out on the trails)
- Please contact via Messenger, Email, Email form provided on *Book Your Ride* page.
- We will respond as soon as possible

Additional Information

Liability Waivers: Liability waivers must be signed online prior to the trail ride. For riders under 18, a guardian's signature is required.

Health & Medical Conditions: Please inform us of any health or medical conditions when booking. If you have any allergies (such as to gluten or peanut butter) that could affect you during our half-day adventure with a baked sweet from Yummy Spuds and Things, let us know in advance.

Weather Policy: Rides are weather permitting and may be rescheduled if conditions are not safe.

- Weather decisions made 12-24 hours prior
- If we cancel due to unsafe weather, we will reschedule at your nearest and chosen convenience.

Booking & Cancellation Policy:

- Booking confirmed once payment is received
- Two weeks notice required for cancellations. Thank you for your understanding!

Please note: All trail rides are conducted using our horses; personal horses are not permitted on the trails.