



We're excited to welcome you to Riverbank Trails! We book our rides on Friday – Monday starting May and ending beginning of November including Holidays, and evenings by special request. To ensure a safe and enjoyable experience, please review the following guidelines before your ride.

## **FAQs / Things to Know Before You Ride**

### **What is the Age & Weight Requirements?**

- Minimum age: 8 years old (Younger riders may be considered on a case-by-case basis depending on height and size.)
- Maximum weight limit: 250 lbs

### **What Should I Wear?**

- Long pants (jeans or leggings) for comfort and protection
- Closed-toe shoes (boots with a heel preferred)
- Helmet required – provided if you don't have your own

### **Do I Need to Have Riding Experience?**

- Riders will be asked to indicate their experience level (beginner or advanced) when booking. Feel free to write a line or two about your riding experience so we can best match you with a horse.
- All trail rides are walk-only to ensure a safe and relaxing experience, allowing you to fully enjoy the beautiful surroundings.

### **What Should I Bring & What Should I Leave Behind?**

- Recommended prior to riding: Apply sunscreen and/or bug spray depending on the season/weather.
- Not Allowed: Large bags, loose items, or selfie sticks.

## **Additional Information**

- Liability Waivers:
- Liability waivers must be signed online prior to the trail ride. For riders under 18, a guardian's signature is required.
- Health & Medical Conditions:

Please inform us of any health or medical conditions when booking. If you have any allergies (such as to gluten or peanut butter) that could affect you during our half-day adventure with a baked sweet from Yummy Spuds and Things, let us know in advance.

### **Arrival & Safety Briefing**

- Arrive 15 minutes early for check-in and a safety briefing.
- Safety rules and riding guidelines will be covered before mounting.

**Please note:** All trail rides are conducted using our horses; personal horses are not permitted on the trails.

### **Group Size & Trail Guides:**

Groups typically consist of up to five riders, depending on experience levels. For larger groups, we like to have two trail guides on hand to ensure a safe and enjoyable experience. Please let us know how many riders/horses you are looking to book.

### **Weather Policy:**

Rides are weather permitting and may be rescheduled if conditions are not safe.

### **Cancellation Policy:**

2-week notice required for cancellation for a full refund.

### **Parking:**

Parking is available at the entrance of the property. Look for the sign directing you where to park, then walk in.