Whistleblowing Policy

1. Policy Purpose

Charlton Premier Skills is committed to maintaining the highest standards of integrity and accountability. This policy provides a framework for employees, volunteers, and associated persons to raise serious concerns about malpractice, illegal acts, or dangers to our participants/staff without fear of retaliation.

2. Scope & Applicability

This policy covers concerns about:

- Criminal offences (including fraud)
- Safeguarding failures
- Health and safety violations
- Financial mismanagement
- Ethical breaches
- Cover-ups of wrongdoing
- Breaches of legal/regulatory obligations

3. Protection for Whistleblowers

We guarantee:

- Confidentiality: Your identity will be protected where possible
- Vo Retaliation: No unfair treatment for raising concerns in good faith
- Support: Access to independent advice throughout the process

Note: Protection is forfeited if allegations are made maliciously or knowingly false.

4. How to Raise a Concern

Preferred Channels

- Primary Contact: Whistleblowing Officer programmes@charltonpremierskills.org.uk
- 2. Alternative Contact (for safeguarding concerns): Safeguarding Lead safeguarding@charltonpremierskills.org.uk
- 3. **Trustee Route** (if concern involves senior management): Chair of Trustees governance@charltonpremierskills.org.uk

What to Include

- Clear description of the concern
- Relevant dates/names (if known)
- Any supporting evidence

• Whether you wish to remain anonymous

5. Investigation Process

- 1. Acknowledgement: Within 3 working days
- 2. Assessment: Preliminary review within 5 working days
- 3. Investigation:
 - Conducted by impartial investigator
 - Timescale dependent on complexity
- 4. Outcome:
 - Written report of findings
 - o Recommended actions
- 5. Feedback: To whistleblower (where contact details provided)

6. External Disclosure

If internal channels are inappropriate (e.g., concern involves senior leadership), or if the matter remains unresolved, you may contact:

- NSPCC Whistleblowing Helpline: 0800 028 0285
- Charity Commission: 0300 066 9197
- Local Authority Safeguarding Team
- **Police** (for criminal matters)

7. Responsibilities

- All Staff/Volunteers: Must report serious concerns
- Managers: Must protect whistleblowers from retaliation
- Trustees: Oversee policy implementation

8. Policy Review

Annual review by Trustees. Last updated: 19/04/2025

Approved by:

Dennis Ssemwogerere Director of Programmes Charlton Premier Skills 19/04/2025

Related Policies:

- Safeguarding Policy
- Grievance Procedure
- Code of Conduct

Speaking up protects our participants and upholds our values.

This policy complies with the Public Interest Disclosure Act 1998 and Charity Commission guidance.