

Retail Team Member at the Market & Cafe at Emery Farm

Position Summary:

As a retail team member you will provide friendly welcoming service to create a positive customer experience by making genuine conversation with our customers, discussing products and making recommendations when appropriate, ringing in sales and processing payments with a smile. Retail team members may also perform other duties in the cafe such as food prep, barista station, dishwashing, and cleaning.

Your primary objective is to show our customers outstanding service and deliver a fun, friendly experience. They will want to return again and again because they feel genuinely cared for and enjoy visiting the Market & Cafe.

Duties & Responsibilities:

- Welcome and greet customers, by making eye contact, smiling and saying hello
- Inform customers of specials and offer product recommendations if asked
- Answer questions and enthusiastically help customers find the best choice
- Operate the POS system in an efficient, friendly manner
- Bag groceries with care
- Maintain clean register stations, store shelves, and community area
- Take out garbage, compost and recycling
- Perform side work during shift if required by managers
- Monitor and observe customers' experience. Ensure satisfaction and respond to any requests promptly and courteously
- Be knowledgeable about products, cafe menu, events/activities, and farm/market history
- Perform opening and closing duties as assigned; follow, complete, verify checklists
- Receive, unload, verify, stock, and rotate deliveries
- Arrive to work on time and ready to work with a positive attitude
- Be a part of a team and attend all scheduled meetings, seek out new responsibilities, and discover ways to improve

Additional duties may be required as needed by managers. All tasks are important and build upon our commitment to create a positive and outstanding customer experience. YOU are an important role in creating this experience. We strive to maintain a fun, warm, and friendly environment for our team and our customers.

You will be required to stand and walk throughout your shift, use repetitive hand movements, and lift up to 50 pounds. Part-time shifts available.