

# Positivity Loves Company LLC Privacy Policy

# Created by:

Dawn Schubert Positivity Loves Company LLC

Positivity Loves Company LLC operates the site positivitylovescompany.com to provide services including coaching and consulting, yoga sessions, breath work sessions, affirmation sessions, social media content and promotions, news distribution, email distribution, podcasts, blogs, booking services for coaching and consulting, e-commerce for purchasable items listed on the website.

Positivity Loves Company LLC is committed to protecting users' privacy and addressing potential privacy concerns. The following information has been posted to help you, the consumer, understand what private information we collect and how your information is used.

#### Types of private information collected

To best serve your needs, we may collect the following types of information when you visit positivitylovescompany.com.

#### Personal information

We may collect the following personal information from our users:

- Name
- Mailing address
- Phone number
- · Email address
- Birthdate
- Sex
- Age
- Payment/Billing Information
- Billing address
- Personal information such as what types of services you are interested in and why

You can always choose to provide less information. However, omitting some of this personal information may limit your ability to access all of the benefits of our website and services. For example, we will not be able to process transactions without payment information and a billing address, or ship goods without your name and mailing address.

#### **Automatically collected information**

We automatically collect data on how our users visit positivitylovescompany.com, such as your IP address, location, browser, browser language, operating system, device identifiers, and cookies.

Our website currently uses cookies to enhance its functionality. You may disable cookies in your web browser, but this may limit your ability to access positivitylovescompany.com.

#### Social media information

If you've linked your Positivity Loves Company LLC account with a social media account, we may also collect information social media networks give us. Depending on the social media network, this may include your username, name, email address, friends list, and more. In addition, we may collect demographic data when users interact with Positivity Loves Company LLC social media accounts.

#### Policy on collecting sensitive personal information

Positivity Loves Company LLC does not gather any of your sensitive personal information, such as your social security number, driver's license number, race, ethnicity, religion, health metrics, political associations, or details on your criminal background.

#### How the information collected is used

We only use your personal information to help you utilize everything Positivity Loves Company LLC has to offer. This includes:

- Creating and maintaining an account with us
- Completing your transactions
- Shipping your purchases
- Fulfilling customer service requests
- Communicating our sales and promotions
- Contacting you regarding updates to our company policies
- Making all of Positivity Loves Company LLC's services available to you in a convenient manner
- Providing advertisements that may be relevant to you as you visit positivitylovescompany.com
- Evaluating analytics to see how our customers engage with positivitylovescompany.com

#### Length of time personal information is stored

We may store your personal information for an extended period of time, depending on how we need to use the information. For example, we'll keep your email address and name on file as long as you have an account with us. In addition, we may need to keep your billing information on file for an extended period of time to maintain our internal transaction records.

#### Who the information is shared with

We may share your information with third parties, but only those affiliates that Positivity Loves Company LLC has fully vetted and created a partnership with.

The only reason we will ever share your information with affiliates is for the following purposes:

Processing transactions

- Fulfilling and delivering orders or services
- Measuring marketing and advertising performance
- Providing excellent customer service
- Issuing email, text message, phone or social media communications

# Information Security

We do our best to keep your private information secure and safe. Most of your personal information is encrypted and is therefore protected from being accessed by outside users. However, data leaks and malicious attacks do happen. Please understand that while we do our best to protect your data, providing your personal information is at your own risk.

## Ability to decline to provide personal information

You can, of course, decline to disclosure your personal information to us. However, the failure to provide us with pertinent information may limit your ability to fully benefit from Positivity Loves Company LLC and all of its offerings. Remember, we only ask for personal information that can help us fully provide our services to our customers.

## **Additional questions**

If you have questions regarding this privacy policy, feel free to contact us at

Dawn@positivitylovescompany.com. A Positivity Loves Company LLC representative will respond to your privacy policy questions as soon as possible.

# Policy update

This privacy policy was last updated on 05/08/2024. If we adjust the privacy policy, we will email all account holders of this change and post the most recent update date here. Once posted, the new privacy policy shall be effective immediately.

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