



Cedar Ridge Outfitters Payment and Refund Policy

Cedar Ridge Outfitters (Outfitter) has the following payment and refund policy as it pertains to all deposits and fees paid to them by a client (Client) for any/all services provided or requested.

1. Within 15 days of booking a hunt, a deposit for half (1/2) of hunting fees is required. The deposit can be made by personal check, credit card, certified check or money order. **PLEASE DO NOT SEND CASH.** Deposits paid by personal check will not be placed on the calendar until check has cleared. All credit card transactions are subject to 3% processing fee.

2. Balance is due upon arrival of guest to hunting cabin. If balance is not paid upon arrival, hunt will be cancelled, and any deposit money forfeited. Any money paid as a deposit or subsequent payments shall be applied to the total hunt price. Balance can be paid by credit card, certified check or cash. **NO PERSONAL CHECK** will be accepted. If you wish to pay balance by personal check, please send check early to allow enough time for check to clear before arrival date.

The following guidelines shall serve as Cedar Ridge Outfitters refund policies. However, no refunds shall be granted after December 31 of the year in which the hunt was booked. Allowable refunds shall be returned from the Outfitter to the Client within 30 days.

- 1) We will issue 100% refund of deposits and any additional moneys paid under the following circumstances:
 - a. In the case of the death of the licensee, any person who has authority to represent the decedent as provided by a court order shall submit a written request for a deposit/fee refund supported by a copy of the respective death certificate; *Limits on refund - Death must have occurred during the current year season and prior to hunt start date – 100% refund*

 - b. In the case of the death of the licensee's spouse, parents, grandparents, lineal descendants and their spouses, step-parent, step-sibling, step-children, father-in-law, mother-in-law, brother-in-law, sister-in-law, step-son-in-law or step-daughter-in-law, the licensee shall submit a written request for a deposit/fee refund supported by the respective death certificate. *Limits on refund – Death must have occurred during the current year season and prior to hunt start date – 100% refund*

 - c. In case of incapacitation illness or injury of the licensee or immediate family member, supported by physician's sworn statement; *Limits on refund – Must have occurred during the current year season and prior to hunt start date – 100% refund*



- d. Military personnel who receive Permanent Change of Station (PCS) orders or are assigned away from their home duty station on Temporary Duty Orders (TOY), all of this being supported by a copy of official military orders from the Armed Forces of the United States; *Limits on refund – Re-assignment must have occurred during the current year season and prior to hunt start date – 100% refund*
 - e. An error on the part of Wyoming Game and Fish Department or its authorized agent where the Client's issued license is not valid – *Limits on refund – Upon proof from Department of error – 100% refund*
- 2) We will issue refunds (other than above) based on these guidelines:
- a. Any cancellation of a booked hunt prior to 30 days from hunt start date for any reason other than those stated in Section 1, will forfeit 1/2 deposit amount.
 - b. Any cancellation of a booked hunt less than 30 days from hunt start date for any reason other than those stated in section 1, will forfeit all deposits.
- 3) If Client wants to reschedule their hunt, Outfitter will attempt to reasonably accommodate any changes based on availability during the hunting season being requested. If Outfitter is unable to accommodate the request to reschedule, refunds will be determined based on the guidelines in Sections 1 and 2 or held in escrow for future seasons.