Leader MDR Standard Work

# Standard work

1. Present to location of units MDRs at least 3 minutes before their scheduled start time
   * Observe and record who was present and who was unable to attend
2. Before the rounds start, present yourself to the team and explain that you are performing process observation of rounds and after the rounds, you will debrief with the team to learn from them and how the process is going. *(Helps establish psychological safety)*
3. Observe rounds with the standard work document in hand and record any deviations from standard work
4. Debrief with at least one team member post-rounds to understand barriers to following the standard work. The purpose is to understand how the standard can continue to be improved. Questions might include:
   * What do you think got in the way of XXX?
   * What do you think we could do differently to mitigate XX barrier?
5. Record and report barriers as appropriate.