



HOMELESS • OUTREACH • PROACTIVE • ENFORCEMENT

H.O.P.E.

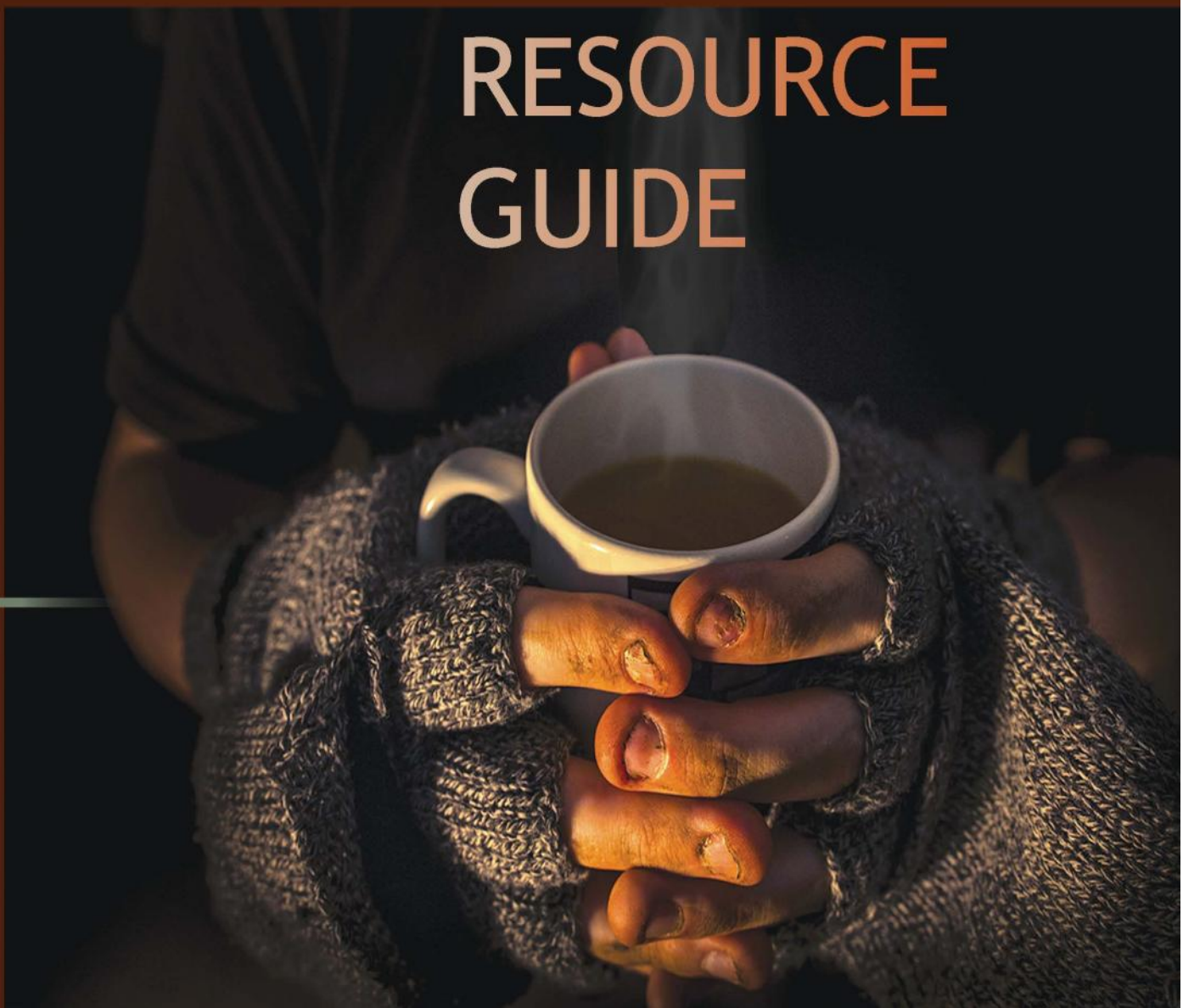
and

DEPARTMENT OF BEHAVIORAL HEALTH

HOMELESS OUTREACH SUPPORT TEAM (H.O.S.T.)

San Bernardino County

# HOMELESS RESOURCE GUIDE





# Board of Supervisors



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**CaSonya Thomas**

# Homeless Outreach Support Team (HOST)

The mission of H.O.P.E. is to balance proactive outreach with enforcement of the law, while connecting members of the homeless population with resources that may help them transition from homelessness. The ultimate goal is to reduce the rate of recidivism, incarceration, and reduce the current costs associated to homeless related crime.

For more information or assistance contact H.O.P.E. at:

**Phone: 909-387-0623**

**Toll Free 1-844-811-HOPE (4673)**

Or by email: [Hope@sbcasd.org](mailto:Hope@sbcasd.org)

<http://cms.sbcounty.gov/sheriff/GeneralInfo/HOPE.aspx>



Homeless Outreach Proactive Enforcement

# Homeless Outreach Proactive Team (HOPE)

HOST is an outreach based program providing services in the field to engage those chronically homeless individuals with mental illness into permanent supportive housing. HOST collaborates with the Sheriff's Homeless Outreach Proactive Enforcement (HOPE) team to conduct outreach events, go out into the field, and engage the most difficult and hard to reach clients. HOST staff works with qualified individuals to complete the necessary applications and assessments in the field and, upon receipt of housing voucher, will assist the individual to locate and move into housing. HOST continues to offer recovery-based wrap around case management services to the individual to assist them to recover, gain wellness, and reintegrate into the community with the ultimate goal of independence and self-sufficiency.

For more information or assistance contact HOST at:

**909-421-4633**



Through their work, the HOST and HOPE teams are supporting the Countywide Vision by providing opportunity and a better quality of life for residents in need.

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## Disclaimer

The San Bernardino County Sheriffs Department in collaboration with the Department of Behavioral Health have provided this Resource Guide to provide information regarding services available at a community level. This booklet is provided as an informational service only and does not constitute and should not be relied upon as an official record of San Bernardino County.

The following content is produced from sources believed to be reliable. The San Bernardino County Sheriff's Department makes no representation, express or implied, that the information in this booklet is complete, timely, or accurate. No warranty expressed or implied is made regarding: accuracy, adequacy, completeness, legality, reliability, merchantability, fitness for a particular purpose, or usefulness of any information. Any elected officials, officers, agents, or employees shall not be held responsible for any errors or omissions produced by secondary dissemination of this information.

# San Bernardino County Offices

## Quick Reference Guide

Aging and Adult Services	909-891-3900
Alcohol and Drug Prevention	888-743-1478
Animal Control	800-472-5609
Arrowhead Regional Medical Center	909-580-1000
Assessor/Tax Collector	909-387-8308
Behavioral Health	888-743-1478
Birth/Death/Marriage Certificates	855-732-2575
Bus Schedules Omnitrans Hotline	800-966-6428
California Children's Services Medical	866-722-6227
Center for Disease Control (AIDS assistance)	800-232-4636
Children and Family Services	800-827-8724
Children's Network	909-383-9677
Code Enforcement	909-387-8311
Community Action Partnership	909-723-1500
Coroner's Office	909-387-2978
Court approved Treatment & Counseling	909-517-2020
Crisis Hot Line	909-886-6737
District Attorney	909-387-8309
Elder Abuse Hotline	877-565-2020
First 5 Program	909-386-7706
Housing Authority	909-890-0644
Immunizations	800-722-4794
In-Home Supportive Services	877-800-4544
Kaiser for Kids (Children's Health Plan)	800-255-5053
Libraries (San Bernardino County)	909-387-5720
Literacy Hotline	909-387-5730
Maternal Health	800-227-3034
Medi-Cal (Phone Support Mon-Fri 8-5)	800-541-5555
Medicare Health Insurance Counseling	800-434-0222
Poison Control Hotline	800-222-1222
Preschool Services	909-383-2000
Probation	909-387-5841
Mental Health Crisis Mobile Response Morongo Basin	760-499-4429
Mental Health Crisis Mobile Response East Valley	909-421-9233
Mental Health Crisis Mobile Response West Valley	909-458-1517
Public Defender	909-387-8373
Public Health	800-782-4264
Public Health TTY	909-387-6359
Senior Information & Assistance	800-510-2020
TB Testing	800-722-4477
Transitional Assistance (Welfare)	909-388-0245
Veteran's Affairs 909-387-5516	909-387-5516
Workforce Development 800-451-JOBS	800-451-JOBS

# Transitional Assistance

The San Bernardino County Transitional Assistance Department (TAD) goals are to meet the basic needs of families and individuals, while working with them to attain self-sufficiency, and to promote work and personal responsibility.

**1-877-410-8829**

**General Information: 909-388-0245**

<http://hs.sbcounty.gov/tad/Pages/welcome.aspx>

The following programs are available through TAD:

**C4Yourself** - online application for Medi-Cal benefits, CalFresh (Food Stamps) and CalWORKS.  
www.c4yourself.com

**CalWORKS** - time limited program that provides financial assistance and Welfare-to-Work services to families with children. Homeless Assistance is included in this program.

**Housing Support Program** - provides immediate housing options for unsheltered families. Must apply at TAD office directly.

**Child Care Program** - provides child care reimbursements to providers on behalf of current CalWORKS recipients who are in an approved work or training program.

**Food Stamp Program** - nutritional assistance program designed to assist single individuals and families with little or no income to buy food.

**Foster Care Program** - provides financial assistance for children in need of substitute parenting who have been removed from the home.

**General Relief Program** - provides loan assistance to indigent individuals and families in temporary need of housing, food, and/or transportation.

**Medi-Cal Program** - provides for health care for certain qualifying residents. Apply at C4Yourself.



## Adelanto #48

10875 Rancho Rd., Adelanto, CA 92301  
760-530-2900

## Barstow #06

1900 E. Mountain View St., Barstow, CA 92311

## Colton #19

2040 W. Woodpine Ave., Colton, CA 92324

## Del Rosa #07

1585 E. Highland Ave., San Bernardino, CA 92415

## Fontana #09

7977 Sierra Ave., Fontana, CA 92335

## Hesperia #08

9655 9th Ave., Hesperia, CA 92345  
760-956-4697

## Needles #10

1300 Bailey St., Needles, CA 92363

## Ontario #15

1637 Holt Blvd., Ontario, CA 91761

## Rancho Cucamonga #25

10825 Arrow Rte., Rancho Cucamonga CA, 91730

## Redlands #04

881 W. Redlands Blvd., Redlands, CA 92373

## San Bernardino #01

265 E. 4th St., San Bernardino, CA

## San Bernardino #02

2050 Massachusetts Ave., San Bernardino, CA

## Twentynine Palms #79

73629 Sun Valley Dr., Twentynine Palms, CA 92277

## Victorville #18

15010 Palmdale Ave., Victorville, CA 92392

## Yucca Valley #03

56357 Pima Trail, Yucca Valley, CA 92284

# Homeless Resources

## Community Action Partnership of San Bernardino County

(909) 723-1500

<http://www.sbcounty.gov/capsbc/>

Offers multiple forms of assistance to low income individuals and families:

- Food/Clothing
- Bus passes
- Rental Assistance
- Weatherization Assistance
- Motel Vouchers
- Assistance for the Homeless

A list of food distribution sites can also be found at the CAP website:

[www.sbcounty.gov/capsbc/foodsites.html](http://www.sbcounty.gov/capsbc/foodsites.html)

## 211 Call Center

2-1-1 is a toll-free telephone number that will connect people from anywhere within the San Bernardino County area to a 24-hour service that can give them information and referrals for health and social services in their area.

Dial 211 or 888-435-7565

[www.211sb.org](http://www.211sb.org).

## Office of Homeless Services

Serves as the lead agency for the Continuum of Care for the County of San Bernardino.

909-386-8297

[www.sbcounty.gov/sbchp](http://www.sbcounty.gov/sbchp)

homelessrfp@hss.sbcounty.gov

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## Housing Authority of the County of San Bernardino

Assistance with low cost housing throughout San Bernardino County.

Hours: 9am-4pm Monday-Friday (most offices are closed every other Friday; call for information)

### Adelanto, Apple Valley, Hesperia and Victorville areas:

15465 Seneca Rd., Victorville  
760-243-1043

### Barstow area:

421 South 7th St., Barstow  
760-256-8814

### Bloomington, Colton, Fontana, Rialto areas:

772 Pine St., Colton  
909-824-8277

### Chino, Montclair, Ontario, and Rancho Cucamonga areas:

13088 Monte Vista Ave., Chino  
909-628-3413

### Ontario area:

424 N. Lemon Ave., Ontario  
909-983-1318

### Redlands, Highland, Yucaipa and Loma Linda areas:

131 East Lugonia Ave., Redlands  
909-890-5320

### San Bernardino area:

672 N. Waterman Ave., San Bernardino  
909-890-9533

### Maplewood Homes Office

1738 West 9th St., San Bernardino  
909-890-5350

### Waterman Gardens Office

425 Crestview Ave., San Bernardino  
909-885-1593

# Homeless Resources

Program Name	Food and/or clothing	Transportation	Rental or Utility Assistance	Shelter*	Showers	Additional Resources / Services	Additional Comments
<b>ALL AREAS</b>							
<b>Home Energy Assistance Program (HEAP)</b> 909-723-1680 - appts 909-723-1681 - appts 909-723-1500 - workshop 909-723-1620 - general info			X				<a href="http://www.co.san-bernardino.ca.us/eesheap.html">www.co.san-bernardino.ca.us/eesheap.html</a>
<b>Meals on Wheels</b> 909-891-3930 <a href="http://www.mealcall.org">www.mealcall.org</a>	X						Age 60+
<b>WIC (Women, Infants, Children)</b> 800-472-2321 <a href="http://www.sbcounty.gov/wic">www.sbcounty.gov/wic</a>	X						
<b>CENTRAL VALLEY</b>							
<b>Catholic Charities</b> 1800 Western Ave, Ste. 107 San Bernardino, CA 92411 (909) 880-3625	X	X	X			X	Counseling and immigration services available as well
<b>Diocese of San Bernardino</b> 1201 E. Highland Ave. San Bernardino, CA 92404 909-475-5300	X						
<b>Family Services Association</b> 612 Lawton St. Redlands, CA 92374 909-793-2673	X		X			X	
<b>First United Methodist</b> 1 E. Olive Ave. Redlands, CA 92373 909-793-2118	X				X		
<b>Foothill Aids Project</b> 362 Orange Show Lane San Bernardino, CA 92408 909-884-2722	X	X		X		X	Provides services to individuals living with HIV/AIDS

\* For a complete list of shelters and the more specific qualifications, please reference the "Shelters" section of this Guide.



# Homeless Resources

Program Name	Food and/or clothing	Transportation	Rental or Utility Assistance	Shelter*	Showers	Additional Resources / Services	Additional Comments
<b>Fraze Community Center</b> 1140 W. Mill Street San Bernardino, CA 92412 909-889-4424	X			X		X	
<b>Helping Hands Pantry</b> 1455 E. 3rd St. San Bernardino, CA 92408 909-796-4222	X						
<b>Mary's Mercy Center</b> 641 N. Roberds Ave. San Bernardino, CA 92411 909-889-2558	X			X	X	X	Medical screenings & dental clinics
<b>Mercy House</b> 247 E. 7th Street San Bernardino, CA 92410 909-888-4800	X	X		X	X		
<b>Temple Missionary Baptist</b> 1583 Union St. San Bernardino, CA 92411 909-888-2038	X					X	
<b>The Blessing Center</b> 760 E. Stuart St. Redlands, CA 92374 909-793-5677	X				X	X	
<b>The Rock Church</b> 2345 S. Waterman Ave. San Bernardino, CA 92408 (909) 825-8887	X					X	Homeless Ministry— 909-825-8887 ext 349
<b>The Salvation Army</b> 746 W. 5th Street San Bernardino, CA 92410 909-888-1337	X			X		X	
<b>The Way World Outreach</b> 1001 N. Arrowhead Ave. San Bernardino, CA 92410 909-884-1385	X	X				X	

\* For a complete list of shelters and the more specific qualifications, please reference the "Shelters" section of this Guide.

# Homeless Resources

Program Name	Food and/or clothing	Transportation	Rental or Utility Assistance	Shelter*	Showers	Additional Resources / Services	Additional Comments
<b>WEST VALLEY</b>							
<b>Abundant Living Outreach Center</b> 9269 Utica Ave, Ste. 125 Rancho Cucamonga, CA 909-476-0300	X	X		X		X	Snack packs, ride vouchers, phone/cell, hotel vouchers, shelter
<b>Caring for the Hills</b> 15558 Avery Street Chino Hills, CA 91709 909-597-1454	X						
<b>Catholic Charities</b> 904 E. California St Ontario, CA 91761 909-391-4882	X	X	X			X	Counseling and immigration services available as well
<b>Family Resource Center</b> 9791 Arrow Route Rancho Cucamonga, CA 91730 909-477-2781	X					X	
<b>Foothill Aids Project</b> 233 W. Harrison Ave. Claremont, CA 91711 909-482-2066	X	X		X		X	Provides services to individuals living with HIV/AIDS
<b>God Always Provides (GAP)</b> 8786 Helms Ave, Ste. A Rancho Cucamonga, CA 91730 909-945-1020	X						
<b>Mercy House</b> 435 S. Bonview Ontario, CA 91761 909-460-6768	X	X		X	X		
<b>Ontario Christian Center</b> 1336 N. Baker Ave. Ontario, CA 91764 909-983-5269	X						
<b>Water of Life Food Warehouse</b> 16815 Spring St. Fontana, CA 92335 909-463-0103	X						

\* For a complete list of shelters and the more specific qualifications, please reference the "Shelters" section of this Guide.

# Homeless Resources

Program Name	Food and/or clothing	Transportation	Rental or Utility Assistance	Shelter*	Showers	Additional Resources / Services	Additional Comments
<b>DESERT REGION</b>							
<b>Assembly of God/Living Waters</b> 21811 Ottawa Rd. Apple Valley, CA 760-247-6488	X						
<b>Calvary Chapel</b> 15081 Center St. Victorville, CA 760-241-0778	X						
<b>Catholic Charities</b> 16051 Kasota Road, Ste. 700 Apple Valley, CA 92307 760-242-2311	X	X	X			X	Counseling and immigration services available as well
<b>Catholic Charities</b> 703 E. Main Street Barstow, CA 92311 760-256-3733	X	X	X			X	Counseling and immigration services available as well
<b>Desert Manna</b> 209 N. 1st Ave. Barstow, CA 92311 760-256-7797	X	X	X	X	X	X	Bus vouchers to travel to verifiable place of residence or employment (up to \$50).
<b>Desert Sanctuary</b> 705 E. Main Barstow, CA 92311 760-256-3733	X					X	Clothing, hygiene items, household items, diapers
<b>Feed My Sheep</b> 15260 Nisqualli Rd Victorville, CA 92395 760-243-2043	X						
<b>First Christian Church</b> 17746 George Blvd. Victorville, CA 760-246-4100	X						

\* For a complete list of shelters and the more specific qualifications, please reference the "Shelters" section of this Guide.

# Homeless Resources

Program Name	Food and/or clothing	Transportation	Rental or Utility Assistance	Shelter*	Showers	Additional Resources / Services	Additional Comments
<b>Foursquare Church</b> 10931 Lawson Street Adelanto, CA 92301 760-246-8445	X						
<b>Gate Church</b> 11783 Amethyst Rd. Victorville, CA 760-949-8979	X						
<b>Hesperia Grange Hall</b> 16685 Yucca St. Hesperia, CA 760-245-2615	X						
<b>Holy Innocents</b> 13230 El Evado Rd. Victorville, CA 760-955-6010	X						
<b>Making A Difference Ministry</b> 14616 Valle Vista Road Phelan, CA 92371 760-868-3776	X						
<b>Molding Hearts</b> 13474 Iroquois Rd. Apple Valley, CA 92308 951-403-8446				X		X	
<b>Salvation Army</b> 14585 La Paz Dr. Victorville, CA 760-243-5933	X						
<b>Salvation Army</b> 56592 29 Palms Highway Yucca Valley, CA 92284 760-228-0114	X		X	X			

\* For a complete list of shelters and the more specific qualifications, please reference the "Shelters" section of this Guide.

# Homeless Resources

Program Name	Food and/or clothing	Transportation	Rental or Utility Assistance	Shelter*	Showers	Additional Resources / Services	Additional Comments
<b>Samaritan Helping Hands</b> 15527 8th Street Victorville, CA 92395 760-243-5933	X		X				
<b>Set Free Christian Fellowship</b> 16949 S. "D" St. Victorville, CA 92395 760-241-9428	X			X			
<b>Victor Valley Rescue Mission</b> 16857 C. Street Victorville, CA 92395 760-955-5958	X				X	X	Hygiene items, clothing, meals
<b>MOUNTAIN REGION</b>							
<b>New Beginnings</b> 117 E. Mojave/Greenway Big Bear City, CA 760-245-8866	X						

\* For a complete list of shelters and the more specific qualifications, please reference the "Shelters" section of this Guide.

Please note: the information provided on these pages was produced from sources believed to be reliable. All efforts have been made to provide accurate up to date information.

# Counseling and Mental Health Services

Access Unit is a referral line to Behavioral Health Services 24 hours a day, 7 days a week: 888-743-1478.

## CENTRAL VALLEY REGION:

Arrowhead Regional Medical Center Behavioral Health Unit	909-580-1800	400 N. Pepper Ave, Colton, CA 92324
Catholic Charities	909-388-1329	1450 N. "D" Street, San Bernardino, CA 92405
Community Hospital of San Bernardino	909-877-6333	1805 Medical Center Drive, San Bernardino, CA 92411
Family Services Agency (San Bernardino)	909-886-6737	1669 North "E" Street, San Bernardino, CA 92405
Inland Behavioral and Health Services	909-881-6146	1963 N. "E" Street, San Bernardino, CA 92405
Mesa Counseling-Rialto	909-421-9301	850 E. Foothill Blvd., Rialto, CA 92376
New Day Institute (San Bernardino)	909-883-2312	1600 N. Arrowhead Ave, San Bernardino, CA 92405
Phoenix Services/County of San Bernardino	909-387-7200	820 E. Gilbert Street, San Bernardino, CA 92415
South Coast Community Services (Redlands)	909-792-0747	1030 Nevada Street, Ste 200, Redlands, CA 92373
South Coast Community Services (Yucaipa)	909-790-0210	34324 Yucaipa Blvd., Ste B-D, Yucaipa, CA 92399
Victor Community Services	909-522-4656	1505 W. Highland Ave., San Bernardino, CA 92411

## WEST VALLEY REGION:

Alta Loma Psychological Association	909-980-3567	9089 Baseline Road, Ste 200, Rancho Cucamonga, CA 91730
Bilingual Family Counseling Center (Prop 36)	909-986-7111	317 W. "F" Street, Ontario, CA 91762
Family Services Agency (Fontana)	909-822-3533	9161 North Sierra Ave, Ste 212, Fontana, CA 92335
Mariposa Counseling	909-458-1350	2940 Inland Empire Blvd., Ontario, CA 91764
New Day Institute (Fontana)	909-355-3888	16823 Arrow Blvd., Fontana, CA 92335
New Day Institute (Chino)	909-517-2020	11780 Central Ave, Ste 100, Chino, CA 91710
Pacific Clinics	909-980-3427	2990 E. Inland Empire Blvd., Ste 101, Ontario, CA 91764
Vista Community Counseling	909-854-3420	17216 Slover Ave., Bldg L, Fontana, CA 92337
West End Family Counseling	909-983-2020	855 N. Euclid Ave., Ontario, CA 91762

**For all numbers use 711 for TTY users.**

# Counseling and Mental Health Services

Access Unit Department of Behavioral Health Counseling Referrals 888-743-1478

## MOUNTAIN REGION:

Family Services Agency (Crestline)	909-338-4689	23406 Crest Forest Drive, Crestline, CA 92352
Lutheran Social Services	909-886-5070	41945 Big Bear Blvd., Ste 200, Big Bear Lake, CA 92315

## DESERT REGION:

Barstow Counseling	760-255-5700	1841 E. Main Street, Barstow, CA 92311
Crisis Center	760-245-8837	16460 Victor St., Victorville, CA
Hi-Desert Behavioral Health Services	760-366-1541	57407 29 Palms Hwy, Ste F, Yucca Valley, CA 92284
Lutheran Social Services	760-372-5159	82820 Trona Road, Trona, CA 93562
Needles Behavioral Health Center	760-326-9313	1600 Bailey Ave, Unit 2, Needles, CA 92363
Oasis Counseling	760-255-1083	500 Melissa Ave., Barstow, CA 92311
Telecare Mental Health Crisis Center	760-245-8837	12240 Hesperia Road, Victorville, CA 92395
Victor Valley Behavioral Health	760-955-1777	12625 Hesperia Road, Victorville, CA 92395
Victor Valley Community Services Council	760-243-9646	16692 Mojave Drive, Victorville, CA 92395

**For all numbers use 711 for TTY users.**

### Crisis Walk-In Clinics

#### East Valley

850 E. Foothill Blvd.  
Rialto, CA 92376  
(909) 421-9495

#### High Desert

12240 Hesperia Rd.  
Victorville, CA 92395  
(760) 245-837

#### Morongo Basin Area

7293 Dumosa Ave, Ste #2  
Yucca Valley, CA 92284  
(855) 365-6558

7-1-1 for TTY users

### Community Crisis Response Team

East Valley - Pager: (909) 420-0560  
West Valley - Pager: (909) 535-1316  
High Desert - Pager: (760) 734-8093

# Substance Use Resources

Program Name	Classes	Outpatient Treatment	Residential Facility	Sober Living	Male	Female	Co-Ed	Children	Additional Comments
<b>ALL AREAS</b>									
<b>Alcoholics Anonymous</b> 909-628-4428 909-825-4700									
<b>Drug Alternative Program</b> 909-873-1094			X		X				
<b>CENTRAL VALLEY</b>									
<b>Cedar House Rehabilitation Center</b> 18612 Santa Ana Ave Bloomington, CA 92316 909-421-7120	X	X		X	X				
<b>Central Valley Regional Recovery Center</b> 1076 Santo Antonio Dr. Colton, CA 92324 909-433-9824	X								
<b>Colton Clinical Services</b> 2275 E. Cooley Dr. Colton, CA 92324 909-370-1777		X		X		X			
<b>Foothill AIDS Project</b> 362 Orange Show Lane San Bernardino, CA 92408 909-884-2722			X				X		HIV/AIDS
<b>Frazer Community Center</b> 1140 W. Mill Street San Bernardino, CA 92412 909-889-4424				X		X		X	
<b>Gibson House for Men</b> 1100 N. "D" Street San Bernardino, CA 92410 909-884-0840			X		X				



# Substance Use Resources

Program Name	Classes	Outpatient Treatment Facility	Residential Facility	Sober Living	Male	Female	Co-Ed	Children	Additional Comments
<b>Gibson House for Women</b> 1135 N. "D" Street San Bernardino, CA 92410 909-888-6956			X			X			
<b>His House</b> 23950 Prado Lane Colton, CA 92324 877-345-4138			X			X			
<b>Hope Homes</b> 18985 Cajon Blvd. San Bernardino, CA 92407 909-864-0644				X	X				
<b>House of Angels</b> 3664 North "E" Street San Bernardino, CA 92405 909-841-4715				X	X	X	X		
<b>Inland Behavioral &amp; Health Services</b> 1963 N. E Street San Bernardino, CA 92405 909-881-6146		X							
<b>Inland Valley Recovery Svcs</b> 939 N. D Street San Bernardino, CA 92401 909-889-6519		X	X				X		
<b>Let's Be Clean</b> 1356 N. Arrowhead Ave. San Bernardino, CA 92405 909-889-4597				X			X		
<b>Loma Linda University Behavioral Medicine Center</b> 1710 Barton Road Redlands, CA 92373 909-558-9277		X	X				X		
<b>Maple House Rehabilitation</b> 1088 Maple Ave. Bloomington, CA 92316 909-421-7120	X	X	X			X		X	
<b>New Start Living for Men</b> 1172 N. "D" Street San Bernardino, CA 92410 626-786-7973				X	X				

# Substance Use Resources

Program Name	Classes	Outpatient Treatment	Residential Facility	Sober Living	Male	Female	Co-Ed	Children	Additional Comments
<b>Pine Ridge Treatment Center</b> 1881 Commercenter E, Ste.220 San Bernardino, CA 92408 909-890-0294		X	X				X		
<b>PRIDE Program</b> 1874 Business Center Drive San Bernardino, CA 92408 909-386-0524		X							Probationers only
<b>Redlands Center for Change</b> 802 W. Colton Ave., Ste. C Redlands, CA 92374 909-335-2989		X							Felons
<b>Rialto Behavioral &amp; Addiction Treatment Services</b> 850 E. Foothill Blvd. Rialto, CA 92376 909-421-9601		X							
<b>Salvation Army Rehabilitation</b> 303 South Doolittle Rd. San Bernardino, CA 92415 909-889-9605			X		X				
<b>Serenity Castle Ranch</b> 18654 Cajon Blvd. San Bernardino, CA 92407 951-378-4245				X	X				
<b>WEST VALLEY</b>									
<b>Aegis Medical Systems</b> 125 West F Street Ontario, CA 91762 909-986-4550		X							
<b>Alcohol Education and Recovery Services</b> 12560 Central Ave. Chino, CA 91710 909-591-4761	X								
<b>Fontana Ranch</b> 17776 Citron Ave. Fontana, CA 92335 951-219-8021				X	X				

# Substance Use Resources

Program Name	Classes	Outpatient Treatment	Residential Facility	Sober Living	Male	Female	Co-Ed	Children	Additional Comments
<b>His House</b> 239 W. 9th Street Upland, CA 91786 877-345-4138			X		X				
<b>Inland Valley Recovery Svcs</b> 934 N. Mountain Ave., Ste. A & B Upland, CA 91786 909-949-4667		X	X				X		
<b>Living World Harvest Center</b> 5151 "F" Street Chino, CA 91710 909-613-1495				X	X				
<b>Matrix Institute</b> 11777 Sebastian Way, Ste. 102 Rancho Cucamonga, CA 800-310-7700		X							
<b>Prototypes Women Center</b> 837 East Arrow Hwy. Pomona, CA 91767 909-624-1233		X	X			X		X	
<b>Rehabilitation Alcohol Program</b> 17205 Arrow Blvd. Fontana, CA 92335 909-356-9390	X								
<b>Valley Improvement Program</b> 8540 Archibald Ave., Bld. 18 Rancho Cucamonga, CA 91730 909-987-4036	X								
<b>DESERT</b>									
<b>Aegis Medical Systems</b> 11776 Mariposa Road Hesperia, CA 92345 760-956-2462		X							
<b>High Desert Child, Adolescent &amp; Family Services Center</b> 16248 Victor Street Victorville, CA 92395 760-243-7151		X							

# Substance Use Resources

Program Name	Classes	Outpatient Treatment Facility	Residential Facility	Sober Living	Male	Female	Co-Ed	Children	Additional Comments
<b>Jackson Bibby Awareness Group, Inc.</b> 222 E. Main Street Barstow, CA 92311 760-256-6114	X								
<b>Life Community Development</b> 15815 Horizon Way Adelanto, CA 92301 760-246-0691				X	X	X	X	X	
<b>Needles Center for Change</b> 300 H Street Needles, CA 92363 760-326-4590	X	X							
<b>Pine Ridge Treatment Center</b> 15367 Bonanza Rd. Ste. A Victorville, CA 92392 760-955-1012		X	X				X		
<b>St. John of God Healthcare</b> 15534 6th Street Victorville, CA 92393 760-952-9192 Hotline: 888-233-4288		X							
<b>St. John of God Healthcare</b> 13333 Palmdale Road Victorville, CA 92392 760-241-4917		X	X		X	X	X	X	
<b>Yucca Valley Center for Change</b> 58945 Business Center Dr., Ste P Yucca Valley, CA 92284 760-369-1074		X							
<b>MOUNTAIN REGION</b>									
<b>Big Bear Center for Change</b> 41945 Big Bear Blvd., Ste 208 Big Bear Lake, CA 92315 909-878-0101		X							
<b>Pine Ridge Treatment Center</b> Running Springs, CA 909-867-7027		X	X				X		

## Substance Use Resources

Program Name	Classes	Outpatient Treatment	Residential Facility	Sober Living	Male	Female	Co-Ed	Children	Additional Comments
<b>Rim Family Services</b> 28545 Highway 18 Skyforest, CA 92385 909-336-1800		X							
<b>Temple House</b> 568 Temple Lane Big Bear Lake, CA 92315				X		X			
<b>The Cottages</b> 528 Cottage Lane Big Bear Lake, CA 92315 909-725-7540				X	X				

## Alcoholics Anonymous

909-628-4428

909-825-4700

Please note: the information provided on these pages was produced from sources believed to be reliable. All efforts have been made to provide accurate up to date information.

# Transitional Aged Youth (TAY) Resources

One Stop TAY centers provide services to TAY ages 16-25.

Services include employment • education opportunities • housing and community life

## Locations:

<p>Ontario One Stop TAY Center 316 E. "E" Street Ontario, CA 91764 909-983-4466</p>	<p>One Stop TAY Center 780 E. Gilbert Street San Bernardino, CA 92415 909-387-7194</p>
<p>High Desert TAY 14360 St. Andrews Dr., Suite 11 Victorville, CA 92395 760-243-5417</p>	<p>One Stop TAY Center 58471 29 Palms Highway, Suite 102 Yucca Valley, CA 92284 760-853-4888</p>
<p>Valley Star Crisis Residential Treatment for TAY (STAY) 780 E. Gilbert Street San Bernardino, CA 92415 909-763-4760 ext 100</p>	

# Domestic Violence Assistance

Emergency shelters **NEVER** give out their locations over the telephone. A representative will be available for emergency 24 hours, 7 days week.

<b>NATIONAL DOMESTIC VIOLENCE HOTLINE: 800-799-7233</b>	
<b>A Better Way (High Desert)</b>	<b>760-955-8723</b>
Adult and Elder Abuse Hotline	877-565-2020
Child Abuse Hotline all Counties	800-827-8724
Desert Manna Ministries	760-255-9025
Desert Sanctuary/Haley House	800-982-2221
Doves of Big Bear Valley Hotline	800 851-7601
Family Assistance Hotline	760-949-4357
Haley House, Barstow	760-252-3441
House of Ruth Hotline	909-988-5559
Inland Temporary Housing	909-796-6381
Lucerne Valley	760-248-2064
Mary's Mercy Center	909-889-2558
Morongo Basin Unity Home	760-366-9663
Option House	909-381-3471
Pacific Lifeline	909- 931-2624
Project Sister	909-626-4357
Shelter from the Storm	800-775-6055
Victor Valley Hotline	760-955-8723

<b>SEXUAL ASSAULT HOT LINES:</b>	
<b>Coachella Valley</b>	<b>760-568-9071</b>
Morongo Basin	760-369-3353
Redlands Sexual Assault Services	909-335-8777
San Bernardino Sexual Assault Services	909-885-8884
Victorville Sexual Assault Services	760-952-0041
Yucaipa	909-790-9374

<b>ADDITIONAL RESOURCES</b>	
<b>Inland Counties Legal Services</b>	<b>909-884-8615</b>
Legal Aid (9:00 am—12:00 noon)	909-889-7328

## Healthcare & Dental Services

Program Name	Medical Services	Dental Services	Behavioral Health Services	Additional Comments
<b>ALL AREAS</b>				
<b>Inland Empire Health Plan (IEHP)</b> 1-888-860-1298 TTY 1-800-720-4347 www.iehp.org	X	X	X	
<b>Molina Healthcare</b> 1-888-665-4621 Toll Free: 1-800-526-8196 www.molinahealthcare.com	X	X	X	
<b>San Bernardino County Department of Public Health</b> 800-782-4264 TDD: 909-387-4859	X	X	X	
<b>San Bernardino County Mental Health &amp; Crisis Services</b> Access Line: 888-743-1478			X	24 hour line
<b>CENTRAL VALLEY</b>				
<b>Arrowhead</b> 1293 North D. St. San Bernardino, CA 92405 909-381-1663	X	X	X	Part of three clinic system—Social Action Community Health Care System (SACHS)
<b>Arrowhead McKee Family Health Center</b> 2372 Sterling Ave. San Bernardino, CA 855-422-8029	X		X	
<b>Arrowhead Westside Community Health Center</b> 850 E. Foothill Blvd. Rialto, CA 92376 855-422-8029	X		X	
<b>ARMC</b> 400 N. Pepper Ave. Colton, CA 92324 909-580-1000	X		X	
<b>Assistance Leagues Dental Services</b> 508 W. Colton Ave. Redlands, CA 92374 909-792-9430		X		



## Healthcare & Dental Services

Program Name	Medical Services	Dental Services	Behavioral Health Services	Additional Comments
<b>Bloomington Dental Clinic</b> 18601 Valley Blvd. Bloomington, CA 92316 909-546-7530		X		
<b>B.R. Dental/O J Kwon, D.D.S.</b> 436 S. Riverside Ave., Ste B Rialto, CA 92376 909-874-5200		X		
<b>Frazee Clinic</b> 488 South K St. San Bernardino, CA 92410 909-383-8092	X	X	X	Part of three clinic system—Social Action Community Health Care System (SACHS)
<b>H Street Clinic</b> 1329 N. "H" St. San Bernardino, CA 909-381-0803	X			Consultation Fee—\$30, Unless Covered California
<b>Indian Health Clinic San Manuel</b> 2210 E. Highland Ave., Ste. 200 San Bernardino, CA 92404 808-268-0008	X	X	X	
<b>Inland Behavioral &amp; Health Services</b> 1963 North E. St. San Bernardino, CA 909-881-6146	X		X	
<b>Inland Family Community Health Center</b> 665 N. "D" St. San Bernardino, CA 92401 909-881-6146	X			
<b>Loma Linda University School of Dentistry</b> 11092 Anderson Street Loma Linda, CA 92350 909-558-4675		X		
<b>New Hope Free Clinic</b> 760 E. Stuart Ave. Redlands, CA 92374 909-748-5408		X		

## Healthcare & Dental Services

Program Name	Medical Services	Dental Services	Behavioral Health Services	Additional Comments
<b>Norton AFB</b> 1455 East Third St. San Bernardino, CA 92408 909-382-7100	X	X	X	Part of three clinic system—Social Action Community Health Care System (SACHS)
<b>Whitney Young Family Health Clinic</b> 1755 Maple St. San Bernardino, CA Primary Care: 909-708-8158 Dental: 909-386-7600	X	X	X	
<b>WEST VALLEY</b>				
<b>Arrowhead Fontana Family Health Center</b> 16854 Ivy Ave. Fontana, CA 855-422-8029	X		X	
<b>Kid's Come First Community Health Center</b> 1556 S. Sultana Ave. Ontario, CA 91761 909-984-7384	X	X	X	Dental services for children under 5
<b>Montclair Medical Clinic</b> 5111 Benito St. Montclair, CA 91763 Day Clinic: 909-399-3173 Evening Clinic: 909-625-9464	X		X	
<b>DESERT REGION</b>				
<b>Hi-Desert Mental Health Center</b> 6601 White Feather Road Joshua Tree, CA 92252 760-366-3711	X		X	
<b>Victor Valley Dental Clinic</b> 14357 7th St. Victorville, CA 92395 760-951-9181		X		

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# Additional Resources

## Department of Motor Vehicles

1-800-921-1117

## Hall of Records

(Birth, Death and Marriage Certificates)

222 West Hospitality Lane  
San Bernardino, CA 92415  
909-387-8306

## Social Security Card

1-800-772-1213 Toll Free  
1-800-325-0778 TTY

## Inland Counties Legal Services

800-677-4257

## Social Security Disability Benefits

Apply online at: [www.ssa.gov](http://www.ssa.gov) or  
Call the toll-free number 800-772-1213  
to make an appointment or  
Visit your local SSA office:

**605 N. Arrowhead Ave ,  
San Bernardino, CA**

**10668 Sierra Way  
Fontana, CA**

**1100 E. Holt Blvd  
Ontario, CA**

## Employment

Workforce Development Department  
[www.csb-win.org](http://www.csb-win.org)

## Emergency Assistance:

American Red Cross  
909-888-1481

Aging and Adult Protective Services  
877-565-2020

Inland Empire United Way  
909-980-1994

## Available services may include:

Skill assessments, job search, and job placement assistance. Training opportunities for eligible individuals. Computers, printers, phones, and fax machine available for job seeking.

Glen Helen Rehabilitation Center  
Specializing in Employment Resources and  
Bonding for Released Ex-Offenders  
Call [909-473-2625](tel:909-473-2625) for appointment

California Relay Services 7-1-1 (for TTY users)

17310 Bear Valley Rd., Suite # 109  
Victorville, CA 92395  
760-552-6550

9650 Ninth St.  
Rancho Cucamonga, CA 91730  
909-941-6500

658 East Briar Dr., Suite #100  
San Bernardino, CA 92408  
909-382-0440

## San Bernardino Employment and Training Agency (SBETA)

600 N. Arrowhead Ave., Suite #300  
San Bernardino, CA 92401  
Call 909-888-7881  
TDD/TTY 1-800-735-2922

# Shelters

Program Name	Emergency Shelter	Transitional	Motel Vouchers	Male	Female	Children	Families	Additional Comments
<b>ALL AREAS</b>								
<b>Clear Water Residential</b> 951-443-6849		X		X	X			
<b>CENTRAL VALLEY</b>								
<b>Central City Mission</b> 1354 North G St. San Bernardino, CA 92405 (909) 381-6921	X	X		X				
<b>Family Services Assoc.</b> 612 Lawton St. Redlands, 92373 909-793-2673			X				X	
<b>Frazer Community Ctr.</b> 1140 W. Mill St. San Bernardino, CA 909-889-4424	X			X		X		Call before 8am
<b>Homeless Program</b> 237 W. Mill Street San Bernardino, CA 92408 909-388-4133	X	X		X	X	X	X	Serves individuals living with mental illness
<b>Inland Temporary Homes</b> 26300 Mission Rd. Loma Linda 909-796-6381	X	X		X	X	X	X	Must have custody of children under 17
<b>Mary's Mercy Center</b> 641 N. Roberds Ave. San Bernardino, CA 92411 909-889-2558		X			X	X		

# Shelters

Program Name	Emergency Shelter	Transitional	Motel Vouchers	Male	Female	Children	Families	Additional Comments
<b>Mercy House</b> 247 E. 7th Street San Bernardino, CA 92410 909-888-4800		X		X	X	X	X	
<b>Operation Grace</b> 1595 E. Townsend Dr. San Bernardino, CA 92408 909-382-8540	X	X			X	X		
<b>Salvation Army</b> 925 W. Tenth St. San Bernardino, CA 92401 909-888-4880	X				X	X	X	Arrive by 6pm for bed.
<b>Time for Change</b> 1255 E. Highland Ave. San Bernardino, CA 909-886-2994	X	X			X	X		
<b>Veronica's Home of Mercy</b> 1495 W. Victoria St. San Bernardino, CA 92411 909-888-9064		X			X	X		
<b>WEST VALLEY</b>								
<b>Abundant Living Outreach Center</b> 9269 Utica Ave, Ste. 125 Rancho Cucamonga, CA 909-476-0300								
<b>Foothill Family Shelter</b> 1501 W. 9th St. Upland, CA 91786 909-920-5568		X			X	X		
<b>Hope Partners</b> 909-622-3806			X					
<b>Mercy House</b> 435 S. Bonview Ontario, CA 91761 909-460-6768		X		X	X	X	X	

# Shelters

Program Name	Emergency Shelter	Transitional	Motel Vouchers	Male	Female	Children	Families	Additional Comments
<b>DESERT REGION</b>								
<b>Desert Manna</b> 209 N. First Ave. Barstow, CA 760 255-9025 Shelter	X			X	X	X	X	
<b>Family Assistance Program</b> 15075 7th Street Victorville, CA 92395 760-843-0701 866-770-7867		X						Youth
<b>High Desert Homeless</b> 14049 Amargosa Rd. Victorville, CA 760-245-5991	X	X		X	X	X	X	
<b>Life Community Development</b> 15815 Horizon Way Adelanto, CA 92301 760-246-0691		X		X	X	X	X	
<b>New Hope Village</b> 203W. Fredricks Ave. Ste #3 Barstow, CA 92311 760-255-3314		X		X	X	X	X	
<b>River's Edge Men's Ranch</b> 33433 Haynes Road Lucerne Valley, CA 92356 951-415-9642 909-437-4645		X		X				
<b>Salvation Army</b> 14585 La Paz Drive Victorville, CA 92395 760-245-2545	X			X	X	X	X	Arrive by 6pm for bed

# Shelters

Program Name	Emergency Shelter	Transitional	Motel Vouchers	Male	Female	Children	Families	Additional Comments
<b>Salvation Army</b> 56592 29 Palms Highway Yucca Valley, CA 92284 760-228-0114	X			X	X	X	X	Arrive by 6pm for bed
<b>Samaritan's Helping Hand</b> 15527 Eight St., Victorville 92395 760-243-5933		X	X	X	X	X	X	
<b>Set Free Christian Fellowship</b> 16949 S. "D" St. Victorville, CA 92395 760-241-9428	X			X	X	X		
<b>Victor Valley Family Resource Center</b> 16000 Yucca Street Hesperia, CA 92345 760-669-0300		X		X	X	X	X	
<b>Victor Valley Rescue Mission</b> 16857 "C" Street Victorville, CA 92395 760-952-3918	X	X		X			X	

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# Veteran's Services

- San Bernardino County Veterans Affairs**.....909-387-5516  
175 West 5th St., 2nd floor Toll free 866-472- 8387  
San Bernardino, CA 92415 [www.sbcounty.gov/va](http://www.sbcounty.gov/va)
- California Dept. of Veterans Affairs**.....800-952-5626  
[www.cdva.ca.gov](http://www.cdva.ca.gov)
- U.S. Department of Veterans Affairs**.....900-827-1000  
[www.va.gov](http://www.va.gov)
- VA Healthcare System, Loma Linda**.....909-825-7084  
11201 Benton St. **Outreach Specialist**.....ext-5018  
Loma Linda, CA 92357 [www.va.gov](http://www.va.gov)
- National Personnel Records Center (for military records)**.....1-866-272-6272  
[www.archives.gov/veterans/military-service-records](http://www.archives.gov/veterans/military-service-records)
- Dental**.....909-583-6127
- Behavioral Health Counseling**.....909-583-6907
- Substance Use**.....909-825-7084 ext 6909

## Service Providers

- Veterans Home of California, Barstow**.....760-252-6200  
100 Veterans Pkwy, Barstow, CA 92311
- Lighthouse Social Services** .....951-571-3533  
1003 E. Cooley Dr., Suites 101 and 205, Colton, CA 92324
- San Bernardino Veterans Center** .....909 801-5762  
1325 E. Cooley Dr., Suite 101, Colton, CA 92324
- Vision of Hope**.....909-386-1620  
202 N. Riverside Ave, Suite D, Rialto, CA 92376
- U.S. Vets**.....951-999-9116  
937 S. Via Lata, Suite 100, Colton, CA 92324
- Frazer Community Center**.....909-889-4424  
1140 W. Mill Street, San Bernardino, CA
- Clear Water Residential**.....951-443-6849
- KEYS**.....909-332-6386  
680 S. Waterman Ave., San Bernardino, CA 92408







*in collaboration with*



San Bernardino County Sheriff's Department

John McMahon, Sheriff-Coroner

Call toll free:

1 (844) 811-HOPE (4673)

[hope@sbcasd.org](mailto:hope@sbcasd.org) • H.O.S.T. contact info: 909-421-4633