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Prepared By	V. PSELVEM
Approved By	R. BHOJ
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**TITLE:** QUALITY POLICY

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**APPROVING AUTHORITY:** R. BHOJ

**REVISION HISTORY**

Version Number	Summary of changes made	Approved By	Approved Date
01	Policy released	R. BHOJ	01 JAN 20
02	Change to the company group member list	R. BHOJ	05 AUG 20

This policy applies to the following group of companies (hereinafter collectively and individually referred to as the COMPANY):

**Aroona Solutions Sdn Bhd. – Malaysia**

**Aroona Solutions Integrated Sdn Bhd. – Malaysia**

**Aroona Energy Solutions (M) Sdn Bhd. – Malaysia**

**PT Aroona Solusi – Indonesia**

**Aroona Solutions Australia Pty Ltd. – Australia**

**Blueline Solutions – India**

**Deepsea Offshore and Marine Pte Ltd. – Singapore**



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## QUALITY POLICY

The COMPANY is committed to providing customers with service of the highest possible level of quality. In order to achieve this, we are continually improving processes, products and services, meeting and exceeding customer satisfaction at all times.

COMPANY team members must always be committed to the following quality assurance measures:

### Commitment

- Identify and conform to the needs of our customers, improving customer satisfaction.
- Monitor and review our service provision and processes, identifying potential errors and implementing the necessary actions to eliminate them.
- Provide extensive staff training, promoting a 'do it right first time' attitude towards quality.
- Forge partnerships with our suppliers and major players in the Private and Public Sectors to ensure optimum business performance.
- Achieving and maintaining a standard of excellence in the operation of our business.
- Maintaining our reputation for honesty and integrity and ensuring that this is reflected throughout the organisation.
- Providing sufficient resources and equipment to ensure that we can operate a quality management system. The management system should be based on the principles of ISO9001:2015, the International Standard for Quality Management Systems.
- Ensuring that all company policies and procedures have the full support of senior management.
- Continually monitoring and reviewing our Quality Policy to ensure that it remains relevant and effective to the changing needs of our customers.
- Continuous appraisal of our business to ensure that the quality of service we provide fully and consistently meets our customers' expectations and all current and impending legislative requirements.
- The effectiveness of our quality system is monitored by planned audits, management reviews and customer satisfaction surveys to ensure quality service delivery

### Implementation

The implementation of our quality policy is the responsibility of all team members. All team members are to adhere to philosophy of quality service delivery and accepting accountability for their own output.