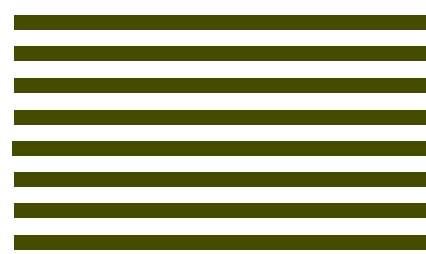


# NEWSLETTER

HAYES COUNTRY PARK RESIDENTS ASSOCIATION

ISSUE NO 1 June 2023



Dear Member,

We are pleased to announce that the HAYES COUNTRY PARK RESIDENTS' ASSOCIATION has been formed and we are in the process of setting up a bank account - you would be surprised how long this takes nowadays. We are also looking into the possibility of starting website, email, and facebook accounts to ensure that we can effectively communicate with all members and keep everyone in touch with issues or events on and around the site. If any of you are suitably technically aware enough and available to help us, please do not hesitate to contact one of the committee.

We are still actively canvassing for members and our numbers are gradually growing towards the target for 'qualified' status. We are continuing with the formation of the Association and hope you will be patient and stay with us until we reach the magic figure. Once we have the bank account and correct paperwork in place, we will approach the management and ask them to work in collaboration with us to improve the pleasantness of the site, offer security and support to all residents as well as securing the future of the existing club and coffee shop.

It is nice to see that parts of the park are started to be tidied up.

**RUMOURS:** Whilst canvassing recently, we were advised of several 'reasons' for residents not wishing to join the Association. These included:

- Fear of victimisation if they joined. To allay any concerns that you may have, we can guarantee all members names and contact details will be kept private in line with the Data Protection Act. Once we reach the membership target and achieve qualified status, we will have protection from harassment under the law.
- If you are a member, you would not be able to approach the office directly with any problems or requests. This is NOT TRUE, and we have been assured by Michelle in writing anybody can approach the office/her with any problems and they will "endeavour to get your issue resolved asap". Apparently, Michelle had been told this was going to be a rule of the Association, we do not know where this has come from, it certainly was not us.
- The Association would delay the undertaking of any emergency works because they would need to see copies of all quotations and specifications. Again, this is

## OUR ASPIRATIONS AND PURPOSE

To bring together all residents and collaborate to improve the pleasantness and well-being of the infrastructure and services.

To offer a point of contact and support to enable residents to consult with the site management.

To secure the future of the community club and coffee shop for all.

To ensure that all residents can reside in a cohesive, safe, and happy community at Hayes Country Park.

# HAYES COUNTRY PARK RESIDENTS ASSOCIATION

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NOT TRUE – we will not get involved in any emergency repairs around the site.

- o Cost of gas bottles to be increased to £100 if an Association was formed. Michelle has informed us that there are no such plans.
- o Residents could not be members of the forum and the Association. Why not? If you wish to benefit from the activities of the Association, we will accept members from any other group or organisation.

The aims of the Association are as set out above and we look forward to working with members to achieve a safe, clean, and pleasant site for all. We thank you all for your support and look forward to working with you in the next few months to achieve our aspirations.

If you have any comments or concerns, wish to volunteer to help with the Association or would like to raise a current issue regarding the site, please contact one of the provisional committee using the following email address:

[info.hcpresidents@gmail.com](mailto:info.hcpresidents@gmail.com)

**Membership Fees:** The membership fee will be £15.00 per year which includes £5.00 for membership of IPHAS (Independent Park Home Advisory Service). If you are already an individual member of IPHAS, please let us know so that we can adjust the fees accordingly.

**Independent Park Home Advisory Service:** IPHAS provide a friendly advice service to all members on a multitude of subjects. They also publish regular articles online providing useful information on all issues that affect park home occupiers. Members can contact IPHAS directly for assistance – either by phone or email. If they can't help on a particular subject, they will probably know someone who can.

Recent posts and information from IPHAS has included:

- Guidelines on the Energy Bill Support Scheme and how much money was due to park home occupiers,
- Details of the availability of cost-of-living grants such as the Warm Homes Discount,
- Issues that IPHAS has raised with Government including discussions on the current 10% levy for site owners when selling your lodge,
- Latest benefits available to those park home occupiers living on pensions.

If you need advice or feel unsure about a particular issue, you can either contact IPHAS directly or through your residents' association representative.

### WORK TO DO IN THE SHORT TERM

Set up a bank account for the Association so that we can deal with administration costs and collect membership fees.

Confirm the selection of all committee members to ensure the continuity of the Association.

Enroll members in the IPHAS scheme so you can access advice and information from an independent source.

Establish a website and face-book page to allow better communication to all members.

Initiate and establish email accounts and contact details for all committee members.

Create a residents' 'help line' for anyone who may need help with shopping, getting to the Doctors, Hospital Appointment or just having someone to talk to.