

The Park Home Owners JUSTICE Campaign

QUESTIONNAIRE REGARDING YOUR LOCAL AUTHORITY.

In June 2016, the Department for Communities and Local Government published a report from the Park Homes Working Group. Your JUSTICE Campaign was an invited member of that group. In the report, the lack of enforcement action by local authorities was a priority concern and the key recommendations said:

Local authorities should have a dedicated officer to deal with park home related issues and should be required to publish the name of the officer responsible. That was seven years ago, and little has changed. The Park Home Owners JUSTICE Campaign - with growing support - aims to change that. The statistics will be presented to Downing Street in September accompanied by a rally of park home residents. **YOUR NAME AND ADDRESS WILL NOT BE INCLUDED IN THE STATISTICS AND YOUR DETAILS WILL NEVER BE SHARED.** Please help us to make life better for you.

PLEASE PRINT CLEARLY. FILL IN THE RELEVANT BOXES AND TICK THE ANSWERS THAT APPLY TO YOUR SITUATION		
Please enter your name and address.	Do you own a residential park home?	Yes <input type="checkbox"/> No <input type="checkbox"/>
	Please tick which age group applies to you. <input type="checkbox"/> 55 or under. <input type="checkbox"/> 55 to 65 <input type="checkbox"/> 65 to 75 <input type="checkbox"/> 75 plus	
Have you had reason to report any park issues or the behaviour of the park owners to the local authority? Yes. <input type="checkbox"/> No <input type="checkbox"/>		
How did the Licencing Authority respond? (Please tick as appropriate)		
<input type="checkbox"/> They were helpful. <input type="checkbox"/> They were fair minded. <input type="checkbox"/> They dealt with the issue effectively. <input type="checkbox"/> They were unhelpful. <input type="checkbox"/> They were dismissive. <input type="checkbox"/> I was referred elsewhere. <input type="checkbox"/> They did not consider it their responsibility to take action. <input type="checkbox"/> They were unwilling to enforce site licence conditions. <input type="checkbox"/> They took no action and the problem remains.		
Please write the name of your local authority here.		
Is the local authority doing enough to protect park home residents.		Yes <input type="checkbox"/> No <input type="checkbox"/>
If you report a problem, does the local authority come to the park to investigate?		Yes <input type="checkbox"/> No <input type="checkbox"/>
Did you feel confident that the person who dealt with you understood Park Home Legislation and was going to act up it?		Yes <input type="checkbox"/> No <input type="checkbox"/>
Would it be helpful if you could speak privately about the problems on your park with someone who totally understands the Mobile Homes Act.		Yes <input type="checkbox"/> No <input type="checkbox"/>
Would you like a dedicated Park Homes Officer to be installed in your local authority? Yes <input type="checkbox"/> No <input type="checkbox"/>		
How would you rate you local authority with regard to park home problems? Bad <input type="checkbox"/> poor <input type="checkbox"/> fairly good <input type="checkbox"/> satisfactory <input type="checkbox"/> good <input type="checkbox"/> very good <input type="checkbox"/> excellent <input type="checkbox"/>		
THANK YOU FOR COMPLETING THIS QUESTIONNAIRE. Please return it to: Park Home Owners JUSTICE Campaign Unit 121118, PO Box 6945, London W1A 6US		