

Tenants' Rights for Reasonable Accommodations

The New York State Human Rights Law requires that efforts be made to accommodate the needs of persons with disabilities in housing. Specifically, the Law requires that:

"a person with a disability be permitted to make reasonable modifications to the occupied premises, if the modifications are necessary to have full use and enjoyment of the premises; reasonable accommodations be made in rules, policies, practices, or services, when such accommodations are necessary to permit a person with a disability equal opportunity to use and enjoy the housing."

The Law also requires that all buildings constructed after March 13, 1991 provide that:

- Public and common areas are readily accessible to and usable by persons with disabilities;
- all doors are sufficiently wide to allow passage by persons in wheelchairs; and
- all multi-family buildings contain accessible passageways, fixtures, outlets, bathrooms, and kitchens.

How to file an accommodation?

To request a reasonable accommodation, please contact GB Holdings office, via email, at info@gbholdingsllc.com If necessary, you might be required to provide medical information to support the need for an accommodation.

How to file a complaint

If you believe that you have been discriminated against because of your disability or denied a reasonable accommodation for your disability, you can file a complaint with the New York State Division of Human Rights.



A complaint must be filed with the Division **within one year** of the alleged discriminatory act. To file a complaint:

File by mail

Visit the Division's <u>website</u> and complete and download the form. Completed complaints must be signed before a notary public, and returned to the Division by mail at the appropriate address listed on the form.

File in-person

You can also file a complaint in-person at one of the Division of Human Rights' offices. You can find a list of offices on the <u>Division of Human Rights'</u> website.