

# Whistleblowing Management

Protecting your  
company from  
wrongdoing



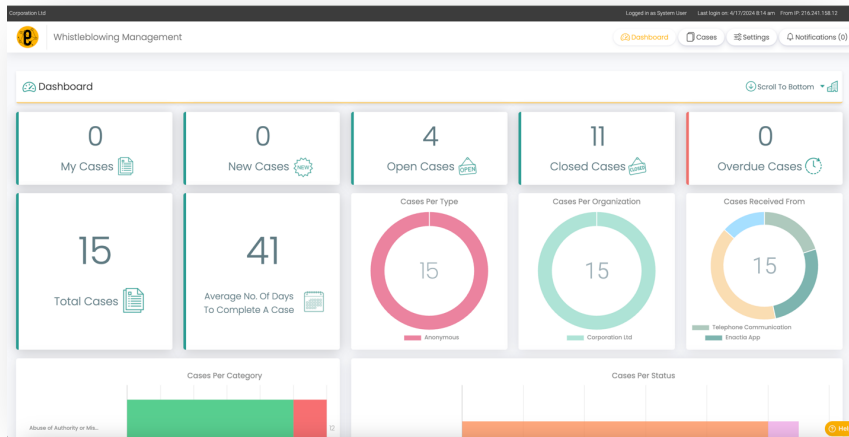
A whistleblowing system is now a legal requirement across numerous global jurisdictions. Enactia's Whistleblowing Management solution offers a comprehensive solution tailored to meet the needs of socially conscious organizations, enabling them to engage their stakeholders effectively and adhere to regulatory standards.

The need for a whistleblowing management system stems from the critical role it plays in fostering transparency and accountability within organizations. Such systems allow employees and other stakeholders to report unethical or illegal activities safely and confidentially. This reporting mechanism is crucial for detecting and addressing issues before they escalate, potentially saving companies from significant financial and reputational damage. Moreover, a robust whistleblowing system demonstrates a company's commitment to ethical practices, building trust among employees, customers, and investors.

Ethics & Compliance

Your digital channel for  
confidential reporting

# Set up a hassle-free, secure & compliant reporting channel



## Analytics & Reporting

Comprehensive dashboards, analytics and in depth reporting options of historical and current cases reported within the organization

## Multiple Laws & Frameworks

Supporting multiple laws, policies and frameworks, Enactia also facilitates the capability to build reporting case categories.

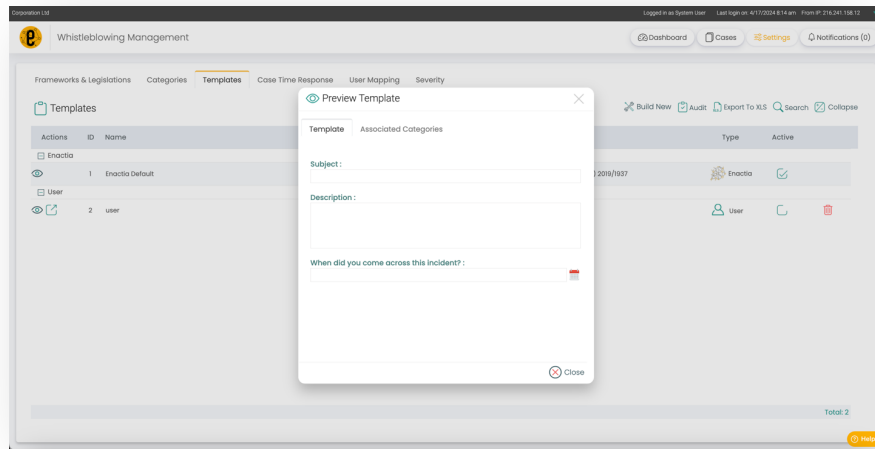
The Manage Case form allows users to view and manage individual cases. It includes fields for Case ID (43), Status (Closed), Type (Anonymous), Date Reported (01/03/2024), Organisation (Corporation Ltd), Framework (Whistleblowing Directive (EU) 2019/1937), Category (Abuse of Authority or Misuse of Power), and Activity (No Exceptions). It also features buttons for Mark as Closed, Close, Save, and Help.

Actions	ID	Name	Description	Framework or Legislation	Type	Active
<input type="checkbox"/>	Enactia	1	Financial Misconduct or Fraud	This includes cases like accounting irregularities, insider trading and other financial crimes.	Whistleblowing Directive (EU) 2019/1937	<input checked="" type="checkbox"/>
<input type="checkbox"/>	Enactia	2	Health and Safety Violations	Reporting unsafe working conditions, violations of health and safety regulations, or practices that endanger employees or the public.	Whistleblowing Directive (EU) 2019/1937	<input checked="" type="checkbox"/>
<input type="checkbox"/>	Enactia	3	Environmental Harm	Revealing practices that harm the environment, such as illegal dumping of waste, pollution, or wildlife protection violations.	Whistleblowing Directive (EU) 2019/1937	<input checked="" type="checkbox"/>
<input type="checkbox"/>	Enactia	4	Public Safety Risks	Highlighting actions or neglect that pose risks to public safety, such as issues with transportation safety, food safety, or infrastructure.	Whistleblowing Directive (EU) 2019/1937	<input checked="" type="checkbox"/>
<input type="checkbox"/>	Enactia	5	Corruption and Bribery	Exposing instances of corruption, bribery, or unethical business practices, both in public and private sectors.	Whistleblowing Directive (EU) 2019/1937	<input checked="" type="checkbox"/>
<input type="checkbox"/>	Enactia	6	Legal and Regulatory Violations	Reporting breaches of laws or regulations, including non-compliance with industry-specific regulations.	Whistleblowing Directive (EU) 2019/1937	<input checked="" type="checkbox"/>
<input type="checkbox"/>	Enactia	7	Human Rights Abuses	Revealing violations of human rights, such as exploitation of workers, discrimination, or abuses in conflict zones.	Whistleblowing Directive (EU) 2019/1937	<input checked="" type="checkbox"/>
<input type="checkbox"/>	Enactia	8	Data Privacy and Security Breaches	Reporting violations related to personal data protection, cybersecurity risks, or mishandling of sensitive information.	Whistleblowing Directive (EU) 2019/1937	<input checked="" type="checkbox"/>
<input type="checkbox"/>	Enactia	9	Abuse of Authority or Misuse of Power	Exposing cases where individuals in positions of authority abuse their power for personal gain or to harm others.	Whistleblowing Directive (EU) 2019/1937	<input checked="" type="checkbox"/>
<input type="checkbox"/>	Enactia	10	Quality and Compliance Issues	Reporting on issues that compromise the quality of products or services, particularly in industries like pharmaceuticals.	Whistleblowing Directive (EU) 2019/1937	<input checked="" type="checkbox"/>

## Reporting Capabilities

- Launch the ideal whistleblowing channel
- Easy to report an incident confidentially or anonymously
- Two-way communication after submission
- High transparency of what is happening for the reporter throughout their entire journey

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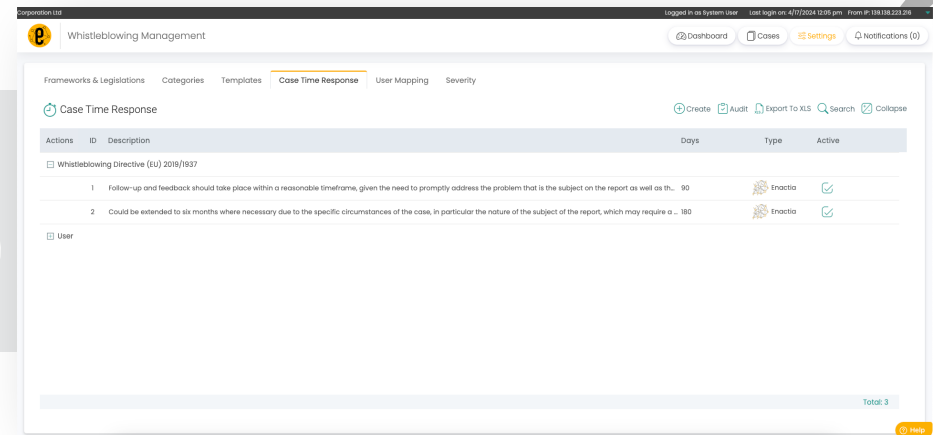
## Reporting Templates & Customizations

Build your own templates, link these to case categories, and define automated assignment to different case operators.

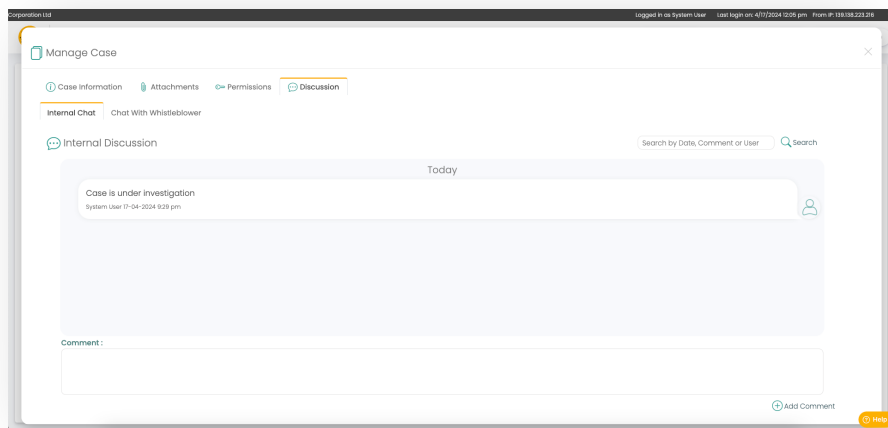
## Deadlines and Alerts

Default and customized alerts for handling a case on time and within the timeframes set by a regulation

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## Communicating with the Whistleblower

- Assure anonymity of the whistleblower
- Build-in Chat capability
- Alerts & Email notifications



# Whistleblowing solution

## key features

### ● User, Departments, and Organization Management

Offering comprehensive management capabilities, allowing administrators to seamlessly create and assign users to various departments and organizations, supporting multi-company environments. We prioritize user privacy and data protection; hence, our system includes functionality for anonymizing and safely deleting user information once they leave the company. This feature ensures that your organization can manage user roles effectively while maintaining high standards of confidentiality and compliance.

### ● Case Creation and Management

Designed to streamline the whistleblowing process, our solution empowers users to create and meticulously manage whistleblowing cases. Users can upload pertinent documents, configure permissions, and assign case operators and viewers, enhancing the organizational response to whistleblowing reports. Our solution also facilitates direct communication, offering internal chat functionality for case assignees and a dedicated communication channel with the whistleblower, ensuring a collaborative and efficient case resolution process.

### ● Custom Categories, Forms, and Frameworks

Our solution allows administrators to tailor the whistleblowing process to the unique needs of their organization through the creation of custom categories and forms. This customization aids in organizing and standardizing whistleblowing reports for more efficient handling. Moreover, the module is designed to integrate seamlessly with relevant frameworks and legislations, including the whistleblowing directive and local laws, to ensure compliance and enhance the module's effectiveness in managing whistleblowing cases.

### ● Time-to-Respond Metrics

To guarantee the timely resolution of whistleblowing cases, our solution incorporates time-to-response metrics with configurable response time thresholds. This feature is pivotal in tracking the efficiency of case handling and ensuring that all cases are addressed within a predefined timeframe, thereby upholding the organization's commitment to resolving issues promptly and maintaining trust within the workforce.

### ● User Mapping to Specific Categories

Flexibility and control are at the heart of our solution, offering administrators the ability to map users or user roles to specific categories within the whistleblowing solution. This ensures that individuals only have access to view and manage cases that are relevant to their assigned roles, providing a structured and secure environment for handling whistleblowing reports. Additionally, the system allows for dynamic adjustments to user mappings to meet the evolving needs and structures within the organization, further enhancing the module's utility and adaptability.



# Contact us

Contact our team for more details  
and for arranging a tailored session.



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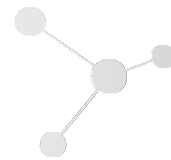


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# **Simplifying your Governance, Risk, Ethics and Compliance**

[enactia.com](https://enactia.com)

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