HST Pathways

HST Pathways Deploys NeuShield Sentinel for Data Protection

HST Pathways is a leading technology provider for the healthcare industry. The company's applications address multiple areas of business for healthcare companies, from booking and coordination, to surgical operations and back-of-house business operations. The applications are delivered through their SaaS service, and can also be hosted on-premises by customers.

HST Pathways has a few hundred employees, with corporate headquarters located in Nashville, Tennessee, and regional offices in California and Connecticut. Many of their employees work from home offices throughout the country, remotely connecting and accessing the company's corporate systems.

The Problem

According to Health and Human Services (HHS), 34% of healthcare organizations were attacked by ransomware last year. In addition, as a healthcare industry-focused business, the company must follow HIPAA standards that protect individual medical records and personal health information. They also have to comply with auditing procedures for SOC 2, to ensure their services securely manage customer data, and secures the privacy of their clients.

"A few years back, we realized the danger of ransomware attack and needed to establish a more rigorous security policy that would protect our corporate data, and ensure our ability to comply with regulatory standards," states Jiunn Lim, VP of development at HST Pathways.

The Solution – NeuShield Data Sentinel

HST Pathways became very proactive about their data security needs, and commenced a search for a solution that would protect their data, in the event of a malware attack breaching their antivirus and firewall security defenses. Says Lim, "We looked at a number of security products, but NeuShield had a very compelling data protection and recovery solution, and one that would not disrupt our business operations."

The company went through an extensive evaluation of the NeuShield Data Sentinel. They were pleased with the results, and have deployed NeuShield throughout their organization. The deployment was smooth and required very little help from the NeuShield support team. The

200 Brown Road, Suite 306, Fremont, CA 94539 | (510) 239-7962 | www.neushield.com

company's internal IT team was able to quickly get their files protected without any disruption to their operations.

The Result

States Lim, "The cost of ransomware cleanup can easily run into the millions. Our company now has peace of mind, knowing NeuShield's defensive shield will protect our data from ransomware. Our business operations are also protected from long downtimes, with Data Sentinel's one-button retrieval that brings data back in minutes."

The company likes the fact that NeuShield can retrieve a previous version of a file. One that was prior to an event. This allows their users to select the version they need from historical files. Data Sentinel supports revision history on all the file types, and supports revision history on any data folder.

The company also likes the fact that Data Sentinel keeps files protected from the latest known and unknown malware threats without having to manage continuous updating.

Other benefits HST Pathways is receiving include, NeuShield's one-click restore which makes it easy to undo changes to their systems and quickly regain access to computers, applications, and data. Data Sentinel restores their systems back to their known good state, and recovers encrypted and corrupted operating system files, and removes known and unknown malware threats.

About HST Pathways

HST Pathways is the leading provider of a suite of products under the HST One membership offering. The product suite includes practice management software, physician office scheduling, care coordination, revenue cycle optimization, enterprise supply chain management, case costing, patient engagement and communication, an electronic health record system, and data analytics.

About NeuShield

NeuShield delivers a revolutionary approach to data protection. Rather than trying to detect and block threats one-by-one, the company's patent-pending NeuShield Data Sentinel product shields important data to prevent threats from modifying it. Businesses and consumers use NeuShield Data Sentinel as a simple, reliable and budget-friendly way to revert digital files and devices back to their pre-attack state when other malware defenses, like antivirus and anti-ransomware, fail.

200 Brown Road, Suite 306, Fremont, CA 94539 | (510) 239-7962 | www.neushield.com