Return and Refund Policy

Services on this website are all **non-refundable**, due to the nature of said services. However, if **Writdesignz** finds that some error occurred on our end, then, we will refund 50 -100% of payment in these areas **ONLY**:

- missed appointments, without at least 1-24hrs of notification to you. (This does not include promotional discounts).
- Designs and/or copywrites past deadline, **ONLY** if you have reached out **within 1-2wks BEFORE** your own set deadline, given to me **during** our meeting/consultation.
- **contractual agreements** will have their own contractual stipulations. Those stipulations within the contract will hold the overall position, regarding the integrity of payments rendered. Performance is always rendered sufficiently, and within the contractual expectations **by Writdesignz, LLC**.
- <u>Donations</u> are also **nonrefundable** and are **not stipulated as mandatory payment by** WritDesignz, LLC.

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Contact Valencia@writdesignz.com if you have any questions or concerns about your order, any services available, or about consulting with me about potential services to render. ~ I thank you kindly in advance for your concern.

Terms of Service + Privacy policy

WritDesignz, LLC reserves the right to pull any designs, forcible by law, if the user/purchaser does not comply to service agreements stipulated via price lists and/or consultation results. ~ The payment engine is a protected sourcing engine that **does not** compile payment info to give to WritDesignz, LLC. Receipt of payment are the only communications relayed. Your card info will **not be** accessible by the said LLC. ~ any returned payments will result in a loss of business relationship and/or further communication of business.

WritDesignz,LLC reserves the right to take legal action against any intentional false payment presented. Use of logo, LLC formal name, or writings by Lenciaga without stipulated permissions, will result in legal actions.

Traffic to this site is protected. WritDesignz, LLC does **not** give permissions and/or sell information, to any entity, company, or otherwise, to use. **This is a highly protected site**. Any ads that you see (outside of Writ materials) here are strictly for business purposes, and are **blocked** from accessing information from my customers' IP addresses; beyond, (i.e. phones, PCs, tablets, etc.). The cookies' use option is strictly for website management of WritDesignz, LLC.

Situations concerning **the refund policy** are **subject to review by** the **owner**, Valence B. ~ the payees do **not** reserve the right to amalgamate, change, or distort this policy. Any libelous claims will be subject to legal actions. No C.O.D (cash on delivery) transactions are allowed.

The PDF excerpt (s) is/are a free function on this website. You are welcome to read and share the excerpts, but you are not welcome to present the writings, by Valencia Benjamin, as your own. Such false claims will be subject to legal actions. ~ any communications to the LLC email that are sexual or threatening in nature are subject to direct legal action, where applicable.

Contact: <u>Support-Help@writdesignz.com</u> if you run into any trouble; so, that the situation can be assessed and dealt with within 12hrs of your purchase. If this is not done within that time frame, then the non-refundable policy will stand.

*Note: WritDesignz' terms of use policy is in **direct alignment** to the CCPA and EU User Consent Policy, which states:

California Consumer Privacy Act (see https://www.oag.ca.gov/privacy/ccpa also). The California Consumer Privacy Act of 2018 (CCPA) gives consumers more control over the personal information that businesses collect about them and the CCPA regulations provide

guidance on how to implement the law. This landmark law secures new privacy rights for California consumers, including:

- The right to know about the personal information a business collects about them and how it is used and shared;
- The right to delete personal information collected from them (with some exceptions);
- The right to opt-out of the sale or sharing of their personal information; and
- The right to non-discrimination for exercising their CCPA rights.

In November of 2020, California voters approved Proposition 24, the CPRA, which amended the CCPA and added new additional privacy protections that began on January 1, 2023. As of January 1, 2023, consumers have new rights in addition to those above, such as:

- The right to correct inaccurate personal information that a business has about them; and
- The right to limit the use and disclosure of sensitive personal information collected about them.

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Businesses that are subject to the CCPA have several responsibilities, **including responding to consumer requests to exercise these rights and giving consumers certain notices explaining their privacy practices.** The CCPA applies to many businesses, including data brokers.CPRA amends the CCPA; it does not create a separate, new law. **Europe** + **U.K**: Under the Google EU User Consent Policy, WritDesignz, LLC must make certain disclosures to the users in the European Economic Area (EEA) and the UK and obtain their consent for the use of cookies or other local storage, and for the use of personalized ads. This policy reflects the requirements of the EU ePrivacy Directive and the General Data Protection Regulation (GDPR).

*EVERYONE reserves the right to decline or accept all cookies on this website. The LLC clearly states the terms of use here. No information will be used unlawfully, but STRICTLY to aggregate subscriptions, consultation packages, customer requests via email or consultation, and available services packages. *