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COVID-19 Response Plan

Evergreen Tree Care continues to operate during these challenging times. New estimates and consultations, as well as tree work that has already been scheduled will remain so, with the following augmentations as detailed below. Rest assured that we are aiming to strictly adhere to social distancing guidelines as recommended by City of Toronto Public Health officials.

Estimates and Consultations

- All appointments can be scheduled via text, phone, or through email. Once an appointment has been confirmed, communication between our arborists and the homeowner can continue via telephone when we arrive on your property. We will not knock on your door or ring the doorbell. If an in-person consultation is preferred, we will remain at least 6' apart at all times. We will not shake hands or exchange any hard-copy material (estimates, business cards, etc.)
- Written estimates will be sent via email for the homeowner to review.

On-site Tree Work

- Once on-site, we will call you to confirm our arrival. We will not knock or ring the doorbell. If the homeowner wishes to meet in person, we will maintain appropriate social distancing (6'). Discussion of the day's work via telephone is also an option.
- Once work is completed, we will call the homeowner to discuss the results.
- Invoices will be sent via email for the homeowner to review. During this time we ask that payment be made via e-transfer (details provided on the invoice).

As this situation evolves, our response plan may change accordingly. We are striving to respect and maintain the health of our family and yours.

Sincerely,

THE EVERGREEN TREE CARE TEAM