



Family Support Worker

Job Description

To assist the Assessment Practitioners with day to day activities and running of the setting. To support parents and families during their stay with us by providing emotional and practical support and guidance to assist them to care for their child.

Key Responsibilities

- To work as part of a close knit, small team within a residential family centre. This involves working in partnership with colleagues and partner agencies (e.g. Family Assessment Practitioners, assessing Social Workers, Registered Manager, Responsible Individual, health and children's social care professionals, other support services,) to ensure the parent accesses all relevant support available to promote positive parenting;
- To ensure the safety of children remains central to the assessment intervention process. To also promote the health, welfare and safety of all residents and staff;
- To ensure that you are familiar with each family's risk assessment and family placement plan and any other relevant documentation specific to the families that we are supporting. You will also undertake ongoing risk assessments of parents, taking decisive action to protect children;
- To produce comprehensive, factual logs on families ensuring that all recordings and documentation is up to date, accurate and relevant;
- To ensure that all diary appointments are met and parents engage in groups/activities/direct work to promote positive parenting as advised by the Registered Manager, Assessing Social Worker and/or Family Assessment Practitioner on shift;
- To assist in the development of evidence based, fair and robust assessments based on detailed observations of the parent;
- To ensure that tasks related to health and safety in the setting are completed in a timely manner;
- To communicate effectively with colleagues at handovers and ensure there is effective information sharing within the team;
- To provide a trauma informed, shame sensitive approach to relationship based practice by offering a high quality, friendly, approachable and dependable standard of service which meets our Statement of Purpose objectives;
- Demonstrate a full understanding of and commitment to the purpose of the assessment period;
- To ensure that all parents are fully supported and to be flexible in your approach to work and to understand that alternative hours of working from time to time may be required;
- To demonstrate an understanding of the Sisu Services ethos, vision, values and behaviours expected of all our staff and parents;
- To participate fully in training and along with input from the Registered Manager, identify courses relevant to the role and your personal development;
- To promote and maintain equal opportunity and anti-oppressive practice within the working environment;



- To have an awareness and understanding of Sisu Services policies and procedures as well as relevant Government guidelines, legislation and best practice paying particular attention to Child Protection, Safeguarding, Equal Opportunities, anti-discriminatory and health and safety policies;
- To attend and participate in regular team meetings and supervision meetings in line with the ethos of a skilled and professional team;
- To undertake other duties or tasks identified by the Responsible Individual, Registered Manager, and Social Work Operation Manager.