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TANK WARRANTY: 10 YEARS PRO-RATA WARRANTY	

This document sets forth the warranty terms for ThinTanks USA water tanks. ThinTanks USA, headquartered in Conroe, TX 77385, guarantees that its new water tanks are free from defects in materials and workmanship for a 10-year pro-rata period, apply solely to products sold and located within the USA, and are subject to the conditions outlined below.

1. Warranty Coverage

ThinTanks USA assures that its new water tanks are free from defects in materials and workmanship for a 10-year pro-rata period starting from the date of purchase. This warranty is valid for the original purchaser only.

2. Pro-rata Warranty Details

2.1 Definition of Pro-rata

"Pro-rata" means that ThinTanks USA obligations decrease over time according to the remaining warranty period. For instance, if a claim is made 5 years into a 10-year pro-rata warranty, ThinTanks USA obligation is limited to half the cost of repair or replacement, with the purchaser covering the rest. Claims within the first 12 months are covered fully by ThinTanks USA.

3. Terms and Conditions

The warranty is subject to the following terms and conditions:

- 3.1 The warranty starts from the original purchase date and applies solely to products located within the USA.
- 3.2 Retain and present the original invoice or receipted delivery docket as proof of purchase for warranty validation.
- 3.3 This warranty covers the tank's one-piece polyethylene structure but excludes accessories such as ThinPots, inlet strainers, outlets, valves, overflows, or any other fittings, parts, or accessories. It also does not cover the replacement of tank contents.
- 3.4 ThinTanks USA water tanks are suitable for cool water storage only (not exceeding 120°F). In freezing conditions, tanks must be emptied or protected to prevent water freezing. The warranty is void if defects arise from storing water above 120°F or from improperly managed freezing conditions.

4. Exclusions

The warranty does not cover:

- 4.1 Damage caused by improper installation, misuse, abuse, or neglect of the product.
- 4.2 Damage resulting from unauthorized modifications or alterations to the product.
- 4.3 Damage due to adverse conditions, chemicals, foreign materials, or environmental factors beyond the Company's control.
- 4.4 Incidental, special, or consequential damages, including but not limited to, lost profits or the cost of repairing or replacing other property.
- 4.5 Changes in tank color over time, like fading or discoloration.
- 4.6 fittings, parts, or accessories not manufactured by ThinTanks USA, as well as any damage, fault, or defect arising from such components. Non-manufactured accessories are subject to their respective manufacturer's warranties.
- 4.7 Costs associated with labor, delays, vandalism, negligence, or fouling by foreign materials.

5. Warranty Claims

5.1. Claim Process

To submit a warranty claim:

- 5.1.1 Contact ThinTanks USA at info@thintanks.com to obtain a Warranty Claim Form.
- 5.1.2 Submit the completed Warranty Claim Form, proof of purchase, and any requested photographic evidence to ThinTanks USA.
- 5.1.3 Allow ThinTanks USA or its authorized representatives to inspect the tank if necessary.

5.2. Additional Claim Terms

- 5.2.1 ThinTanks USA may require the removal of tank contents to allow inspection, repair, or replacement. The cost of removal and storage of contents will be borne by the purchaser.
- 5.2.2 ThinTanks USA will cover transportation costs for any replacement or repaired tank returned to the purchaser. The purchaser is responsible for all other costs, including transport to ThinTanks USA or its nominee, installation, handling, storage of tank contents, and disposal of any replaced tank.

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6. Limitation of Liability

To the extent permitted by law, ThinTanks USA liability is limited to the terms stated in this warranty. This includes the pro-rata cost of repair or replacement of the product, at ThinTanks USA discretion. This warranty is in addition to any non-excludable legal rights or remedies under applicable laws. All liability for any direct or consequential loss or damage not covered by this warranty is expressly excluded.

7. Governing Law

This warranty is governed by the laws of Texas. Any disputes arising from this warranty will be resolved in the courts of Texas in Walkers County.

ThinTanks USA reserves the right to inspect the product and determine the validity of the warranty claim.

Contact Information

ThinTanks USA / info@thintanks.com

Disclaimer: The products dimensions provided by ThinTanks USA in both U.S. customary and metric units are approximate and should be used for reference purposes only. ThinTanks USA retains the right to alter or adjust product design, construction, specifications, or materials without prior notice and is under no obligation to implement such changes to products that were sold in the past or will be sold in the future. For exact measurements, please reach out to ThinTanks Technical Service.