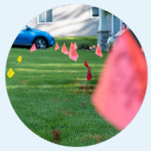
xfinity | COMCAST BUSINESS

Dear fellow neighbor,

Our local teams are almost ready to begin construction on the world-class Xfinity and Comcast Business networks in your area. When complete, you and your neighbors will have the fastest and most reliable internet service in the nation. Before we begin, we'd like to share what to expect before, during and after construction.



MARK UTILITIES

State law requires the marking of lines before digging can occur in public utility easements. You will notice different color markings and flags that will pop-up in your community. Please don't remove the markings; doing so may delay construction or pose a safety risk to our crews and the community.

NOTIFICATION

Before our teams begin construction, we will provide you with a notification that includes when we will need to access the utility easement on your property, what to expect during construction and how to protect your property and pets. We also provide you with our local business partner's contact information.

FIBER INSTALL

Our local teams take the utmost care and respect for the communities we serve and expand into. We use state-of-the-art equipment to install fiber lines with the least amount of disruption. Our teams are ready to respond to your feedback.

RESTORATION

Yes, construction can be messy, and it can take time. But our teams are committed to making sure construction areas are restored to at least as good of a condition as we found it.

We are dedicated to being good neighbors, which is why we believe you should be able to contact one of our local team members at any time during our construction process. Please keep the following information handy and visit ComcastTexas.com/expansion for more information.

Thank you in advance for your patience during this process. I want you to know that I'm your community ambassador, and I'm committed to being with you every step of the way.

Scan the QR code to learn more.

Sincerely,

Erik Vazquez
Network Expansion Ambassador
Comcast Texas
Email: TexNetExpansion@comcast.com

Damages: American Communications at Damages@americanacc.com or 281-379-1449
Monday-Friday, 8am-5pm.