

# WINDSOR HILLS MASTER COMMUNITY ASSOCIATION

## RULES AND REGULATIONS

The following **Rules and Regulations** have been adopted and will be administered by the Windsor Hills Master Community Association Board of Directors. These **Rules and Regulations** may be changed at any time by the Board without notice. It is the intent of the Board to limit these **Rules and Regulations** so that every member and their guests will obtain maximum use and enjoyment of the facilities and the Community.

### **ACCESS TO THE FACILITIES AND TO THE COMMUNITY**

Your parking pass allows you access into the community.

**ALL VEHICLES ARE REQUIRED TO STOP AT THE FRONT GATE TO CHECK IN AND EXITING THE COMMUNITY. ALL VEHICLES ARE SUBJECT TO ENTRY AND/OR INSPECTION BY SECURITY FOR ANY REASON. DRIVERS WITHOUT A VALID DRIVER'S LICENSE CAN NOT ENTER THE PROPERTY.**

**Guests:** Guests will be required to provide proof of occupancy by a rental voucher and a valid driver's license. The rental voucher must show the name of the guest(s), the address they will occupy and the specific length of their stay. **Rental voucher should indicate if the guest has been pre-registered into DwellingLive.**

**Contractor Access Permits:** Contractor's permits are issued for the current day only and will expire the same day issued. New permits must be renewed the next day of arrival. The contractor may be any person performing services, delivering food or products for the association, owners or guests.

**Management Company Personnel:** If your Management Company comes into the community weekly, they may be eligible for a "MANCO" card. This access card is a \$25 refundable deposit that will allow the Management Company to enter the front gate without checking in with the guard from **7AM-7PM**. MANCO card applications are available at the Welcome Center and must be completed along with a copy of the business license, driver's license, and the \$25 deposit.

#### **FACILITIES HOURS OF OPERATION**

Swimming Pool	Daily 8:00AM - 10:00PM
Slide	October-March 10:00AM-6:00PM April-September 10:00AM-8:00PM
Recreation Area	Daily 8:00AM-10:00PM
Fitness Center	Daily 6:30AM-10:00PM
Game Room	Daily 8:00AM-10:00PM

#### **Windsor Hills Marketplace & Grill**

Daily Hours	8:00AM – 8:00PM
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### **GENERAL RULES AND REGULATIONS**

- 3 car-limit – There is a 3-car limit per address. Any exceptions require the homeowner's or property management's prior approval. Approval must be in writing and sent to the Welcome Center.
- Age requirements – Please refer to the specific activity for information on age requirements. All age requirements will be strictly enforced. It is the duty and responsibility of the member or guest to become familiar with these requirements and to cooperate in the enforcement thereof.
- Dress code – Proper attire is to be worn at all times in accordance with acceptable practice for the particular facility. Shirts, cover-ups and shoes must be worn at all times while in the clubhouse and at Windsor Hills Marketplace & Grill.
- The hours of operation may be adjusted seasonally as usage dictates.
- Parents are responsible for the conduct of their children at all times. Improper conduct may lead to denied access to community areas.
- **Owners and guests** using the facility are responsible for leaving it clean after its use.
- The cost of replacing any property that is broken, damaged or removed by a member or guests, shall be charged to the owner concerned.
- NO pets are to be permitted anywhere in the Clubhouse, tennis courts, in or around the pool, and the common areas immediately adjacent to these facilities. Pets are allowed in the dog park area and the walking area to the park.
- Minors under the age of 18 are not permitted in the game room unless accompanied by an adult.

<p style="text-align: center;"><b>POOL</b></p> <ul style="list-style-type: none"> <li>▪ The operating hours are from 8:00AM TO 10:00PM, unless closed due to thunder, lightning, or repairs.</li> <li>▪ Age requirement: Children under the age of <b>16</b> are NOT permitted at the pool unless under the <b>direct supervision of their parents, guardian or an accompanying adult.</b></li> <li>▪ Towels are not provided by Windsor Hills Welcome Center.</li> <li>▪ All persons using the pool must bring their own towels.</li> <li>▪ Towels <b>MAY NOT BE USED TO RESERVE CHAIRS.</b></li> <li>▪ No running, pushing or boisterous play is permitted on the pool deck.</li> <li>▪ ALL radios and MP3 players are required to have headphones when in use.</li> <li>▪ Pets are not allowed on the pool deck or in the pool.</li> <li>▪ Persons with open sores, cuts, or communicable diseases will not be allowed into the pool.</li> <li>▪ Diapered age children <b>MUST</b> wear swimmers and rubber pants in the pool.</li> <li>▪ Food or drinks must be kept a minimum of 10 feet away from the pool edge.</li> <li>▪ Floats may only be used if not creating a nuisance for other bathers.</li> </ul>	<p style="text-align: center;"><b>WINDSOR HILLS SLIDE RULES</b></p> <p>THE SLIDE REQUIRES THE SUPERVISION OF A POOL ATTENDANT. POOL ATTENDANTS ARE THERE FOR SAFETY OF USE OF THE AMENITY.</p> <ul style="list-style-type: none"> <li>• <b>You must be 42" tall and able to swim to use the slide. No exceptions.</b></li> <li>• Bathing suits are required. No zippers, buckles, or loose clothing is permitted.</li> <li>• No flotation devices including tubes, lifejackets, or water wings are permitted inside of the slide.</li> <li>• Single user, <b>feet first on your back only!!!</b> No chain of people or the holding of small children while sliding.</li> <li>• Due to health risks, use of the pool slide is not recommended for pregnant women or people with heart or back conditions.</li> <li>• Users must not be under the influence of alcohol or drugs.</li> <li>• Users must wait for the splash area to be cleared before sliding down the flume.</li> <li>• No stopping inside of the slide.</li> <li>• Maximum occupancy: 1 person per flume.</li> <li>• Maximum weight per user is 250 pounds. Recommended minimum weight is 70 pounds</li> </ul>
<p style="text-align: center;"><b>RECREATION AREA RULES</b></p> <ul style="list-style-type: none"> <li>▪ Owners and guests shall have the right to use the courts at any time during operating hours, 8:00AM until 10:00PM. Lights will be accessible via a timer and can be set for one-hour intervals.</li> <li>▪ No food will be permitted on the courts. Courts are not to be used for any purpose other than to conduct a game of that specific sport.</li> <li>▪ Court attire shall consist of: tennis shorts, shirts and/or appropriate warm-up suits and skirts for women. Under no circumstances will owners and guests be permitted to play bare-chested.</li> <li>▪ Sporting equipment is available in the Welcome Center. A rental fee and a cash deposit will be required at equipment checkout.</li> <li>▪ If equipment is not returned, cash deposits will be forfeited.</li> </ul>	<p style="text-align: center;"><b>FITNESS CENTER</b></p> <ul style="list-style-type: none"> <li>▪ Fitness center is available for use by members and guests.</li> <li>▪ You must be at least <b>18 years old</b> to use the fitness center. Any persons of younger age are not permitted in the workout room.</li> <li>▪ <b>Tennis or like, soft-soled athletic shoes must be worn at all times in the fitness center. Bare Feet, sandals and flip flops are expressly prohibited.</b></li> </ul>
<p style="text-align: center;"><b>PLAYGROUND/TOT LOT</b></p> <ul style="list-style-type: none"> <li>▪ Play area is reserved for children <b>less than 12 years of age.</b> All Children must be under the direct supervision of an adult at all times.</li> <li>▪ BE CAREFUL. Use of playground equipment is at your own risk.</li> <li>▪ No rough playing on play equipment.</li> <li>▪ Use play equipment properly. Please do not jump off of swings or slide</li> <li>▪ <b>NO GLASS CONTAINERS OR FOOD IS PERMITTED IN PLAY AREA.</b></li> <li>▪ No bare feet – proper footwear must be worn</li> </ul>	<p style="text-align: center;"><b>PICNIC/GRILL AREA</b></p> <ul style="list-style-type: none"> <li>▪ Multiple grills are provided for your enjoyment.</li> <li>▪ They require charcoal (regular charcoal or packaged briquettes).</li> <li>▪ You will need to provide your own implements.</li> <li>▪ Trash containers are provided for your use.</li> <li>▪ Picnic tables are also provided. Please make sure to clean them off when finished and dispose of all refuse in the containers provided</li> </ul>

**NOTE: Any activity or aggressive behavior by any guest that poses a threat to any other guest, employee or management will be denied further access to the community areas. The Association will not tolerate this type of behavior nor will it allow guests or employees to be exposed to it. Any activity of this nature should be reported immediately to the Welcome Center staff and/or Windsor Hills personnel as soon as it occurs.**